



RAILINC | Standard Transportation Commodity Code FAQs

How can I order the Standard Transportation Commodity Code (STCC) Tariff?

From the [Railinc Publications page](#) on Railinc.com, open and complete the [Railinc Publications Order Form](#). Then [make your payment](#).

How can I order the Directory of Hazardous Materials Shipping Descriptions?

The HAZMAT File is available for order via the AAR at <https://www.aar.org/boe/> or contact Andy Elkins at aelkins@aar.org.

How can I propose a new Standard Transportation Commodity Code?

Complete the [STCC Update Request Form](#) and submit the completed form to Railinc's Customer Success Center at csc@railinc.com.

Who do I talk with about changing the wording of a STCC description?

Contact the Railinc Customer Success Center at (877) 724-5462 or csc@railinc.com to add, delete or update STCC Codes.

I did not receive my copy of the latest STCC (or HAZMAT) supplement. What is the process to ensure receipt?

Contact the Railinc Customer Success Center at (877) 724-5462 or csc@railinc.com to verify placement on the subscriber list.

Where can I obtain documentation regarding file layout and STCC product class definitions?

From the [Standard Transportation Commodity Code](#) page, open the [STCC Product Class File Layout](#) document.

What if I have questions about Standard Transportation Commodity Codes?

For additional STCC related documents, see the [Standard Transportation Commodity Code page](#) on Railinc.com. Railinc's customer service team is available to answer your questions. For more information about STCC, contact the Railinc Customer Success Center toll free at (877) 724-5462 or via email at csc@railinc.com.

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Last Updated December 2023