

Damaged and Defective Car Tracking System for Car Mark Owners

Presenter: Jordan Moser

April 2026

Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Assign to Third Party
- ADV Process
- Unexpected Arrival Process
- Salvage Value Process
- DDCT/Equipment Advisory/Car Hire
- Tips and Tricks

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DDCT Overview



- The Damaged and Defective Car Tracking System (DDCT) first went live on January 5, 2011.
 - Developed for the electronic transmission of damaged and defective equipment
 - Replaced physical defect card placed on cars
 - Manages information flow from incident to shop release
 - Utilizes FindUs.Rail to manage participation
- DDCT supports communication between Handling Carriers (HC) and Car Mark Owners (CMO) on damages or defects per AAR Interchange Rules 1, 95 A, 96, 102, 107 and 108.
- Stand-alone defect cards can be created per AAR Interchange Rule 102.

Permissions



Car Owner Admin

- Needs to work with all incidents.
- Only Car Owner Admins can authorize Dismantle under Rule 108 and accept/reject settlement offers for Rule 107.

Car Owner Damaged Car User

- Back-office users who need to work with Rule 95/107 incidents.

Car Owner Defective Car User

- Back-office users who need to work with Rule 1/96/108 incidents.

Car Owner RO User

- Users who only need a read-only view.

DDCT Utilizes Industry Applications



Umler®

- Used to verify equipment is registered and capture the stencil mark owner (SMOW)

Industry Reference Files (IRF)

- Reference files such as Standard Transportation Commodity Code (STCC) and Standard Point Location Code (SPLC)

Event Repository (ER)

- Used to verify HC has possession (TRAIN/EDI messages)

Liability Continuity System (LCS)

- DDCT sends events related to the Car Hire process

FindUs.Rail

- Contact information for CMO, HC and Shop couplets to send notifications related to incidents

Equipment Advisory

- Displays equipment on DDCT-related Informational Notices (IN-3000, IN-3001, IN-3002, IN-3003 and IN-3004)

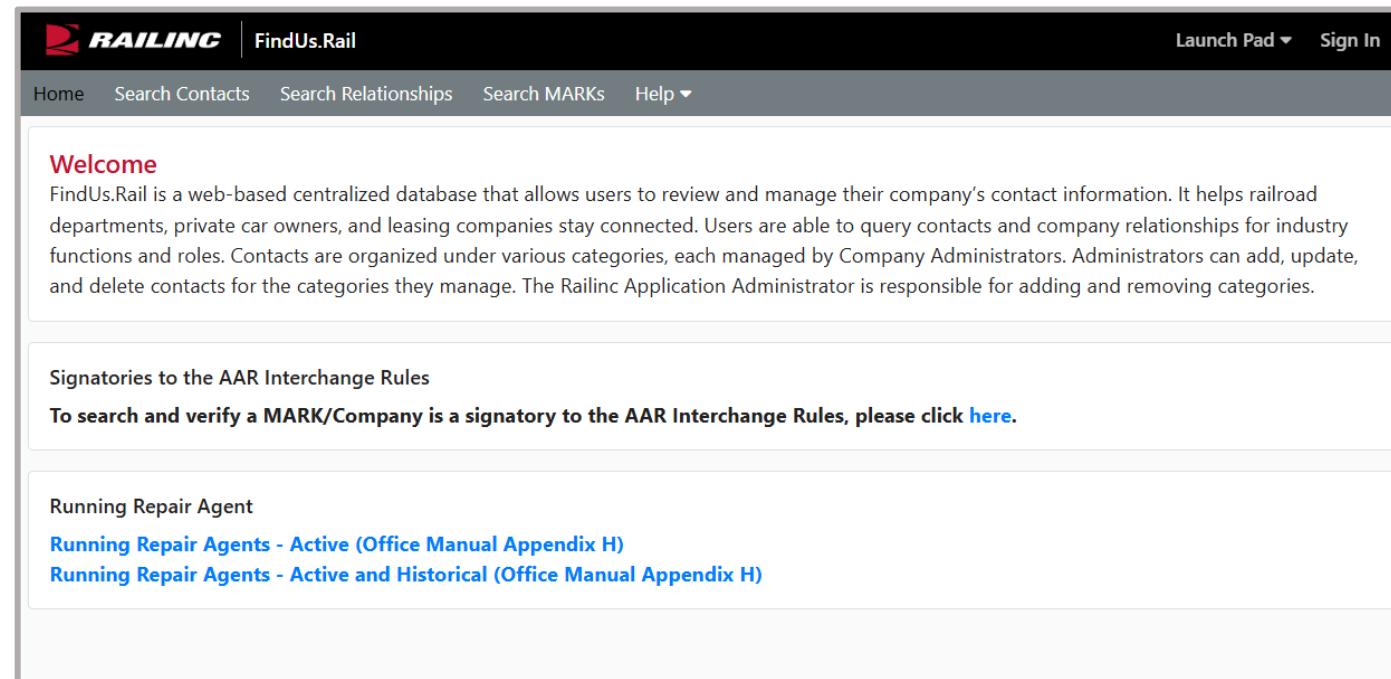
Equipment Health Management System (EHMS)

- Communicates the condition of equipment and sends alerts to the responsible parties when repairs are needed

DDCT & FindUs.Rail



- FindUs.Rail contacts are required for DDCT to transmit notifications to the HC, CMO and Shop.
- AAR Interchange Rule 114 mandates participation



DDCT & FindUs.Rail



- HCs and CMOs must list a primary contact and, if desired, a secondary contact(s) for the *Damaged Defective Car Tracking* category to receive notifications.
 - Category functions:
 - Handling Carrier Damaged Car Management
 - Handling Carrier Defective Car Management
 - Handling Carrier ICB Management
 - Mark Owner Damaged Car Management
 - Mark Owner Defective Car Management
 - Mark Owner ICB Management
- Shops must list a contact in the *Repair Shop* category to have their shop listed in DDCT for disposition.
 - Category functions:
 - Cleaning
 - Shop Contact (Please note that you will NOT receive emails without this capacity.)
 - Tank Car

Agenda



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- **FindUs.Rail & Notifications**
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- Salvage Value Process
- DDCT/Early Warning/Car Hire
- Tips and Tricks

Notification: Damaged Car Incident Created



- When a Handling Carrier creates a new incident, a notification will be sent to the individual(s) listed as contacts in FindUs.Rail.

