

# Damaged and Defective Car Tracking System for Shop Users

Presenter: Jaden Dedman

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April 2026

# Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- DDCT Walkthrough for Shop Users
- Reporting a Car on Hand
- Reporting Repairs & Repair History
- Unexpected Arrival Process Walkthrough
- User Guide Walkthrough
- Tips and Tricks

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# DDCT Overview



- The Damaged and Defective Car Tracking (DDCT) system first went live on January 5, 2011.
  - Developed for the electronic transmission of damaged and defective equipment
  - Replaced physical defect card placed on cars
  - Manages information flow from incident to shop release
  - Utilizes FindUs.Rail to manage participation
- DDCT supports communication between Handling Carriers (HC) and Car Mark Owners (CMO) on damages or defects per AAR Interchange Rules 1, 95 A, 96, 102, 107 and 108.
- Stand-alone defect cards can be created per AAR Interchange Rule 102.

# Permissions



| Role            | Description                                                                                                                                                                                    |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Car Owner Admin | Repair Shop users who need access to Shop functionality in DDCT, including reporting cars on hand and repairs. Car Owners may also use this access to report unexpected shop arrivals in DDCT. |

# DDCT Utilizes Industry Applications



## Umler®

- Used to verify equipment is registered and capture the stencil mark owner (SMOW)

## Industry Reference Files (IRF)

- Reference files such as Standard Transportation Commodity Code (STCC) and Standard Point Location Code (SPLC)

## Event Repository (ER)

- Used to verify HC has possession (TRAIN/EDI messages)

## Liability Continuity System (LCS)

- DDCT sends events related to the Car Hire process

## FindUs.Rail

- Contact information for CMO, HC and Shop couplets to send notifications related to incidents

## Equipment Advisory

- Displays equipment on DDCT-related Informational Notices (IN-3000, IN-3001, IN-3002, IN-3003 and IN-3004)

## Equipment Health Management System (EHMS)

- Communicates the condition of equipment and sends alerts to the responsible parties when repairs are needed

# DDCT Incident Types



## Damaged Incident Carrier Responsibility

### Rule 107 – Major Damage

- Car Hire Implications
- Settlements can be offered
  - Dispositions made
- Defect Cards are created

### Rule 95 – Minor Damage

- Defect Cards are created

### Rule 102 – Defect Card

- Stand alone Defect Card

## Defective Incident Car Owner Responsibility

### Rule 108 – Major Defects

- Car Hire Implications
- Dismantle can be authorized
  - Dispositions made
- Load up can be authorized

### Rule 96 – Major Defects

- Dispositions made

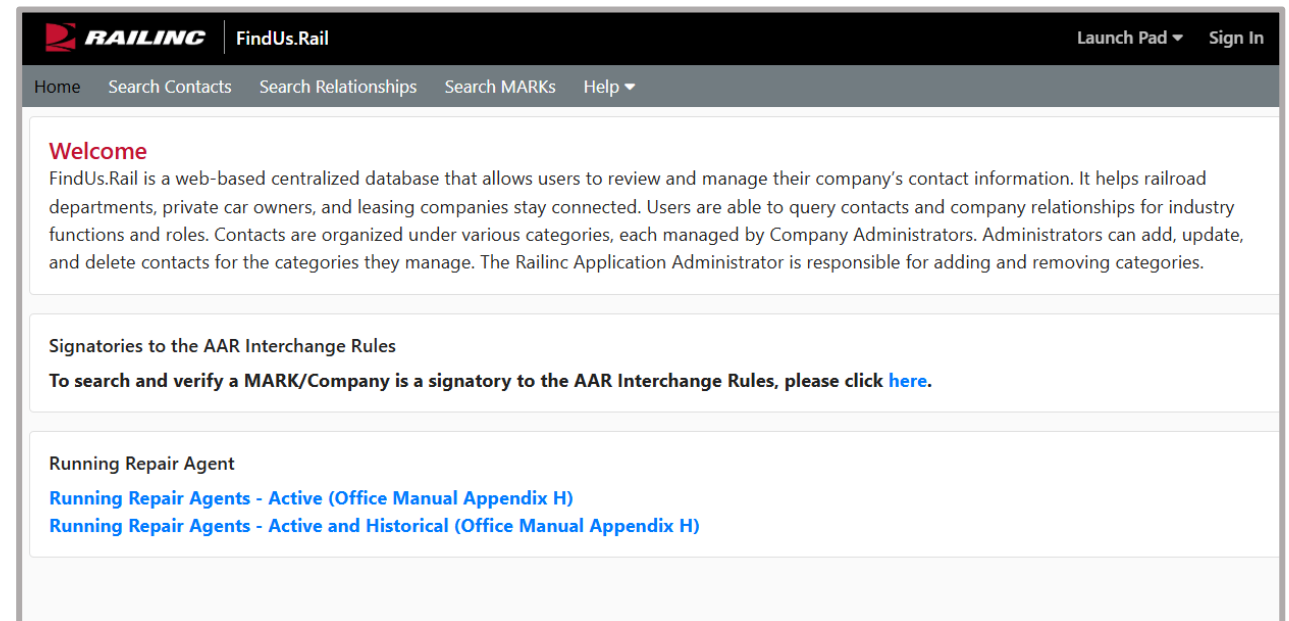
### Rule 1 – Minor Defects

- Car Hire Implications
- Dispositions made

# DDCT & FindUs.Rail



- FindUs.Rail contacts are required for DDCT to transmit notifications to the HC, CMO and Shop.
- AAR Interchange Rule 114 mandates participation



# DDCT & FindUs.Rail



- HCs and CMOs must list a primary contact and, if desired, a secondary contact(s) for the *Damaged Defective Car Tracking* category to receive notifications.
  - Category functions:
    - Handling Carrier Damaged Car Management
    - Handling Carrier Defective Car Management
    - Handling Carrier ICB Management
    - Mark Owner Damaged Car Management
    - Mark Owner Defective Car Management
    - Mark Owner ICB Management
- Shops must list a contact in the *Repair Shop* category to have their shop listed in DDCT for disposition.
  - Category functions:
    - Cleaning
    - Shop Contact (Please note that you will NOT receive emails without this capacity.)
    - Tank Car

# FindUs.Rail Detail



- Shops must enter their contact information under the Repair Shop category and not the DDCT category.

| RAILINC   FindUs.Rail                                                                                                    |                     |      |           |               |                                                                                                      |  |
|--------------------------------------------------------------------------------------------------------------------------|---------------------|------|-----------|---------------|------------------------------------------------------------------------------------------------------|--|
| Home   Contacts ▾   Categories ▾   Relationships ▾   MARKs   Notifications ▾   Expiration/Transfers ▾   Admin ▾   Help ▾ |                     |      |           |               |                                                                                                      |  |
| Search Contacts                                                                                                          |                     |      |           |               |                                                                                                      |  |
| Results                                                                                                                  |                     |      |           |               |                                                                                                      |  |
| Name / Title ▾ ↓                                                                                                         | Company Name        | MARK | Pri./Sec. | Category Name | Function                                                                                             |  |
| Smith, Jane - Repair Shop<br>test@railinc.com<br>+1-123-456-7891                                                         | RAILINC CORPORATION | RAIL | S         | Repair Shop   | <ul style="list-style-type: none"><li>• Cleaning</li><li>• Shop Contact</li><li>• Tank Car</li></ul> |  |

# Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- **DDCT Walkthrough for Shop Users**
- Reporting a Car on Hand
- Reporting Repairs & Repair History
- Unexpected Arrival Process Walkthrough
- User Guide Walkthrough
- Tips and Tricks

# DDCT Home Page



**Damaged and Defective Car Tracking System**

[Home](#) [Search](#) [Shop ▼](#) [Documentation ▼](#)