TST: DDCT: New Defective Car Incident Created [Rule: 1, Equip: █████X000608]

  Reply  Reply All  Forward  

 **notifserv@railinc.com**
To  NoReply@railinc.com

[Retention Policy](#) [Inbox - Delete older than 90 days \(90 days\)](#) Expires [7/15/2026](#)

[Summarize](#)

Thu 4/16/2026 5:52 AM

A new defective car DDCT incident (incident ID = █████Y00770201) has been created for the following equipment: (equipment = █████X000608). This is a Handling Carrier notification sent to the Handling Carrier for this incident: █████. You may click the link below to view details of the incident.

<https://ddcts.tst.railinc.com/#/incident/edit/7702>

Please contact Railinc Customer Success at csc@railinc.com or 1-877-724-5462 if you have any other questions.

Accessing DDCT From Your Launch Pad



RAILINC | Launch Pad

RAIL - RAILINC CORPORATION | Sign Out

Home

My Applications

DDCTS

Letter of Authorization

Welcome

This is your personalized landing page, your gateway to seamless access to a world of Railinc applications and Single Sign-On services. We're excited to have you on board and want to ensure you make the most of your experience.

Getting Started:

To the left, you'll find easy navigation to Railinc applications you have permission to use. Your work becomes efficient and convenient when all your tools are just a click away.

Profile Management:

On the right, under the "My Profile" section, you can take control. Update your profile information, change your password, or request permissions for additional applications. It's all at your fingertips.

Managing Permissions:

You can manage your existing permissions and permission requests right here. If you're a company admin, you also have the power to handle permission requests from other users in this section.

New User? Start Here:

My Profile

Edit My Profile

Change Password

View/Request Permissions

Check Status of Permission Requests

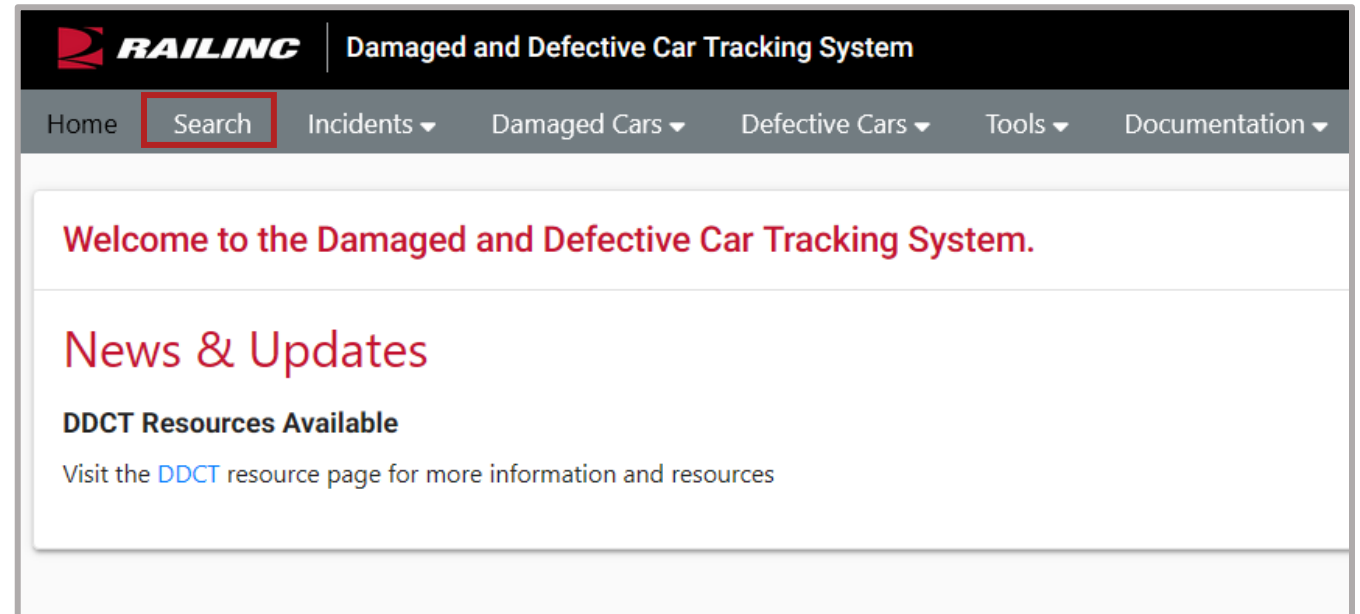
Support Cases

User Guide

Accessing the Search Function



- Click the Search option from the navigation bar once you've reached the DDCT homepage.



Understanding the Search Screen



- Customize your search using any of the criteria as you see fit. The most frequently used fields are indicated in red.

The screenshot displays the 'Search Incident, Defect Card, and ICB Record' interface. The search criteria section, highlighted with a red box, includes fields for Equipment ID, Incident ID/Defect Card ID, and date ranges (From Date: 01-01-2011, To Date: 04-20-2026). Below this, the 'Search As' section shows radio buttons for HC, CMO, and Both (selected). The 'Rule/Defect Card/Record' section lists various rules and records with checkboxes, including Rule 1, Rule 96, Rule 108, ICB Record, Rule 95, Rule 107, and Defect Card. The 'Status' section, also highlighted with a red box, shows checkboxes for Open and Closed. The right side of the screen contains additional search criteria like ICB ID, Disposition Shop Mark, Shop Couplet SPLC, Equipment Group, Location SPLC, Incident Type, Defect Type, and Removal Reasons. The bottom of the screen features a 'Toggle all' button and a list of equipment statuses, including New, Actual DV/Disposition Requested, Actual DV/Disposition Provided, Disposition Requested, Disposition Provided, Salvage Value Provided, Settlement Offered, Settlement Rejected, Handling Carrier Repair, Car On Hand, Intermediate Shop Complete, Settlement Accepted*, Car Repairs Completed*, Dismantled*, and Removed*.

Search Results



Incident Results

Search

Total items: 26 | Export CSV

Clear Filters

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status ↑	Removal Reason
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	Rule 107	D - Derailment/Accident	Wake Forest, NC	Actual DV/Disposition Requested	
RAIL7230	BOXC	RAIL00758871	08-25-2025	RAIL	RAIL	Rule 107	A - Body, B - Braking System, D - Derailment/Accident	Chicago, IL	Actual DV/Disposition Requested	
RAIL11	IILT	RAIL00770122	04-13-2026	RAIL	RAIL	Rule 95	A - Body, B - Braking System	Foremost, AB	Car Repairs Completed*	
RAIL111	BOXC	RAIL00769054	03-17-2026	RAIL	RAIL	Rule 1	B - Braking System	Mcnab, AB	Car Repairs Completed*	
RAIL11348	TANK	RAIL00751429	04-21-2025	RAIL	RAIL	Rule 1	D - Derailment/Accident	Honolulu, AK	Car Repairs Completed*	
RAIL1020	BOXC	RAIL00747967	01-22-2025	RAIL	RAIL	Rule 1	M - Trucks	Nucor, UT	Disposition Provided	
RAIL3009	BOXC	RAIL00747862	01-24-2025	RAIL	RAIL	Rule 1	A - Body	Nucor, UT	Disposition Provided	
RAIL1016	BOXC	RAIL00747861	01-24-2025	RAIL	RAIL	Rule 1	M - Trucks	Nucor, UT	Disposition Requested	
RAIL1020	BOXC	RAIL00747774	01-21-2025	RAIL	RAIL	Rule 108	C - Clean-out	Nucor, UT	Disposition Requested	
RAIL1020	BOXC	RAIL00747775	01-21-2025	RAIL	RAIL	Rule 108	A - Body	Nucor, UT	Disposition Requested	

⏮ ⏪ 1 2 3 ⏩ ⏭

10 50 100 250 500 1000

Car Details



Car Details

Incident Information

Equipment ID :

RAIL119

Incident ID :

RAIL00770118

Incident Date :

04-01-2026

Incident Creation Date :

04-13-2026 12:34:55 ET

Interchange Rule :

107

Handling Carrier :

RAIL - RAILINC CORPORATION

Rule 99 Non-Subscriber Responsibility :

No

Equipment Group :

TANK

Incident Status :

Open

Incident Location (SPLC) :

Wake Forest, NC (411613000)

Car Mark Owner :

RAIL - RAILINC CORPORATION

Handling Carrier (RAIL) Contact Information

Person icon

██████████ - Business Analyst

Envelope icon

██████████@railinc.com

Phone icon

919.651.5115

Location pin icon

Cary, NC 27513 (US)

Car Mark Owner (RAIL) Contact Information

Person icon

██████████ - Business Analyst

Envelope icon

██████████@railinc.com

Phone icon

919.651.5115

Location pin icon

Cary, NC 27513 (US)

Status :

Actual DV/Disposition Provided

Last Shop Location (SPLC) :

Rack On Car :

No

Incident Type :

Derailment

Equipment Creation Date/Time :

04-13-2026 12:34:55 ET

Last Modified Date/Time :

04-20-2026 23:38:08 ET

Created By :

SATC

Last Modified By :

.....SATC

Report Preview

Car Details



Defects

Defect Code	Description
D - Derailment/Accident	

Note :
Possession Override Note : Possession for one or more cars has been overridden by handling carrier.

Settlement

Estimated Value : \$8,998 USD

Actual DV : \$20,998 USD [View](#) Actual Depreciated Value

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		Y		Jane Smith, Business Analyst	919.651.1234	jane.smith@railinc.com	XG01	RAIL	04-13-2026 12:57:54 ET

Provided

Handling Carrier To Provide Shop	User ID	Company ID	Timestamp
N	MGSATC	RAIL	04-20-2026 23:38:08 ET

Shop	Shop ID	Shop SPLC	Location	Note
Final Shop	RAIL - RAILINC CORPORATION	511740000	Grand Forks, ND	

[Back](#)[Done](#)[Remove From Incident](#)[Report car On Hand](#)[Assign to Third Party](#)[Audit Log](#)

Estimated DV vs. Actual DV



Settlement		
Estimated Value :	\$8,998 USD	
Actual DV :	\$20,998 USD	View Actual Depreciated Value

Incident Options



- The various actions available to you are visible as buttons on the bottom of the Car Details screen.

Disposition

Requested

Commodity/ STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		Y		Jane Smith, Business Analyst	919.651.1234	jane.smith@railinc.com	MXG	RAIL	04-13-2026 15:17:54 ET

Provided

⚠

Disposition not provided

← Back

🏠 Done

✖ Remove From Incident

★ Provide Disposition

👤 Assign to Third Party

👁 Audit Log

Assign to Third Party



Disposition

Requested

Commodity/ STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710		Y		Jane Smith, Business Analyst	919.651.1234	jane.smith@railinc.com	MXG	RAIL	04-13-2026 15:17:54 ET

Provided

⚠ Disposition not provided

← Back

🏠 Done

✖ Remove From Incident

★ Provide Disposition

➦ Assign to Third Party

👁 Audit Log

Assign to Third Party



Third Party Request



IMPORTANT

- The current car mark owner (RAIL) will remain responsible for this equipment while the request is pending.
- If third party agency is rejected by the assignee (AARE), the current car mark owner will continue to be responsible.
- If the third party agency is accepted, responsibility will transfer from the current car mark owner (RAIL) to the assignee (AARE).

i A third party cannot be requested without being listed in FindUs.Rail and without being a signatory to AAR rules.

Equipment

Equipment ID	Equip Group	Incident ID/Defect Card ID	Date	Handling Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL112	TANK	RAIL00770127	04-13-2026	RAIL	RAIL	Rule 1	A - Body	Cary, NC	Disposition Requested

Third Party Agent

Mark *

AARE



Note

3rd Party Request

← Back

🏠 Done

🗨️ Request

Assign to Third Party



Third Party Request

⚠

IMPORTANT

- The current car mark owner (RAIL) will remain responsible for this equipment while the request is pending.
- If third party agency is rejected by the assignee (AARE), the current car mark owner will continue to be responsible.
- If the third party agency is accepted, responsibility will transfer from the current car mark owner (RAIL) to the assignee (AARE).

ⓘ A third party cannot be requested without being listed in FindUs.Rail and without being a signatory to AAR rules.

Equipment

Equipment ID	Equip Group	Incident ID/Date	Defect	Location	Status
RAIL112	TANK	RAIL007	A - Body	Cary, NC	Disposition Requested

Third Party Agent

Mark *

AARE

Q

Note

3rd Party Request

☑ IMPORTANT: Are you sure you want to request third party agency for this equipment?

Confirmation required.