## Welcome to the Damaged and Defective Car Tracking System.

## News & Updates

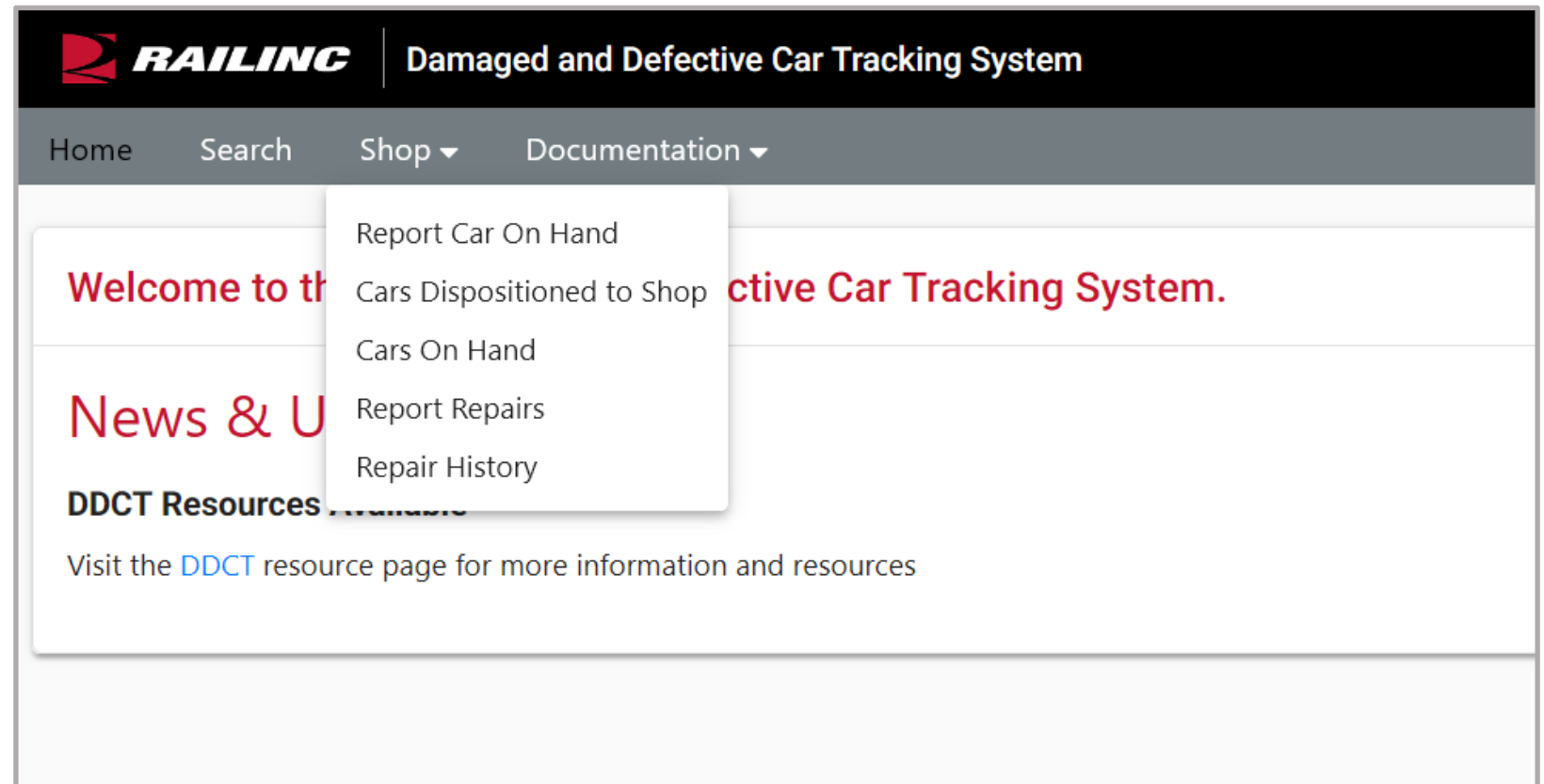
### DDCT Resources Available

Visit the [DDCT](#) resource page for more information and resources

# Shop Tab Overview



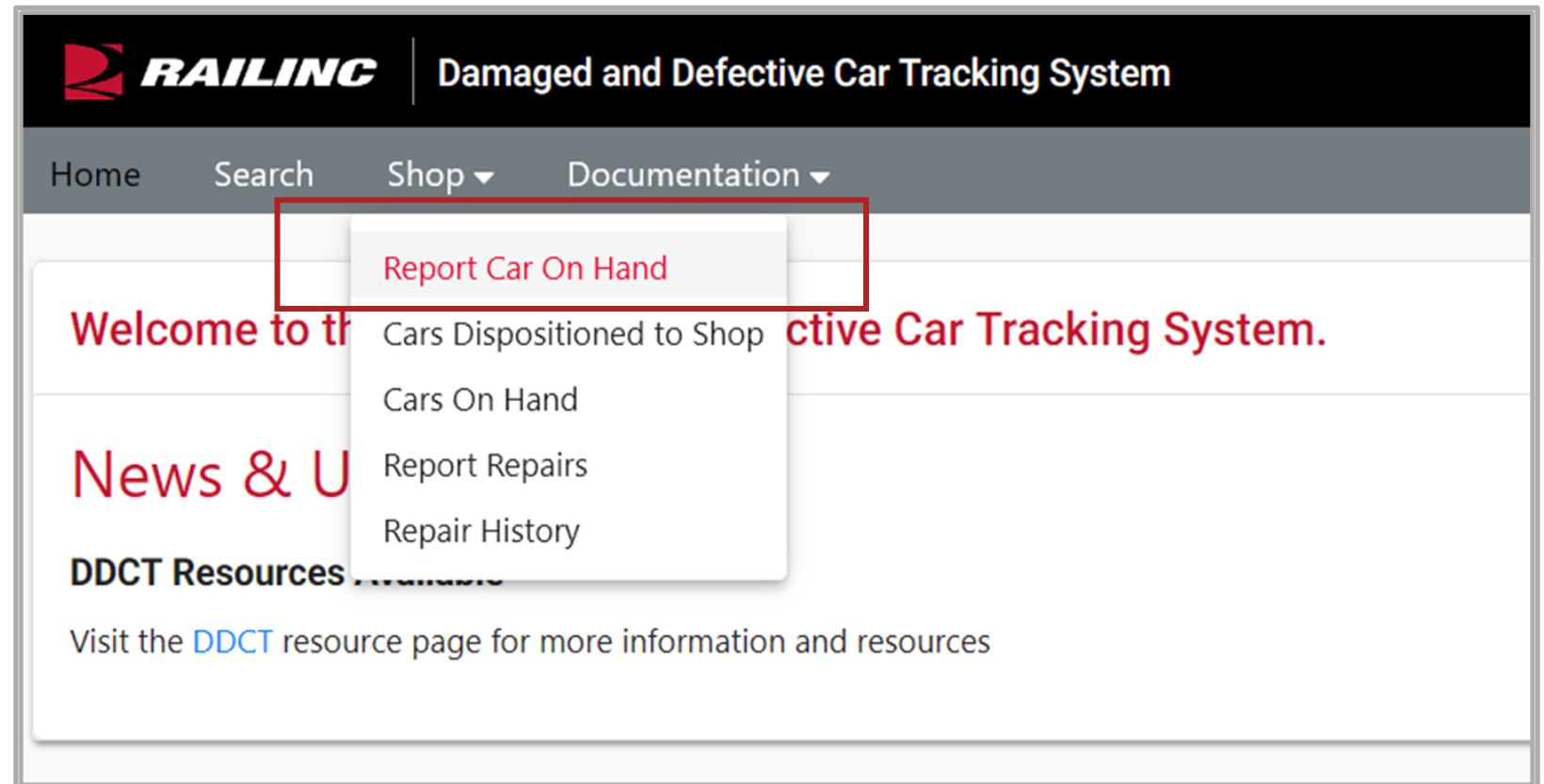
- Clicking the Shop tab will cause the Shop drop-down menu to appear.



# Report Car on Hand Function



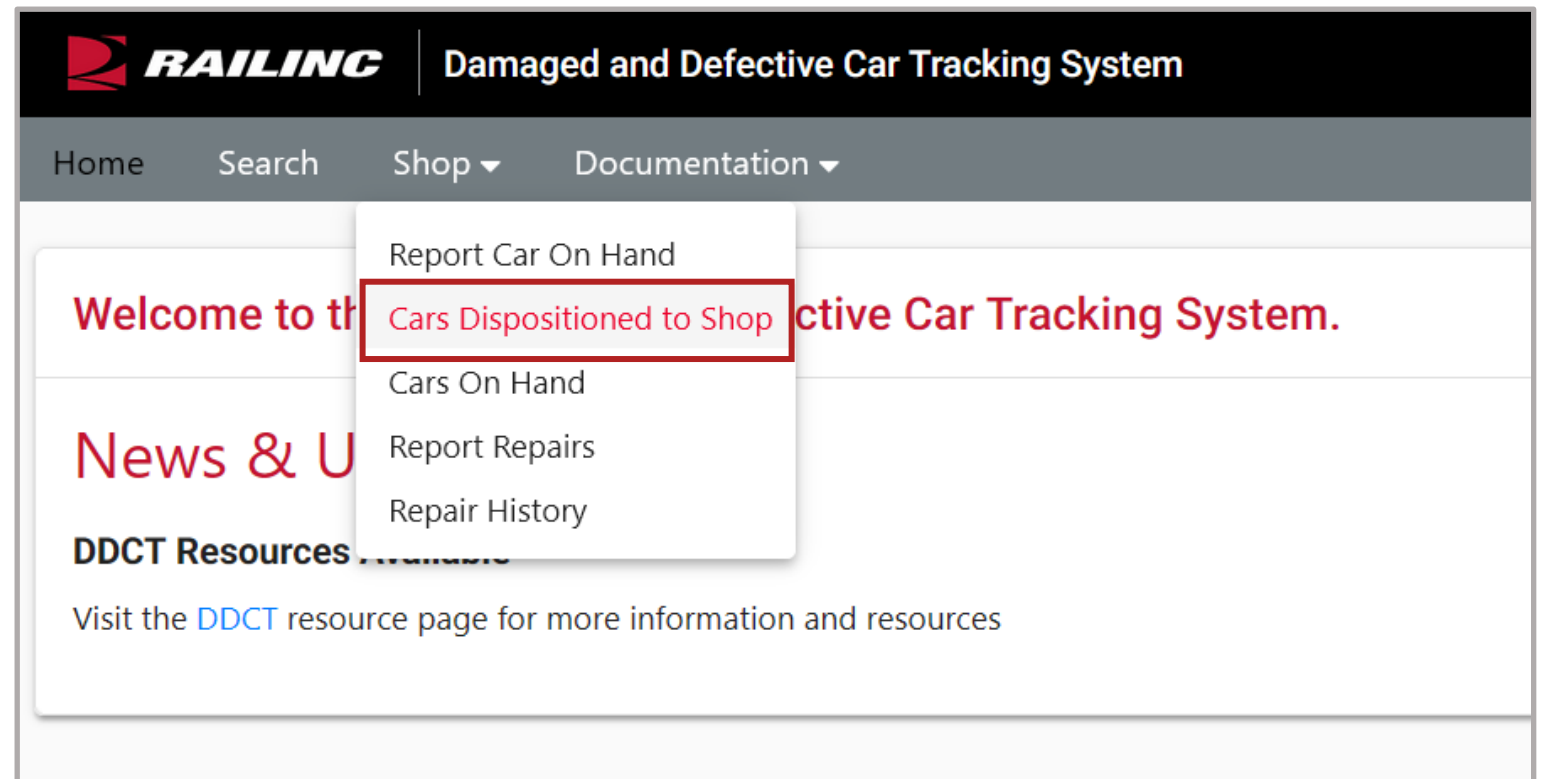
From the Shop drop-down menu, select the “Report Car On Hand” option.



# Cars Dispositioned to Shop Function



- From the Shop drop-down menu, select the “Cars Dispositioned to Shop” option.



# Cars Dispositioned to Shop



Cars Dispositioned to Shop

Search

ShopRAILShop SPLC

Search results must be narrowed down by SPLC to report cars on hand.

Disposition Date From01-27-2026Disposition Date To

Reset SearchSearch

Result List

NOTE: This list shows cars that were identified by the car mark owner to be sent to your shop. It does not imply that these cars were actually way billed to your shop.

Search

Use this Search field to find specific records in the result list.