No

Yes

← Back

Done

Request

Assign to Third Party



✔ Third party agency has been requested for this equipment. Car mark owner RAIL will remain responsible while this request is pending. ✕

Third Party Request

Equipment

Equipment ID	Equip Group	Incident ID/Defect Card ID	Date	Handling Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL112	TANK	RAIL00770127	04-13-2026	RAIL	RAIL	Rule 1	A - Body	Cary, NC	Disposition Requested

Third Party Agent

Mark

AARE 

Note

3rd Party Request



 Done

Requesting Disposition

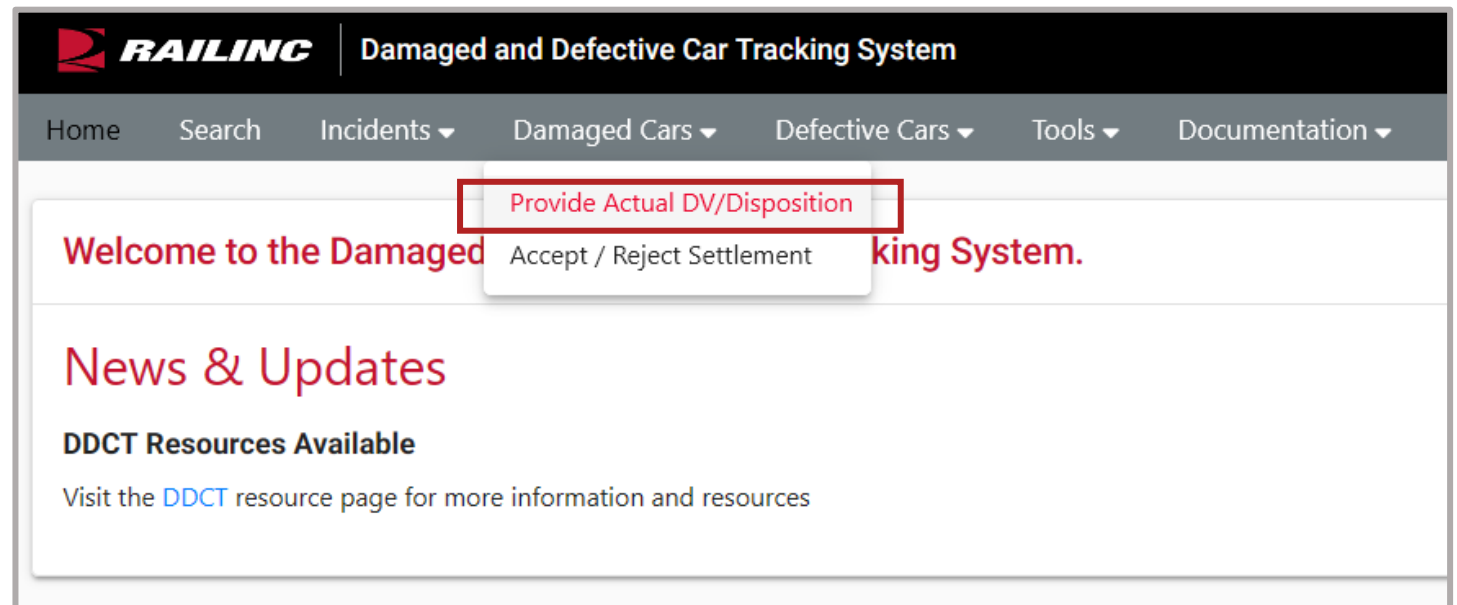


- Once your equipment has been added to an applicable incident, the Handling Carrier will have the option to request disposition.
- For Rule 107 incidents, the Actual Depreciated Value (ADV) is also requested by the Handling Carrier.
- One of the main tasks of a Car Mark Owner in DDCT is to provide this information to the Handling Carrier.
- There are two ways Car Mark Owners can complete this task in the DDCT application.

Providing ADV/Disposition



- The second way you can provide disposition is through the Damaged Cars menu option.



Pending Damaged Car Incidents



- Select the equipment for which you would like to provide disposition by clicking Equipment ID.

Pending Damaged Car Incidents To Provide Actual DV/Disposition

Search Use this Search field to find specific records in the result list.

Click equipment ID to provide DV/disposition Total items: 4 | Export CSV Clear Filters

Equipment ID	Equipment Group ▾	Incident ID	Incident Date ↓	Originating Road ▾	Car Mark Owner	Interchange Rule	Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	Rule 107	Wake Forest, NC	\$8,998 USD	Actual DV/Disposition R...
RAIL62924	TANK	RAIL00743616	08-27-2024	RAIL	RAIL	Rule 107	Nucor, UT	\$28,015 USD	Actual DV/Disposition R...
RAIL6001	TANK	RAIL00721719	06-21-2023	RAIL	RAIL	Rule 107	Cary, NC	\$12,000 USD	Actual DV/Disposition R...
RAIL83639	TANK	RAIL00714550	02-08-2023	RAIL	RAIL	Rule 107	Cary, NC	\$20,680 USD	Actual DV/Disposition R...

10 50 100 250 500 1000

Done

Providing ADV/Disposition



Actual DV/Disposition

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	Rule 107	WAKE FOREST, NC (411613000)	(Unavailable)	\$8,998 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV:

USD

Calculate

Disposition Shops

* Disposition Options:

Repair At Home/Contract Shop

Handling Carrier To Provide Shop

If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
☐			
☐			

Cancel

Continue

Settlement Value Statement



Settlement Value Statement

Equipment Type: ☒ Car ☐ Rack **RAIL** (Owner)

With reference to your communicate of 04/13/2026, file RAIL00770118 requesting AAR depreciated value of RAIL119, damaged at WAKE FOREST, NC (411613000) on 04/01/2026.

Equipment built on 11-2025 rebuilt on , weighing 55,600 lbs.

A - Original Cost:
Override Reason (if applicable): Select Override Reason... \$8,998.00 ☐ Override

B - Cost Factor, for year built: 309

C - Cost Factor, for year prior to damage 2025: 309

D - Base Reproduction Cost (A * C / B) \$8,998.00

Type	Date	Description	Cost	
Please Select...				Add

E - Additions and Betterments Reproduction Cost 0

F - Total Reproduction Cost (D + E) \$8,998.00

G - Less Base Depreciation Value of Car: Years: 0 Months: 5 at: 2.25 % = 0 \$0.00

Cancel Save and Continue

Settlement Value Statement Continued



Settlement Value Statement

B - Cost Factor, for year built:

C - Cost Factor, for year prior to damage 2025:

D - Base Reproduction Cost (A * C / B)

Type	Date	Description	Cost	
Please Select... ▼				Add
GNRL	03/01/2026		\$12,000.00	Remove

E - Additions and Betterments Reproduction Cost

F - Total Reproduction Cost (D + E)

G - Less Base Depreciation Value of Car: Years: Months: at: % =

H - Less Depreciation of Capitalized (Additions and) Betterments: (rate of the car):

I - Less Exhibit V Depreciation of (Additions and) Betterments:

J - Total Depreciated Value of Car (F - G - H - I):

Salvage Value Worksheet



- Enter the approximate weights of materials into the fields outlined in red.

Settlement Value Statement

Salvage Value Worksheet

Umler Tare Weight	55600		
Non-Metallic Weight	0	Estimated Salvage Weight	55,600

	Enter Weight	US Credit Rate	Credit Value
Aluminum	600	0.75	\$450.00
Stainless Steel	5000	0.3	\$1,500.00
Standard Steel	50000	0.15	\$7,500.00

Total Salvage Weight	55,600.00
Total Salvage Value	\$9,450.00

Back Cancel **Calculate**

Finalizing the Settlement Value Statement



- Select any of the three radio buttons, then click “Apply” to continue.