Click "Equipment ID" to view equipment details. You must be the car mark owner to see equipment details.

Total items: 1 | Export CSVClear Filters

|                          | Equipment ID | Equip Group | Incident ID  | Incident Date | Orig. Road | CMO  | Rule     | Defect                      | Location        | Inter - mediate Shop | Inter - mediate Shop SPLC | Final Shop | Final Shop SPLC | Status                                | Dispo Date |
|--------------------------|--------------|-------------|--------------|---------------|------------|------|----------|-----------------------------|-----------------|----------------------|---------------------------|------------|-----------------|---------------------------------------|------------|
| <input type="checkbox"/> | RAIL119      | TANK        | RAIL00770118 | 04-01-2026    | RAIL       | RAIL | Rule 107 | D - Derailment/<br>Accident | Wake Forest, NC |                      |                           | RAIL       | 511740000       | Actual DV/<br>Disposition<br>Provided | 04-20-2026 |

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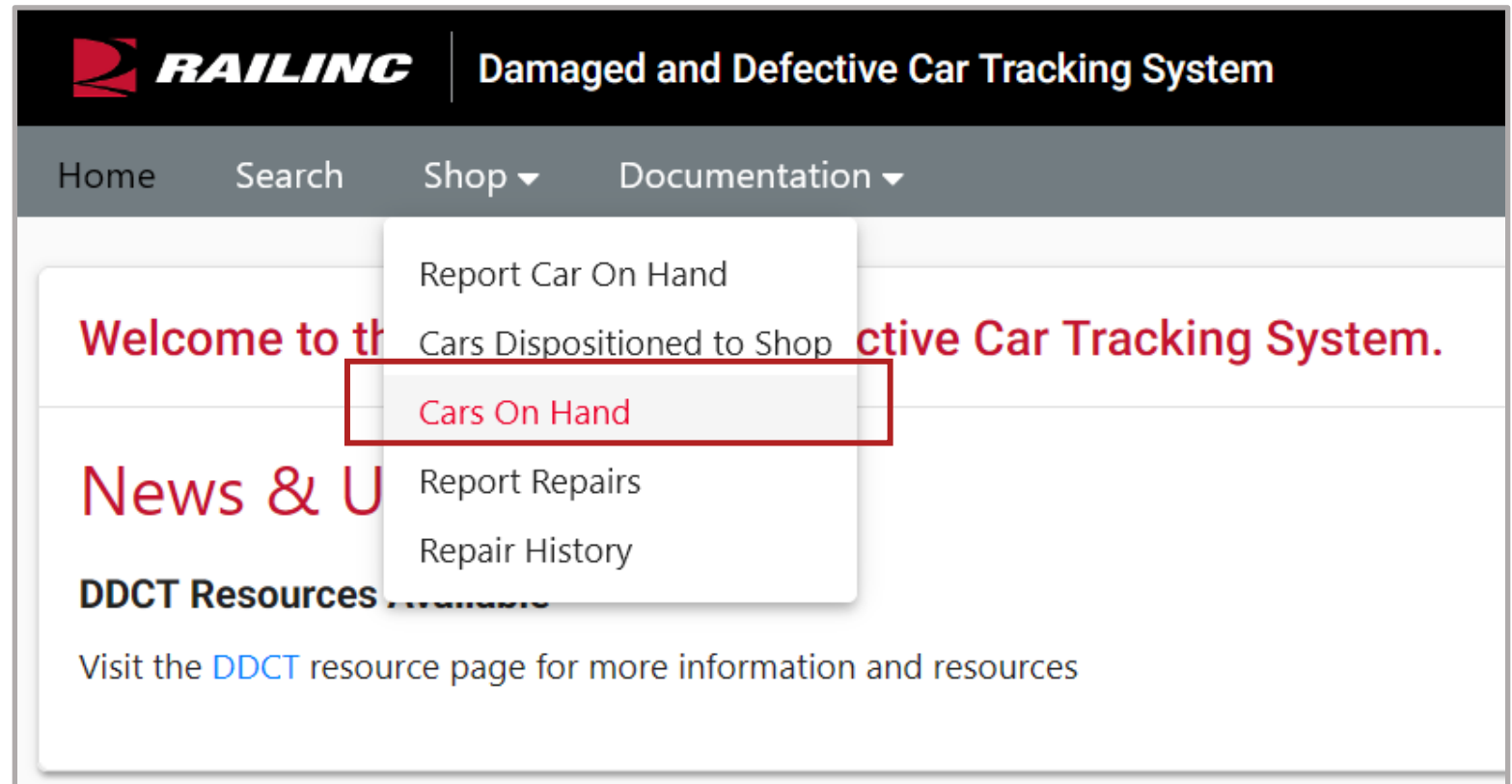
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# Cars on Hand Function



- From the Shop drop-down menu, select the “Cars On Hand” option.



# Cars on Hand



## Cars On Hand

### List of Equipment On-Hand

Search

Use this Search field to find specific records in the result list.

Click "Equipment ID" to view equipment details (must be car mark owner or originating carrier)

Total items: 3 | Export CSV

Clear Filters

To report repairs, select "Report Repairs" on the Shop menu.

| Equipm<br>ent ID | Equip Group | Incident ID/<br>Defect Card ID | Date       | Origin Road | Car Mark Owner | Interchange Rule | Defect             | Shop | Shop SPLC | Shop Location | Status      | Days On-Hand<br>(this visit) |
|------------------|-------------|--------------------------------|------------|-------------|----------------|------------------|--------------------|------|-----------|---------------|-------------|------------------------------|
| RAIL1            | BOXC        | NS00699750                     | 06-02-2022 | NS          | RAIL           | Rule 1           | A - Body           | RAIL | 411657000 | Cary, NC      | Car On Hand | 1019                         |
| RAIL1            | BOXC        | NS00707452                     | 10-26-2022 | NS          | RAIL           | Rule 108         | B - Braking System | RAIL | 411657000 | Cary, NC      | Car On Hand | 1280                         |
| RAIL5            | TANK        | RAIL00713763                   | 01-30-2023 | RAIL        | RAIL           | Rule 107         | A - Body           | RAIL | 411657000 | Cary, NC      | Car On Hand | 1184                         |

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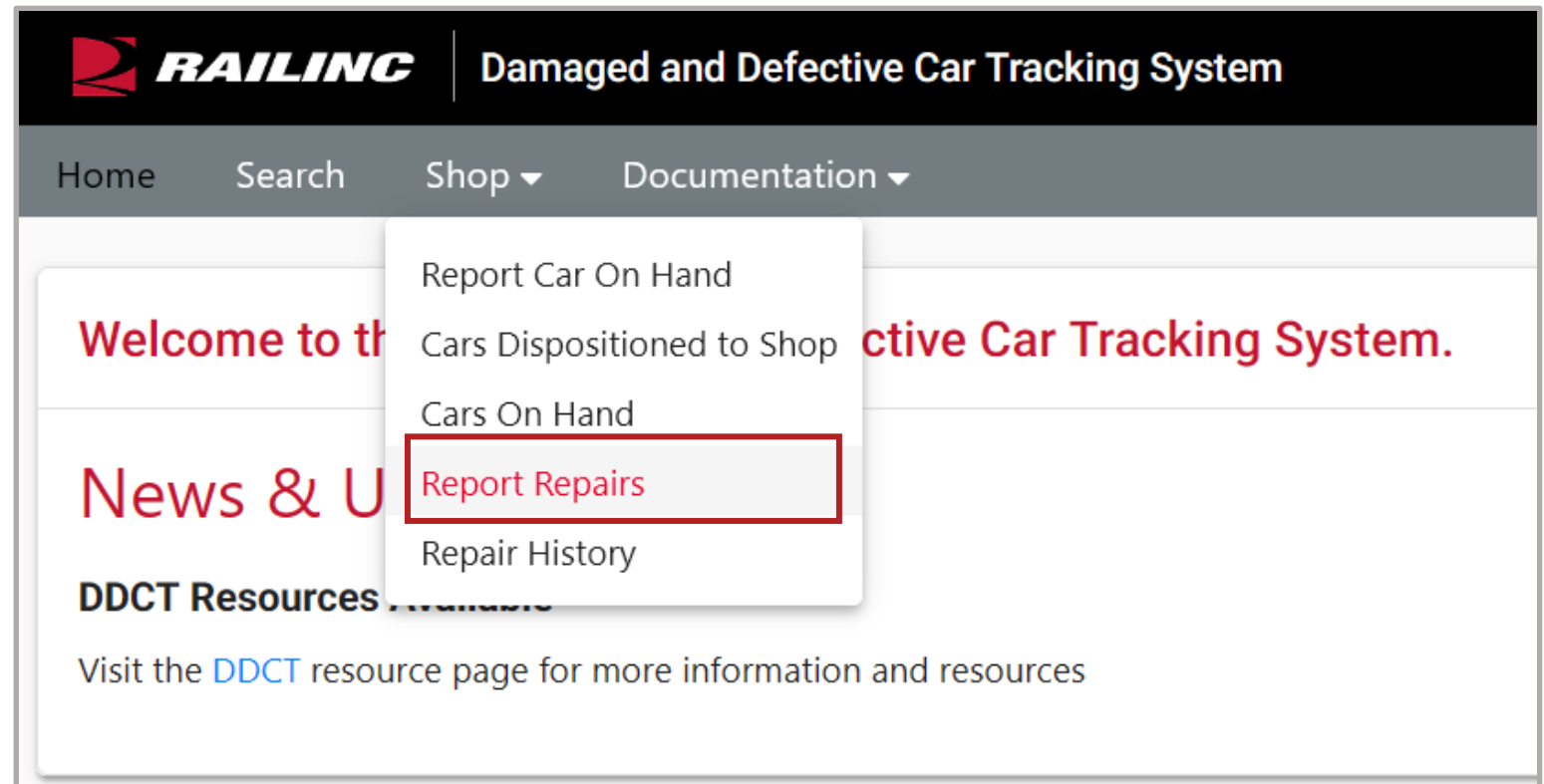
1000

Done

# Report Repairs Function



- From the Shop drop-down menu, select the “Report Repairs” option.