Settlement Value Statement

Depreciated Value Method:

☒ Depreciated Value	\$20,998.00
☐ Salvage	\$9,450.00
☐ Salvage+20%	\$11,340.00

Back Cancel **Apply**

Override ADV



Actual DV/Disposition

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	Rule 107	WAKE FOREST, NC (411613000)	(Unavailable)	\$8,998 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: USD ☒ Override ADV Actual Depreciated Value

Reason for Override *

Shop ID + SPLC



Actual DV/Disposition

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	Rule 107	WAKE FOREST, NC (411613000)	(Unavailable)	\$8,998 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV:

\$20,998.00USD

Calculate

☐ Override ADV

Actual Depreciated Value

Disposition Shops

* Disposition Options:

☒ Repair At Home/Contract Shop

☐ Handling Carrier To Provide Shop

If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
☐			
☐			

Cancel

Continue

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Shop Couplet Search



- Enter your search criteria and click the “Search” button to query Shops listed in FindUs.Rail.

Shop Couplet Search

- Shop couplet data is derived from FindUsRail contact information.
- At least one field must be specified.
- SPLC must be complete 9-digit, if specified.
- Minimum characters required for fields: Company ID: 1, Company Name: 3, Location Name: 3
- Company ID, Company Name, and Location Name support wildcard (*) search. (Example: Joh* = John, Johnson; *ohn = John, *oh* = John, Johnson)

Company ID
RAIL

Company Name

Category

Location Name

SPLC
511740000

State/Province

Reset

Search

Number of Shop(s): 1

Clear Filters

Company ID	Company Name	SPLC	Category	Location Name	St./Prov.
☒	RAIL RAILINC CORPORATION Capabilities: Capacity Status: +1.801.555.5555.	511740000	REPAIRSHOP	GRAND FORKS	ND

Cancel

Select

Actual DV/Disposition



Actual DV/Disposition

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	Rule 107	WAKE FOREST, NC (411613000)	(Unavailable)	\$8,998 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV:

\$20,998.00

USD

Calculate

☐ Override ADV

Actual Depreciated Value

Disposition Shops

* Disposition Options:

☒ Repair At Home/Contract Shop

☐ Handling Carrier To Provide Shop

If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
☒	RAIL 511740000	GRAND FORKS, ND	
☐			

Cancel

Continue

Confirmation



- A confirmation message will appear. Click “Yes” to proceed.

Actual DV/Disposition * Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	Rule 107	WAKE FOREST, NC (411613000)	(Unavailable)	\$8,998 USD	Actual DV/Disposition Requested

Actual DV

* Actual DV: \$20,998.00 Actual Depreciated Value

Disposition Shops

* Disposition Options: ☒ Repair At Home/Contract Shop ☐ Handling Carrier To Provide Shop

! If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

☒ Are you sure you want to provide actual DV/disposition to the incident handling carrier? ×
Confirmation required.
No Yes

Success!



Your submission of actual DV/disposition for following car has been sent to the incident handling carrier.

Actual DV/Disposition

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated Value	Status
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	Rule 107	WAKE FOREST, NC (411613000)	(Unavailable)	\$8,998 USD	Actual DV/Disposition Provided

Actual DV

* Actual DV:

\$20,998 USD

USD

Calculate

☐ Override ADV

Actual Depreciated Value

Disposition Shops

* Disposition Options:

☒ Repair At Home/Contract Shop

☐ Handling Carrier To Provide Shop

ⓘ If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
☒	RAIL 511740000	GRAND FORKS, ND	
☐			

Done

Agenda



- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Assign to Third Party
- ADV Process
- **Unexpected Arrival Process**
- Salvage Value Process
- DDCT/Early Warning/Car Hire
- Tips and Tricks

The Unexpected Arrival Process



- If a shop received your car unexpectedly and attempted to report it on hand, the FindUs.Rail DDCT contact will receive a notification.

TST: DDCT: Unexpected Arrival at Shop [Rule: 108, Equip: RAIL001020]



notifserv@railinc.com

To

Retention Policy Inbox - Delete older than 90 days (90 days)

Expires 7/20/2026



Tue 4/21/2026 1:14 AM

A Shop (shop mark = RAIL, SPLC = 511740000, location = GRAND FORKS, ND) has attempted to report On Hand equipment owned by your company (equipment = RAIL001020). According to DDCT system records, this equipment has not been dispositioned to this shop. If you would like for this shop to have access to DDCT records and report repairs for this equipment, you must mark the car on hand at this shop as the Car Mark Owner. The Handling Carrier for this incident is RAIL and the Car Mark Owner for the equipment is RAIL. You may click the link below to mark this car on hand.

<https://ddcts.tst.railinc.com/#/shop/report-car-on-hand/845895/RAIL001020/RAIL00747336/BOXC/RAIL/511740000>

Please contact Railinc Customer Success at csc@railinc.com or 1-877-724-5462 if you have any other questions.

Report Car On Hand



- Clicking the link in the notification will bring you to the Report Car On Hand page. Enter the required information and click “Continue.”

Report Car On Hand

You have "Shop" and "Car Mark Owner" roles for RAIL. Specify the role that will govern reporting cars on hand.

Role: ☒ Shop ☐ Car Mark Owner Required

Shop: RAIL 511740000 Q

Equipment: RAIL001020

NOTE: Reporting car on hand may send a notification to the car owner that you have possession of the equipment.

[← Back](#) [Done](#) [→ Continue](#)

Confirm Equipment On Hand



Confirm Car On Hand

Shop: RAIL-411657000 - CARY, NC

Total items: 1 [Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL1011	TANK	RAIL00326855	01-02-2019	RAIL	RAIL	Rule 107	D - Derailment/Accident	Cary, NC	Actual DV/Disposition Provided

10 50 100 250 500 1000

☐ No longer sending to original dispositioned shop? ☐

[← Back](#)

[Report car on hand](#)

Confirmation Window



Confirm Car On Hand

Shop: RAIL-411657000 - CARY, NC

Total items: 1 [Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL101	MISC	RAIL0066990					A - Body	Cary, NC	Car On Hand

☒ **IMPORTANT: Are you sure you want to report the equipment on hand?** ×

Confirmation required.

No Yes

☐ No longer sending to original dispositioned shop? ☒

[← Back](#) [Report car on hand](#)

A confirmation window will appear. Click “Yes” to continue.

Success!



✔ Equipment successfully reported on hand.

Confirm Car On Hand

Shop:RAIL-411657000 - CARY, NC

Total items: 1

✕ Clear Filters

Equipment ID ↑	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL1011	TANK	RAIL00349215	09-10-2020	RAIL	RAIL	Rule 107	A - Body	Cary, NC	Car On Hand

10

50

100

250

500

1000

🏠

No longer sending to original dispositioned shop? ☐

🏠 Done

Agenda

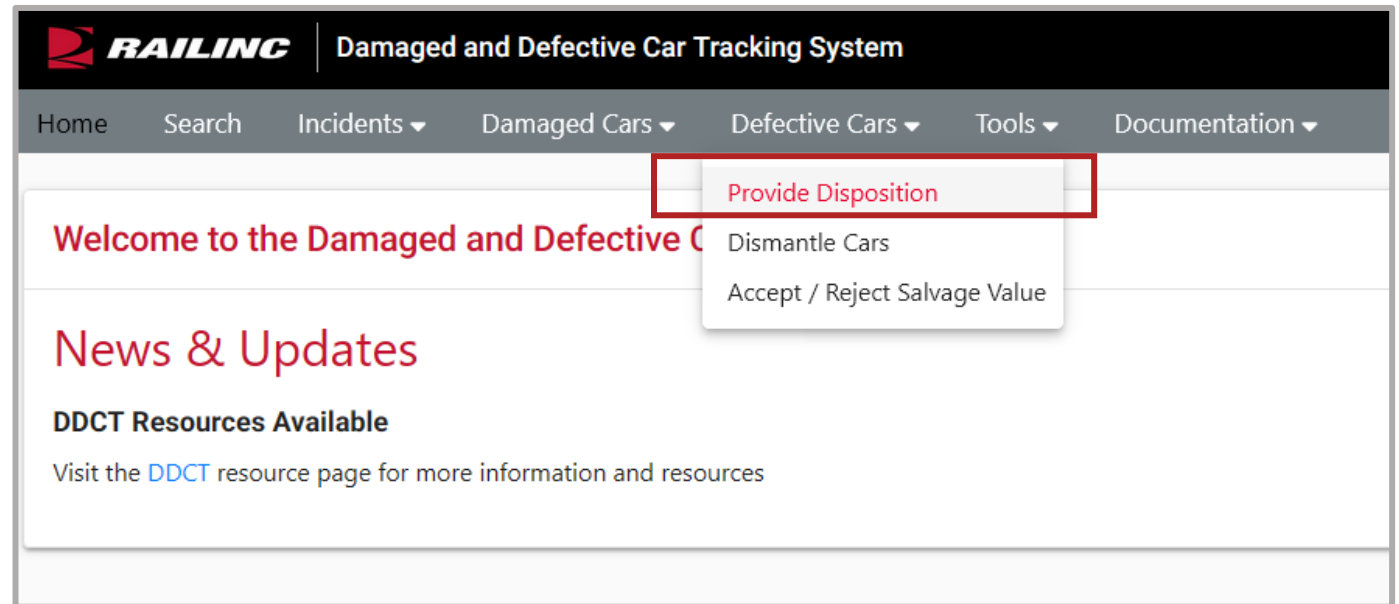


- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Assign to Third Party
- ADV Process
- Unexpected Arrival Process
- **Salvage Value Process**
- DDCT/Early Warning/Car Hire
- Tips and Tricks

The Salvage Value Process



- To begin the Salvage Value Process, click the Defective Cars tab and select “Provide Disposition” from the drop-down menu.



Pending Defective Car Incidents



- Search for the incident by entering the equipment ID into the search field. Click the hyperlinked equipment ID or Incident ID of the incident you wish to view.

Pending Defective Car Incidents to Provide Disposition

Search Use this Search field to find specific records in the result list.

Click equipment ID to provide disposition Total items: 3 | Export CSV Clear Filters

Equipment ID	Equipment Group ▾ ↑	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Status
XS0006	BOXC	RAIL00758868	08-25-2025	RAIL	RAIL	Rule 1	Disposition Requested
XS2377	BOXC	RAIL00703246	07-27-2022	RAIL	RAIL	Rule 1	Disposition Requested
C15001	BOXC	RAIL00698077	05-27-2022	RAIL	RAIL	Rule 1	Disposition Requested

10 50 100 250 500 1000

Done

Provide Defective Car Disposition



Provide Defective Car Disposition

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL201	BOXC	RAIL00770390	04-20-2026	RAIL	Rule 1	CARY, NC (411657000)	(Unavailable)	Disposition Requested

Disposition Shops

* Disposition Options:

- ☒ Repair At Home/Contract Shop
☐ Handling Carrier To Provide Shop

ⓘ If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
☐			
☐			

✕ Cancel

→ Continue

Provide Salvage Value



- From the Car Details page, click the “Provide Salvage Value” button.

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Requires Transfer of Lading	Can Travel On Own Wheels?	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113710	L	N	Y	Business Analyst	919.651.5115	@railinc.com	JGX01	RAIL	12-09-2024 15:54:06 ET

Provided

⚠ Disposition not provided

← Back

🏠 Done

✖ Remove From Incident

✓ Create Defect Card

★ Provide Disposition

● Provide Salvage Value

➦ Assign to Third Party

👁 Audit Log

Provide Salvage Value



Provide Salvage Value

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1020	BOXC	RAIL00747336	12-09-2024	RAIL	Rule 108	HONOLULU, AK (809001000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

Salvage Value

USD

Calculate

Dismantling Cost

USD

Salvage Value Less Dismantling Cost

USD

Cancel

Continue

Salvage Value Worksheet



SALVAGE VALUE WORKSHEET

Equipment Type: ☒ Car ☐ Rack **RAIL** (Owner)

With reference to DDCT Incident **RAIL00747336** request of AAR Salvage Value for **RAIL1020** , identified at **HONOLULU, AK (809001000)** on **12/09/2024**.

Umler Light Weight63,000lbs.

Non-Metallic Weight0lbs.

Estimated Metallic Weight63,000lbs.

Enter Weight		US Credit Rate	Credit Value
Aluminum	0	0.63	\$0.00
Stainless Steel	0	0.4	\$0.00
Standard Steel	0	0.15	\$0.00
TOTAL Salvage Weight	0.00	TOTAL Salvage Value	\$0.00

A - Salvage Value of Dismantled Car (Total Credit Value)

\$0.00

B - Dismantling Cost (Gross tons (Light Wt. in lbs. [63000] / 2240) X Value of job code 4489 [\$297.34])

\$8,362.69

C - Salvage Value Less Dismantling Cost (A-B)

-\$8,362.69

⚠ WARNING: Total Salvage Weight does not equal the Estimated Metallic Weight (Umler provided light weight minus non-metallic weight).