# Report Repairs



Report Repairs

Search

Shop: RAIL

Shop SPLC

Clear Filter

Apply Filter

Result List

Search

Use this Search field to find specific records in the result list.

Click "Equipment ID" to view or report repairs.

Equipment included:

On-Hand status

Changed from "On-Hand" status within the previous 350 days

Total items: 3

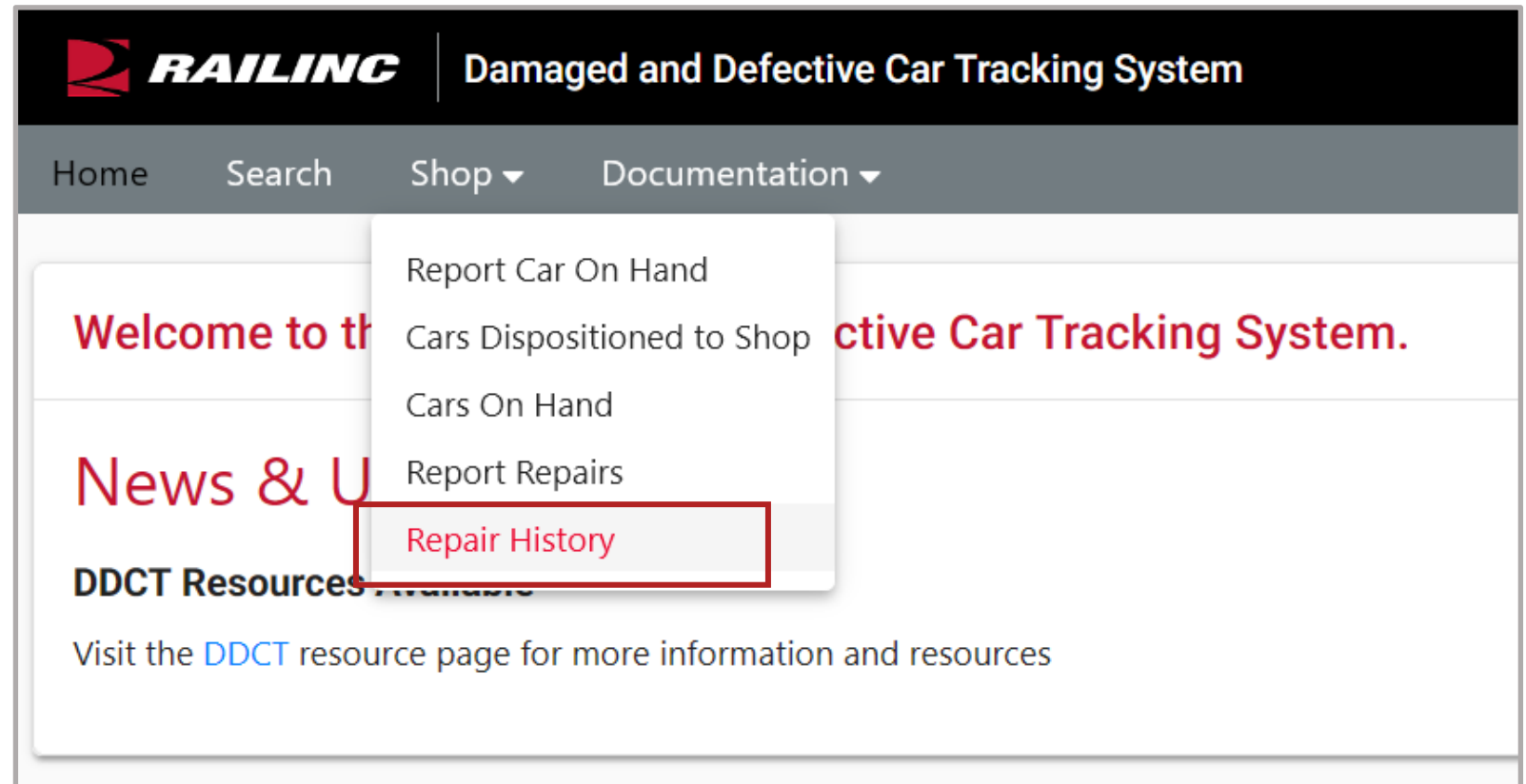
Clear Filters

| Equipment ID | Equipment Group | Incident ID/Defect Card ID | Incident Date | Originating Road | Car Mark Owner | Interchange Rule | Shop | Shop SPLC | Shop Location | Status      | Defects / Repair Progress |
|--------------|-----------------|----------------------------|---------------|------------------|----------------|------------------|------|-----------|---------------|-------------|---------------------------|
| RAIL5        | TANK            | RAIL00713763               | 01-30-2023    | RAIL             | RAIL           | Rule 107         | RAIL | 411657000 | CARY, NC      | Car On Hand | A - Body0%                |

# Repair History Function



- From the Shop drop-down menu, select the “Repair History” option.



# Repair History



## Repair History

### Search

Equipment ID

Location SPLC



Date From \*

01-27-2026



Date To \*

04-27-2026



Search

### Result List

Search

Use this Search field to find specific records in the result list.

Total items: 3

Clear Filters

| Equip<br>ment<br>ID     | Equipment<br>Group | Incident ID/<br>Defect Card<br>ID | Date       | Handling<br>Carrier | Car Mark<br>Owner | Shop | Shop SPLC | Shop<br>Location | Shop Exit<br>Date | Status                 | Repair<br>Complete<br>Date | Defects                      |
|-------------------------|--------------------|-----------------------------------|------------|---------------------|-------------------|------|-----------|------------------|-------------------|------------------------|----------------------------|------------------------------|
| <a href="#">RAIL11</a>  | IFLT               | RAIL00770122                      | 04-13-2026 | RAIL                | RAIL              | RAIL | 499745000 | Coral Gables     | 04-13-2026        | Car Repairs Completed* | 04-13-2026                 | A - Body, B - Braking System |
| <a href="#">RAIL11</a>  | IFLT               | RAIL00770131                      | 01-01-2019 | RAIL                | RAIL              | RAIL | 499745000 | Coral Gables     | 04-13-2026        | Car Repairs Completed* | 04-13-2026                 | A - Body                     |
| <a href="#">RAIL111</a> | BOXC               | RAIL00769054                      | 03-17-2026 | RAIL                | RAIL              | RAIL | 080058000 | Foremost         | 03-17-2026        | Car Repairs Completed* | 03-17-2026                 | B - Braking System           |

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# Reporting a Car on Hand



- At the time the Car Mark Owner provides disposition to your shop, the contact listed in FindUs.Rail will receive a notification.

**From:** [notifserv@railinc.com](mailto:notifserv@railinc.com) [notifserv@railinc.com](mailto:notifserv@railinc.com)

**Sent:** Monday, March 30, 2026 4:15 PM

**To:** Asset Health Product Support

**Subject:** DDCT: Equipment RAIL251233 has been dispositioned to your shop. [Rule: 107]

Equipment RAIL251233 on Incident ID RAIL00769616 has been provided disposition to your shop at SPLC 411657000.

For more detailed information on this incident, you will need to log into DDCT to view the Incident Details. If you need to contact the Handling Carrier or Car Mark Owner, please use the FindUs.Rail at <https://www.railinc.com> for free look-up and search by company ID.

Please contact Railinc Customer Success at [csc@railinc.com](mailto:csc@railinc.com) or 1-877-724-5462 if you have any other questions.

# Two Ways to Report a Car on Hand



A screenshot of the RAILINC website's "Damaged and Defective Car Tracking System" interface. The top navigation bar is black with the RAILINC logo and the system name in white. Below it is a grey navigation bar with links for Home, Search, Shop (with a dropdown arrow), and Documentation (with a dropdown arrow). The main content area has a white background. A red-bordered box highlights the "Shop" dropdown menu, which contains the following options: "Report Car On Hand", "Cars Dispositioned to Shop", "Cars On Hand", "Report Repairs", and "Repair History". The background text of the page includes "Welcome to the Damaged and Defective Car Tracking System.", "News &amp; Updates", "DDCT Resources Available", and "Visit the DDCT resource page for more information and resources".

# Report Car on Hand



- The Report Car on Hand screen will allow shop users to report cars on hand that have been received by their shop.

### Report Car On Hand

Shop:

RAIL

Shop SPLC



Equipment \*

At least one equipment ID is required.

 NOTE: Entering cars for reporting car on hand may send a notification to the car owner that you have possession of the equipment.

 Done

 Continue

# Shop Couplet Search



## Shop Couplet Search

- Shop couplet data is derived from FindUsRail contact information.
- At least one field must be specified.
- SPLC must be complete 9-digit, if specified.
- Minimum characters required for fields: Company ID: 1, Company Name: 3, Location Name: 3
- Company ID, Company Name, and Location Name support wildcard (\*) search. (Example: Joh\* = John, Johnson; \*ohn = John, \*oh\* = John, Johnson)

Company ID

RAIL

Company Name

Category



Location Name

State/Province

SPLC



Reset



Search

# Report Car on Hand



## Report Car On Hand

Shop: RAIL-511740000 - GRAND FORKS, ND  
Jump to: [Confirm Equipment On Hand](#)

### Confirm Equipment On Hand [Top](#)

**i** This is a list of open incidents for this action on the specified equipment.

Total items: 1 [Clear Filters](#)

| <input checked="" type="checkbox"/> | Equipment ID ↑ | Equipment Group | Incident ID/Defect Card ID | Date       | Originating Road | Car Mark Owner | Interchange Rule | Defect                  | Location        | Status                         |
|-------------------------------------|----------------|-----------------|----------------------------|------------|------------------|----------------|------------------|-------------------------|-----------------|--------------------------------|
| <input checked="" type="checkbox"/> | RAIL119        | TANK            | RAIL00770118               | 04-01-2026 | RAIL             | RAIL           | Rule 107         | D - Derailment/Accident | Wake Forest, NC | Actual DV/Disposition Provided |

10 50 100 250 500 1000

[Report Car On Hand](#)

# Report Car on Hand



## Confirm Car On Hand

Shop: RAIL-511740000 - GRAND FORKS, ND

Total items: 1 [x Clear Filters](#)

| Equipment ID ↑ | Equipment Group | Incident ID/Defect Card ID | Date       | Originating Road | Car Mark Owner | Interchange Rule | Defect                  | Location        | Status                         |
|----------------|-----------------|----------------------------|------------|------------------|----------------|------------------|-------------------------|-----------------|--------------------------------|
| RAIL119        | TANK            | RAIL00770118               | 04-01-2026 | RAIL             | RAIL           | Rule 107         | D - Derailment/Accident | Wake Forest, NC | Actual DV/Disposition Provided |

10 50 100 250 500 1000

← Back

Report car on hand

# Confirmation



Confirm Car On Hand

Shop:

RAIL-511740000 - GRAND FORKS, ND

Total items: 1

Clear Filters

| Equipment ID ↑ | Equipment Group | Incident ID/Defect ID | Defect              | Location        | Status                         |
|----------------|-----------------|-----------------------|---------------------|-----------------|--------------------------------|
| RAIL119        | TANK            | RAIL00770118          | Derailment/Accident | Wake Forest, NC | Actual DV/Disposition Provided |

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← Back

Report car on hand

✔ IMPORTANT: Are you sure you want to report the equipment on hand?