✕ Cancel

✓ Apply

Provide Salvage Value



- Once you have confirmed that the amounts are correct, click “Continue.”

Provide Salvage Value

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1020	BOXC	RAIL00747336	12-09-2024	RAIL	Rule 108	HONOLULU, AK (809001000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

Salvage Value

\$15,890.00

USD

Calculate

Dismantling Cost

\$8,362.69

USD

Salvage Value Less Dismantling Cost

\$7,527.31

USD

☐ Override Salvage Value

✕ Cancel

→ Continue

Success!



✔ Your submission of Salvage Value for the following car has been provided successfully. ✕

Provide Salvage Value

✕ Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1020	BOXC	RAIL00747774	01-21-2025	RAIL	Rule 108	NUCOR, UT (761730000)	(Unavailable)	Salvage Value Provided

Salvage Value Calculation

Salvage Value
\$1,743.00 USD Calculate ☐ Override Salvage Value

Dismantling Cost
\$830.62 USD

Salvage Value Less Dismantling Cost
\$912.38 USD

🏠 Done

Agenda



- DDCT Overview
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- Unexpected Arrival Process
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- **DDCT/Equipment Advisory/Car Hire**
- **Tips and Tricks**

DDCT



Search Results

Incident Results

Search

Total items: 1 | [Export CSV](#) [Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status	Removal Reason
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	Rule 107	D - Derailment/Accident	Wake Forest, NC	Actual DV/Disposition Requested	

Equipment Advisory

Query Equipment

Max Number of Results 1000

[EXPORT TO CSV](#) [REFRESH](#)

Equipment ID	Advisory ID	Equip Status	Assign Date	Sever...	Next Escalation Date	Location	Equipment ...	Mech Desig	Mark Owner
☐ RAIL0000000119	IN-3003	A	2026-04-13	A9			TANK	T	RAIL

Rules and Corresponding Informational Notices



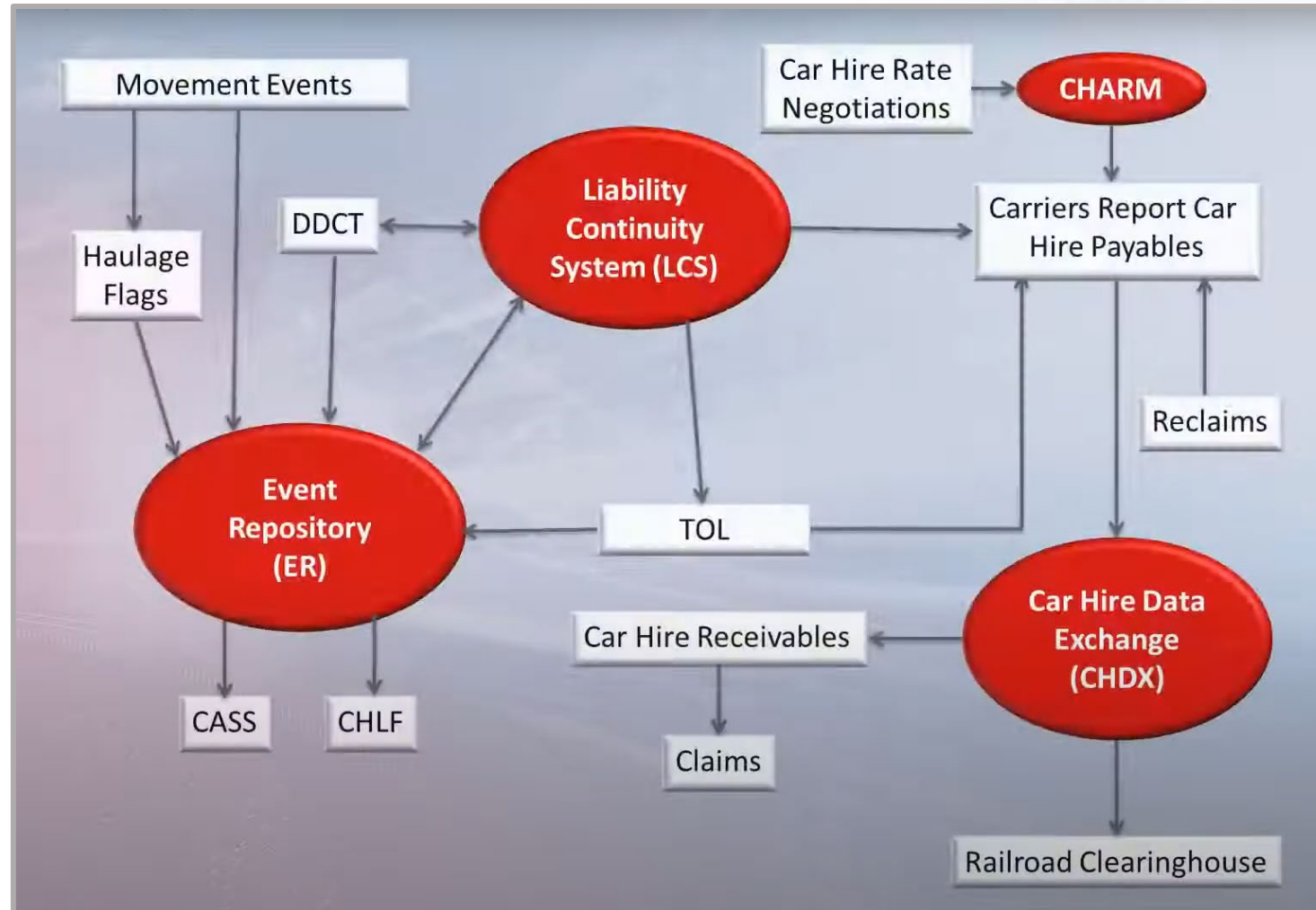
RULE 1	=	IN-3000
RULE 95	=	IN-3001
RULE 96	=	IN-3002
RULE 107	=	IN-3003
RULE 108	=	IN-3004

DDCT and Car Hire



- DDCT incidents affect how Car Hire is determined for a piece of equipment.
- When an incident is created, the Liability Continuity System (LCS) turns off and DDCT LCS turns on and starts evaluating the equipment.
- LCS—Liability Continuity System. A system that uses industry-approved rules to assess interchange and car movement events reported by carriers to determine car hire liability. LCS provides data to end users via the TRAINII system (TRAIN 61, 62, 63 and 69).
- LCS is determined by, and changes based on, the incident rule number and the current status of the incident.