Confirmation required.

No

Yes

Success!



✔ Equipment successfully reported on hand. ✕

Confirm Car On Hand

Shop: RAIL-511740000 - GRAND FORKS, ND

Total items: 1 [✕ Clear Filters](#)

| Equipment ID ↑ | Equipment Group | Incident ID/Defect Card ID | Date       | Originating Road | Car Mark Owner | Interchange Rule | Defect                  | Location        | Status      |
|----------------|-----------------|----------------------------|------------|------------------|----------------|------------------|-------------------------|-----------------|-------------|
| RAIL119        | TANK            | RAIL00770118               | 04-01-2026 | RAIL             | RAIL           | Rule 107         | D - Derailment/Accident | Wake Forest, NC | Car On Hand |

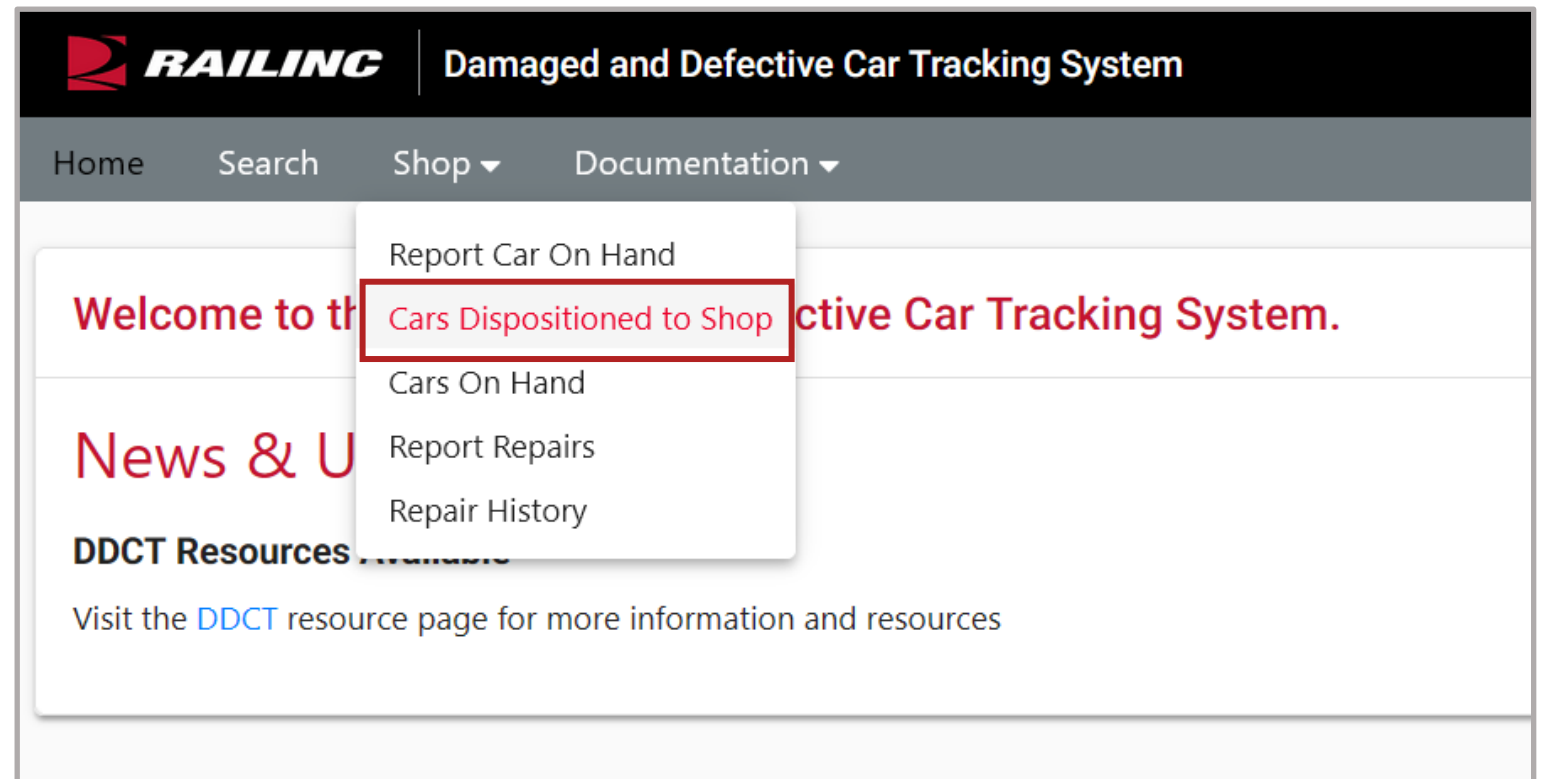
10 50 100 250 500 1000

[🏠 Done](#)

# Cars Dispositioned to Shop Function



- From the Shop drop-down menu, select the “Cars Dispositioned to Shop” option.



# Cars Dispositioned to Shop



Cars Dispositioned to Shop

Search

Shop

RAIL

511740000

Q

Search results must be narrowed down by SPLC to report cars on hand.

Disposition Date From01-27-2026Disposition Date To

Reset SearchSearch

Result List

NOTE: This list shows cars that were identified by the car mark owner to be sent to your shop. It does not imply that these cars were actually way billed to your shop.

Search

Use this Search field to find specific records in the result list.

Click "Equipment ID" to view equipment details. You must be the car mark owner to see equipment details.

Total items: 1 | Export CSVClear Filters

| <input checked="" type="checkbox"/> | Equipment ID | Equip Group | Incident ID  | Incident Date | Orig. Road | CMO  | Rule     | Defect                                                | Location    | Inter - mediate Shop | Inter - mediate Shop SPLC | Final Shop | Final Shop SPLC | Status                         | Dispo Date |
|-------------------------------------|--------------|-------------|--------------|---------------|------------|------|----------|-------------------------------------------------------|-------------|----------------------|---------------------------|------------|-----------------|--------------------------------|------------|
| <input checked="" type="checkbox"/> | RAIL7230     | BOXC        | RAIL00758871 | 08-25-2025    | RAIL       | RAIL | Rule 107 | A - Body, B - Braking System, D - Derailment/Accident | Chicago, IL |                      |                           | RAIL       | 511740000       | Actual DV/Disposition Provided | 04-27-2026 |

10501002505001000

DoneReport Car On Hand

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# Confirmation



Confirm Car On Hand

Shop:

RAIL-511740000 - GRAND FORKS, ND

Total items: 1

Clear Filters

| Equipment ID ↑ | Equipment Group | Incident ID/Defect Card ID | Date       | Originating Road | Car Mark Owner | Interchange Rule | Defect                                                   | Location    | Status                            |
|----------------|-----------------|----------------------------|------------|------------------|----------------|------------------|----------------------------------------------------------|-------------|-----------------------------------|
| RAIL7230       | BOXC            | RAIL00758871               | 08-25-2025 | RAIL             | RAIL           | Rule 107         | A - Body, B - Braking System,<br>D - Derailment/Accident | Chicago, IL | Actual DV/Disposition<br>Provided |

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1000

No

Yes

Back

Report car on hand

Success!



✔ Equipment successfully reported on hand.

Confirm Car On Hand

Shop: RAIL-511740000 - GRAND FORKS, ND

Total items: 1 [Clear Filters](#)

| Equipment ID ↑ | Equipment Group | Incident ID/Defect Card ID | Date       | Originating Road | Car Mark Owner | Interchange Rule | Defect                                                   | Location    | Status      |
|----------------|-----------------|----------------------------|------------|------------------|----------------|------------------|----------------------------------------------------------|-------------|-------------|
| RAIL7230       | BOXC            | RAIL00758871               | 08-25-2025 | RAIL             | RAIL           | Rule 107         | A - Body, B - Braking System,<br>D - Derailment/Accident | Chicago, IL | Car On Hand |

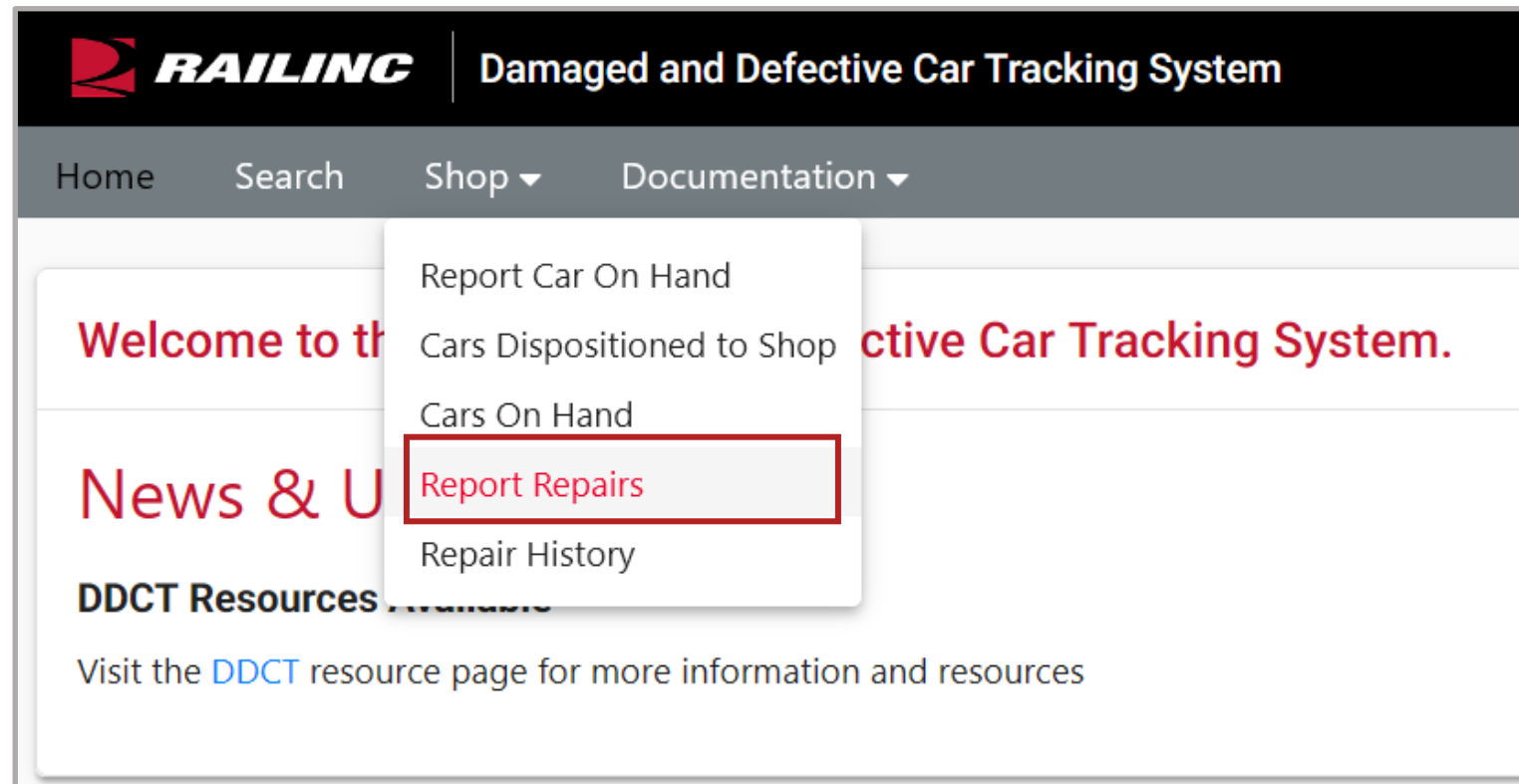
10 50 100 250 500 1000

🏠 Done

# Report Repairs Function



- From the Shop drop-down menu, select the “Report Repairs” option.



# Report Repairs



## Report Repairs

Search

Shop: RAIL 511740000



Clear Filter

Apply Filter

## Result List

Search Use this Search field to find specific records in the result list.

Click "Equipment ID" to view or report repairs.

- Equipment included:
- On-Hand status
  - Changed from "On-Hand" status within the previous 350 days

Total items: 1 Clear Filters

| Equipment ID | Equipment Group | Incident ID/Defect Card ID | Incident Date | Originating Road | Car Mark Owner | Interchange Rule | Shop | Shop SPLC | Shop Location   | Status      | Defects / Repair Progress  |
|--------------|-----------------|----------------------------|---------------|------------------|----------------|------------------|------|-----------|-----------------|-------------|----------------------------|
| RAIL119      | TANK            | RAIL00770118               | 04-01-2026    | RAIL             | RAIL           | Rule 107         | RAIL | 511740000 | GRAND FORKS, ND | Car On Hand | D - Derailment/Accident 0% |

# Repairs Screen



**Repairs**

**General Incident Information**

|                              |              |                             |                             |
|------------------------------|--------------|-----------------------------|-----------------------------|
| Equipment ID :               | RAIL119      | Last Shop Location (SPLC) : |                             |
| Equipment Group :            | TANK         | Incident Type :             | Deraiment                   |
| Incident ID/Defect Card ID : | RAIL00770118 | Status :                    | Car On Hand                 |
| Incident Status :            | Open         | Incident Date :             | 04-01-2026                  |
| Interchange Rule :           | 107          | Incident Location (SPLC) :  | Wake Forest, NC (411613000) |
| Handling Carrier :           | RAIL         | Car Mark Owner :            | RAIL                        |

**Handling Carrier (RAIL) Contact Information**

Business Analyst  
 @railinc.com  
 919.65  
 Cary, NC 27513 (US)

**Car Mark Owner (RAIL) Contact Information**

Business Analyst  
 @railinc.com  
 919.65  
 Cary, NC 27513 (US)

**Disposition**

|            |                                                        |                                                                                                                                                     |
|------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| Final Shop | RAIL - RAILINC CORPORATION GRAND FORKS, ND (511740000) | Disposition Requested by B [redacted] from RAIL on 2026-04-13 12:57:54 ET<br>Disposition Provided by [redacted] from RAIL on 2026-04-20 23:38:08 ET |
|------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|

**Notes**

|                              |                      |         |
|------------------------------|----------------------|---------|
| Incident Notes:              | Commodity/STCC Code: | 0113710 |
| Disposition Requested Notes: |                      |         |

**Incident Defects**

| Defect Code            | Description |
|------------------------|-------------|
| D - Deraiment/Accident |             |

**Defect Card Repairs**

No defect card created for this equipment.

Cancel

Car Inspected-No Defects Found

Report Repairs Complete

Intermediate Shop Complete

# Confirmation



Disposition

Final ShopRAIL - RAILINC CORPORATION GRAND FORKS, ND (511740000)Disposition Requested by[redacted] from RAIL on 2026-04-13 12:57:54 ETDisposition Provided by[redacted] from RAIL on 2026-04-20 23:38:08 ET

Notes

Incident Notes:  
Disposition Requested Notes:

Incident Defects

| Defect Code             | Description |
|-------------------------|-------------|
| D - Derailment/Accident |             |

☒ Are you sure you want to report repairs as complete?

✕

Confirmation required.

No

Yes

Success!



Repairs successfully reported as complete.



Repairs

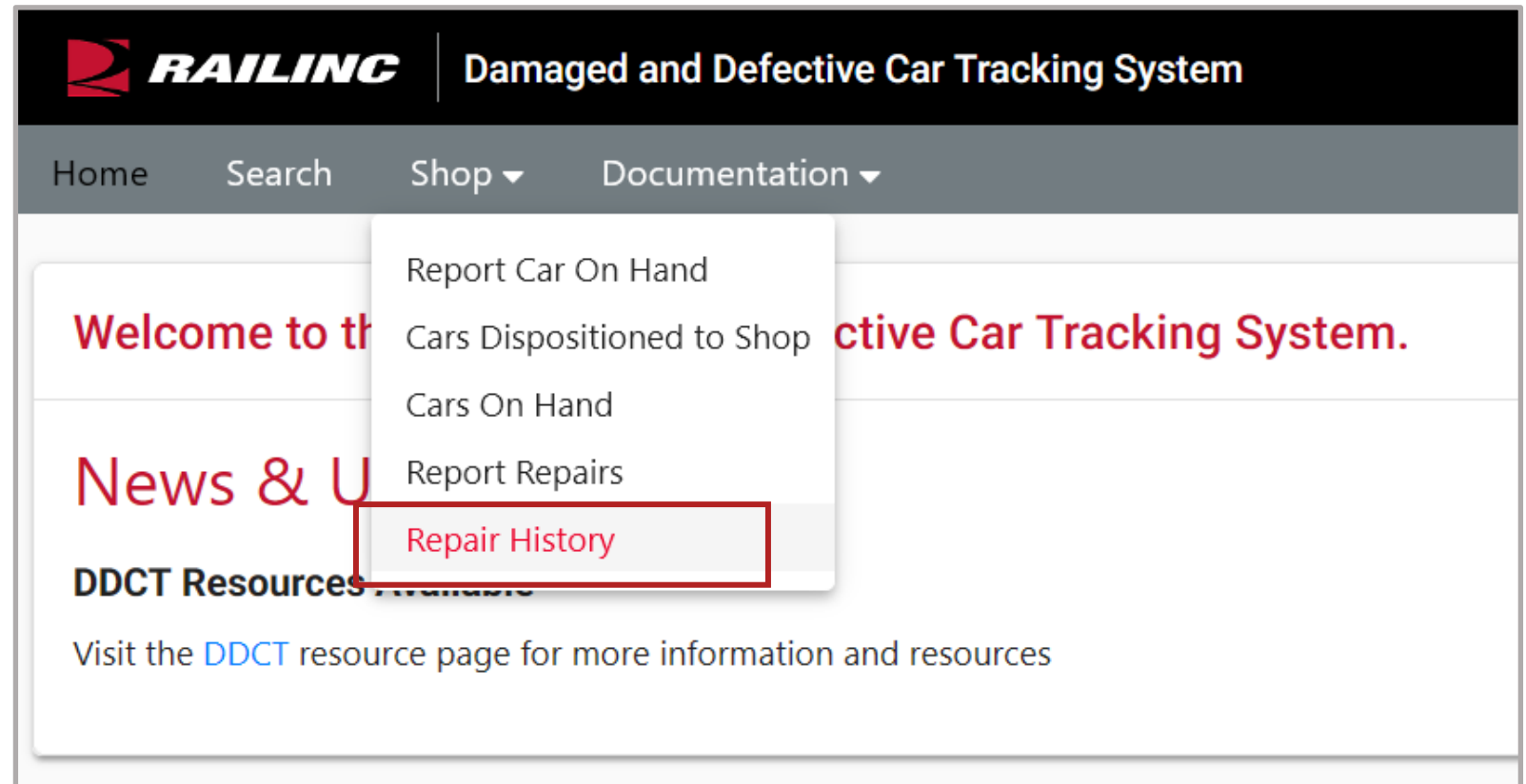
General Incident Information

|                              |              |                             |                                                        |
|------------------------------|--------------|-----------------------------|--------------------------------------------------------|
| Equipment ID :               | RAIL119      | Last Shop Location (SPLC) : | RAIL - RAILINC CORPORATION GRAND FORKS, ND (511740000) |
| Equipment Group :            | TANK         | Incident Type :             | Derailment                                             |
| Incident ID/Defect Card ID : | RAIL00770118 | Status :                    | Car Repairs Completed*                                 |
| Incident Status :            | Open         | Incident Date :             | 04-01-2026                                             |
| Interchange Rule :           | 107          | Incident Location (SPLC) :  | Wake Forest, NC (411613000)                            |
| Handling Carrier :           | RAIL         | Car Mark Owner :            | RAIL                                                   |

# Repair History Function



- From the Shop drop-down menu, select the “Repair History” option.



# Repair History



## Repair History

### Search

Equipment ID

Location SPLC

Q

Date From \*

Date To \*

01-27-2026

04-27-2026

📅

📅

Q Search

### Result List

Search 📘 Use this Search field to find specific records in the result list.

Total items: 4 ✖ Clear Filters

| Equipment ID <span>▼ ▲</span> | Equipment Group | Incident ID/<br>Defect Card ID | Date       | Handling Carrier | Car Mark Owner | Shop | Shop SPLC | Shop Location | Shop Exit Date | Status                 | Repair Complete Date | Defects                      |
|-------------------------------|-----------------|--------------------------------|------------|------------------|----------------|------|-----------|---------------|----------------|------------------------|----------------------|------------------------------|
| <a href="#">RAIL11</a>        | IFLT            | RAIL00770122                   | 04-13-2026 | RAIL             | RAIL           | RAIL | 499745000 | Coral Gables  | 04-13-2026     | Car Repairs Completed* | 04-13-2026           | A - Body, B - Braking System |
| <a href="#">RAIL11</a>        | IFLT            | RAIL00770131                   | 01-01-2019 | RAIL             | RAIL           | RAIL | 499745000 | Coral Gables  | 04-13-2026     | Car Repairs Completed* | 04-13-2026           | A - Body                     |
| <a href="#">RAIL111</a>       | BOXC            | RAIL00769054                   | 03-17-2026 | RAIL             | RAIL           | RAIL | 080058000 | Foremost      | 03-17-2026     | Car Repairs Completed* | 03-17-2026           | B - Braking System           |
| <a href="#">RAIL119</a>       | TANK            | RAIL00770118                   | 04-01-2026 | RAIL             | RAIL           | RAIL | 511740000 | Grand Forks   | 04-28-2026     | Car Repairs Completed* | 04-28-2026           | D - Derailment/Accident      |

10 50 100 250 500 1000

# Repairs



Repairs

General Incident Information

|                              |              |                             |                                                     |
|------------------------------|--------------|-----------------------------|-----------------------------------------------------|
| Equipment ID :               | RAIL111      | Last Shop Location (SPLC) : | RAIL - RAILINC CORPORATION FOREMOST, AB (080058000) |
| Equipment Group :            | BOXC         | Status :                    | Car Repairs Completed*                              |
| Incident ID/Defect Card ID : | RAIL00769054 | Incident Date :             | 03-17-2026                                          |
| Incident Status :            | Closed*      | Incident Location (SPLC) :  | Mcnab, AB (080106000)                               |
| Interchange Rule :           | 1            | Car Mark Owner :            | RAIL                                                |
| Handling Carrier :           | RAIL         |                             |                                                     |

Handling Carrier (RAIL) Contact Information

- Business Analyst

@railinc.com

919.651

Cary, NC 27513 (US)

Car Mark Owner (RAIL) Contact Information

- Business Analyst

@railinc.com

919.65

Cary, NC 27513 (US)

Disposition

|            |                                                         |                          |                                        |
|------------|---------------------------------------------------------|--------------------------|----------------------------------------|
| Final Shop | RAIL - RAILINC CORPORATION CORAL GABLES, FL (499745000) | Disposition Requested by | 01 from RAIL on 2026-03-17 09:16:22 ET |
|            |                                                         | Disposition Provided by  | 01 from RAIL on 2026-03-17 09:17:42 ET |

Notes

|                              |                      |         |
|------------------------------|----------------------|---------|
| Incident Notes:              | Commodity/STCC Code: | 0113710 |
| Disposition Requested Notes: |                      |         |

Incident Defects

| Defect Code        | Description |
|--------------------|-------------|
| B - Braking System |             |

Defect Card Repairs

No defect card created for this equipment.

# Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- DDCT Walkthrough for Shop Users
- Reporting a Car on Hand
- Reporting Repairs & Repair History
- **Unexpected Arrival Process Walkthrough**
- User Guide Walkthrough
- Tips and Tricks

# Frequently Asked Questions



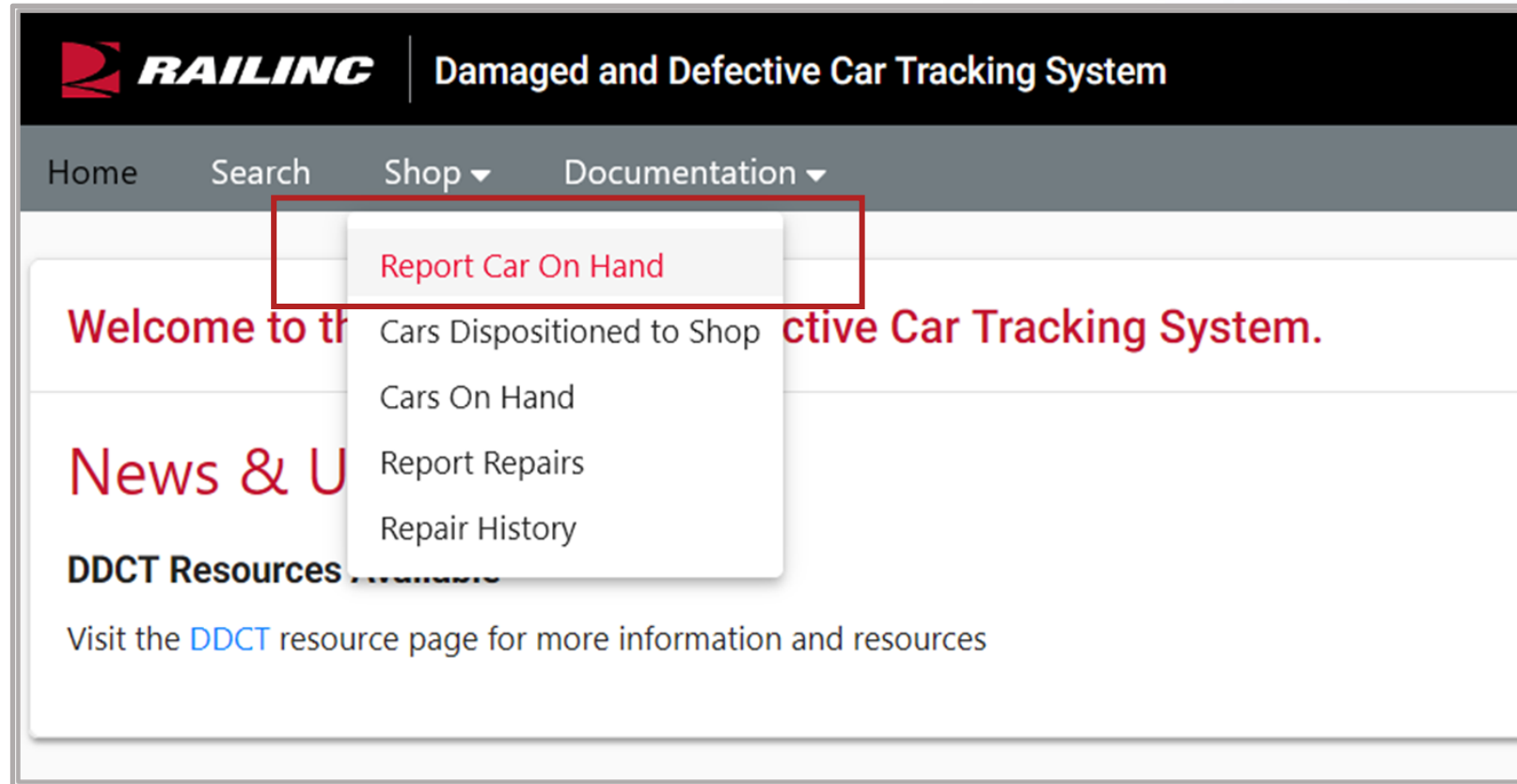
I am trying to report repairs on a car that has a defect card. I'm trying to search for it, but I can't find it. What do I do?

- To view the defect card and report repairs, you will need to first report the car on hand. Once it is reported on hand, you will have access to the details of the defect card.

A short line that serves our shop asked me to create a DDCT incident for a damaged car. How do I do that from the shop tab?

- Only handling carriers can create DDCT incidents. Contact the short line and inform them of this. If they have questions about how to create an incident, they can contact Railinc at [csc@railinc.com](mailto:csc@railinc.com).

# Reporting Equipment Unexpectedly on Hand



# Report Car on Hand



## Report Car On Hand

Shop:

RAIL

511740000

Q

\* Required

Equipment \*

RAIL1020

⌵

NOTE: Entering cars for reporting car on hand may send a notification to the car owner that you have possession of the equipment.

Done

Continue

# Report Car on Hand: Unexpected Arrival



## Unexpected Equipment Arrival [Top](#)

 The following equipment is not expected to arrive at your shop. We sent a notification to the car mark owner that an unexpected shop attempted to report a car on hand.

Total items: 3  Clear Filters

| Equipment ID ↑ | Equipment Group | Incident ID/Defect Card ID ▾ | Date       | Originating Road | Car Mark Owner | Interchange Rule | Defect        | Location     | Status                 |
|----------------|-----------------|------------------------------|------------|------------------|----------------|------------------|---------------|--------------|------------------------|
| RAIL1020       | BOXC            | RAIL00747336                 | 12-09-2024 | RAIL             | RAIL           | Rule 108         | A - Body      | Honolulu, AK | Disposition Requested  |
| RAIL1020       | BOXC            | RAIL00747775                 | 01-21-2025 | RAIL             | RAIL           | Rule 108         | A - Body      | Nucor, UT    | Disposition Requested  |
| RAIL1020       | BOXC            | RAIL00747774                 | 01-21-2025 | RAIL             | RAIL           | Rule 108         | C - Clean-out | Nucor, UT    | Salvage Value Provided |

10 50 100 250 500 1000

# Agenda

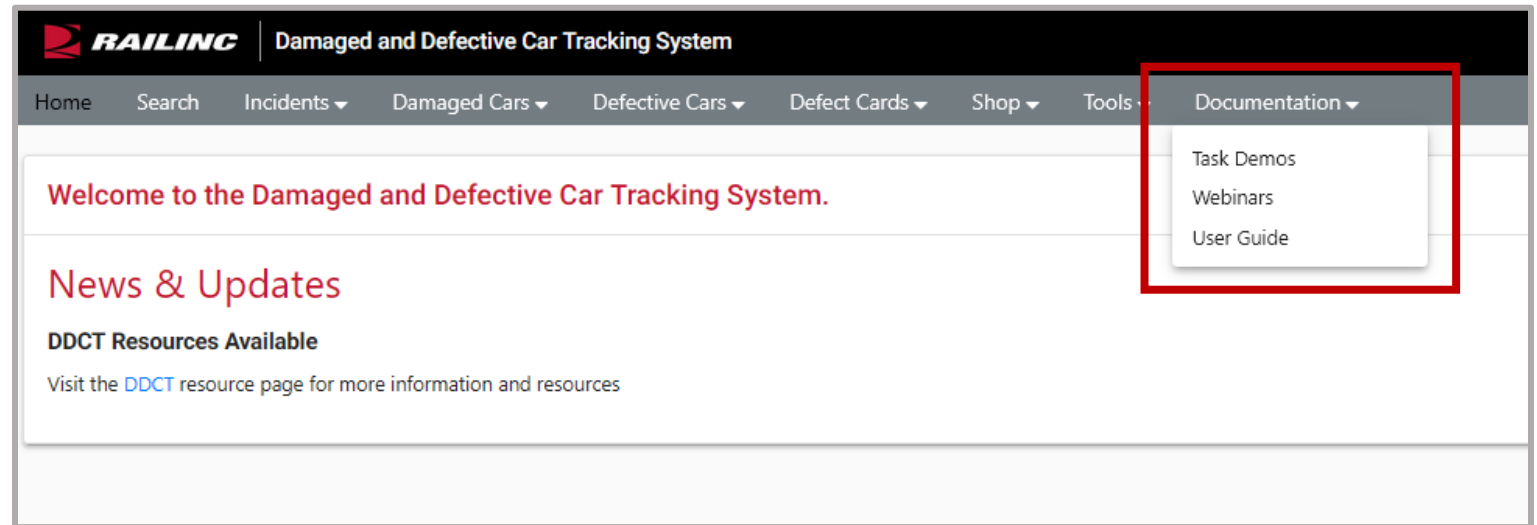


- DDCT Overview
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# Documentation Tab



- Clicking the “Documentation” tab from the menu bar will populate a drop-down menu with links to helpful documentation including DDCT task demos, webinars and the DDCT User Guide.



# DDCT User Guide: Shop Section



## DDCT User Guide

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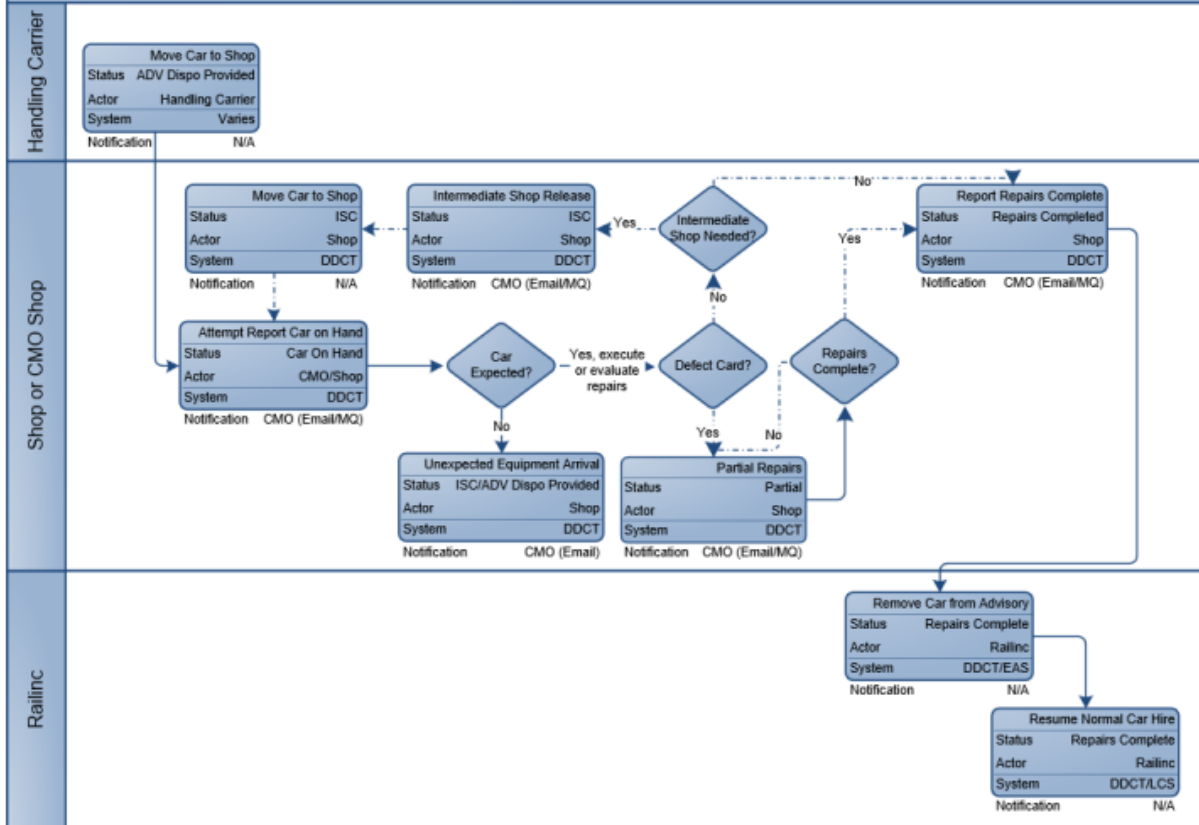
|                                                                                 |            |
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# Flow Diagrams

## DDCT Flow Diagrams

### Rule 107 — Car Repair

#### Rule 107 – Repair Car



# Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- DDCT Walkthrough for Shop Users
- Reporting a Car on Hand
- Reporting Repairs & Repair History
- Unexpected Arrival Process Walkthrough
- User Guide Walkthrough
- **Tips and Tricks**

# Tips & Tricks: Utilizing the Search Screen



Search As: ☐ HC ☐ CMO ☒ Both

Rule/Defect Card/Record: [Toggle all](#)

☒ Rule 1  
☒ Rule 96  
☒ Rule 108  
☒ ICB Record

☒ Rule 95  
☒ Rule 107  
☒ Defect Card

Status: ☒ Open  
☒ Closed

Equipment Status: Note: Statuses marked with an asterisk (\*) are in DDCT end state.

[Toggle all](#)

☒ New  
☒ Actual DV/Disposition Requested  
☒ Actual DV/Disposition Provided  
☒ Disposition Requested  
☒ Disposition Provided  
☒ Salvage Value Provided

[Toggle In Progress States](#)

☒ Settlement Offered  
☒ Settlement Rejected  
☒ Handling Carrier Repair  
☒ Car On Hand  
☒ Intermediate Shop Complete

[Toggle End States](#)

☒ Settlement Accepted\*  
☒ Car Repairs Completed\*  
☒ Dismantled\*  
☒ Removed\*

All

Location SPLC

Incident Type  
All

Defect Type  
All

Removal Reasons: [Clear all](#)

Autoclose - 3 loaded moves  
Autoclose - 48 months  
Expired

[Reset](#)

[Search](#)

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# Railinc.com Product Training

A screenshot of the Railinc website's navigation bar. The 'Products & Services' link is highlighted with a red rectangular box. Other navigation links include 'Resources', 'Support', 'About Railinc', and 'Careers'. Below the navigation bar, a breadcrumb trail reads 'Home > Products & Services > Damaged and Defective Car Tracking'. The main heading 'Damaged and Defective Car Tracking' is displayed in a large, dark font. Below this, a paragraph describes the DDCT system's capabilities. Another paragraph explains the handling of damaged and defective cars according to AAR Interchange Rules. A final sentence mentions demos and webinars for DDCT updates.

**Products & Services** Resources Support ▾ About Railinc ▾ Careers ▾

[Home](#) > [Products & Services](#) > [Damaged and Defective Car Tracking](#)

## Damaged and Defective Car Tracking

Users of Damaged and Defective Car Tracking (DDCT) can easily update, retrieve, and share information in a timely manner. DDCT interfaces with many of Railinc's products for a near-seamless experience that facilitates better equipment management, improved rail safety, and reduced administrative costs.

Damaged cars are handled in accordance with AAR Interchange Rule 107, and defective cars are handled in accordance with AAR Interchange Rules 1, 96, and 108. AAR Interchange Rule 95 is used for any damaged equipment that can be returned to service.

Demos and webinars below provide overviews of the most recent DDCT updates.

# DDCT Task Demos



[Home](#) > [Products & Services](#) > [Damaged and Defective Car Tracking](#)

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Demos and webinars below provide overviews of the most recent DDCT updates.

### ⌵ More On This Page:

- [DDCT Training Resources](#)
- [Get Started with DDCT](#)

## DDCT Task Demos and Webinars

Railinc has developed a series of online training demos to help railroads, equipment owners, repair shops and pre-trip, scrap and storage locations learn how to use the Damaged and Defective Car Tracking (DDCT) system. The DDCT system affects the reporting, documentation and management of damaged and defective equipment under AAR rules 1, 95, 96, 107 and 108. The demos below cover how to use the DDCT system for each of these rules. For more information, you can also review the DDCT User Guide.

**NOTE:** Please turn on your speakers to hear the presentations.

# *Railinc Keeps You Moving.*

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