DDCT and Car Hire



DDCT and Car Hire



Key	
Code	Description
DC	Damaging Carrier
HC	Handling Carrier
IC	Intermediate Carrier
DSP7	Car Owner DV/DISPO Rule 107
DVR7	Car Owner Rule 107
DSP8	Car Owner DV/DISPO Rule 108
DVR8	Car Owner Rule 108
SHP7	Equipment at Shop Rule 107
SHP8	Equipment at Shop Rule 108

DDCT and Car Hire



Search Result (101 results in 3.053 seconds)							Legend	Download
Event	Event Time ▲	From Road	To Road	Posting Road	Liabile Road	Location		
Filter Event		Filter From Roa	Filter To Roa	Filter Posting Road	Filter Liabile Road			
ARIL	10/04/2020 21:49	BNSF		BNSF	BNSF	TN, MEMPHIS		
ICHD	10/07/2020 00:25	DSP8	BNSF	AARG	BNSF	TN, MEMPHIS		
ICHR	10/07/2020 00:26	BNSF	CSXT	CSXT	CSXT	TN, MEMPHIS		
STOP	10/07/2020 00:26	AARL		AARG	AARL	TN, MEMPHIS		
ICHD	10/07/2020 00:27	CSXT	DSP8	AARG	DSP8	TN, MEMPHIS		
DFLC	10/07/2020 04:00	BNSF		BNSF	BNSF	TN, MEMPHIS		
ARIL	10/07/2020 04:01	BNSF		BNSF	BNSF	TN, MEMPHIS		

Tips & Tricks: Utilizing the Search Screen



Search As: ☐ HC ☐ CMO ☒ Both

Rule/Defect Card/Record: [Toggle all](#)

☒ Rule 1

☒ Rule 95

☒ Rule 96

☒ Rule 107

☒ Rule 108

☒ Defect Card

☒ ICB Record

Status: ☒ Open

☒ Closed

Equipment Status: [Toggle all](#)

☒ New

☒ Settlement Offered

☒ Actual DV/Disposition Requested

☒ Settlement Rejected

☒ Actual DV/Disposition Provided

☒ Handling Carrier Repair

☒ Disposition Requested

☒ Car On Hand

☒ Disposition Provided

☒ Intermediate Shop Complete

☒ Salvage Value Provided

[Toggle In Progress States](#)

☒ Settlement Accepted*

☒ Car Repairs Completed*

☒ Dismantled*

☒ Removed*

[Toggle End States](#)

All

Location SPLC

Incident Type

All

Defect Type

All

Removal Reasons: [Clear all](#)

Autoclose - 3 loaded moves

Autoclose - 48 months

Expired

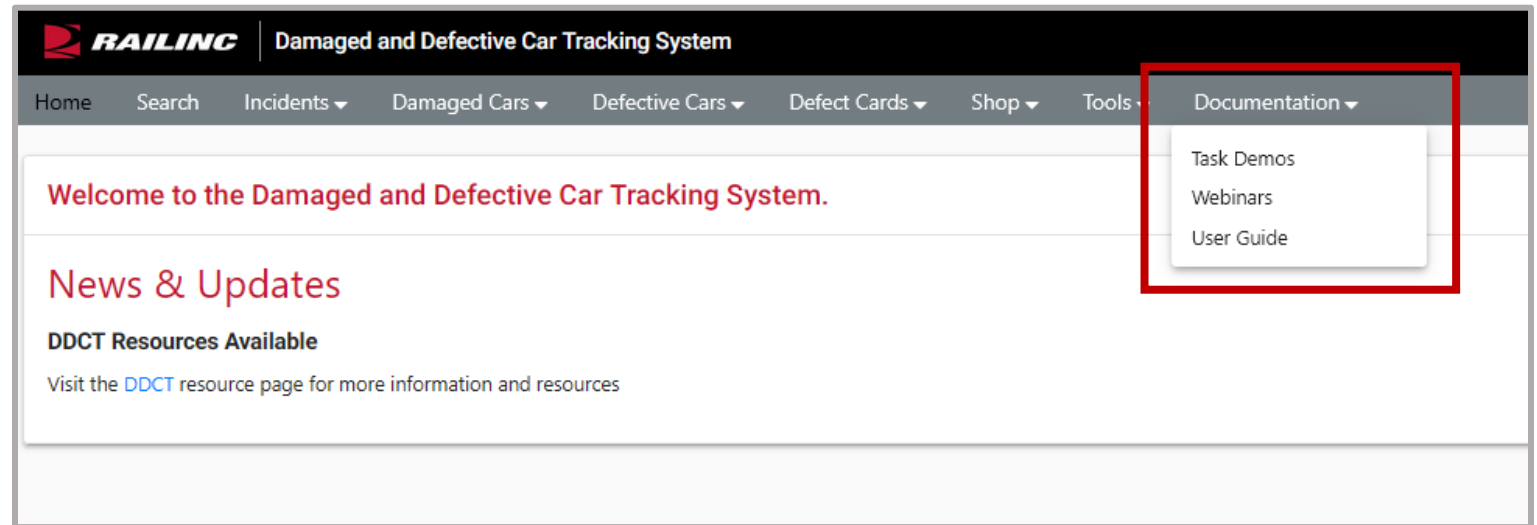
[Reset](#)

[Search](#)

Documentation Tab



- Clicking the “Documentation” tab from the menu bar will populate a drop-down menu with links to helpful documentation including DDCT task demos, webinars and the DDCT User Guide.



Reference Guides for DDCT



- The AAR Office and Field Manuals can assist users in understanding AAR rules that govern DDCT.
 - The Field Manual contains complete information on:
 - Rule 1, 95A, 96 and 108
 - The Office Manual contains complete information on:
 - Rule 107
 - Both the Field and Office Manual contain information on:
 - Rule 102
- DDCT industry participation and information is in AAR Interchange Rule 115 (Office Manual).
- FindUs.Rail contact information is required for DDCT per AAR Interchange Rule 114 (Office Manual).

Railinc.com Product Training



The screenshot shows the Railinc.com website interface. At the top, there is a dark red navigation bar with the Railinc logo on the left and several menu items: 'Products & Services' (highlighted with a red rectangular box), 'Resources', 'Support' with a dropdown arrow, 'About Railinc' with a dropdown arrow, and 'Careers' with a dropdown arrow. Below the navigation bar is a light gray breadcrumb trail: 'Home > Products & Services > Damaged and Defective Car Tracking'. The main content area has a large heading 'Damaged and Defective Car Tracking'. Below the heading is a paragraph: 'Users of Damaged and Defective Car Tracking (DDCT) can easily update, retrieve, and share information in a timely manner. DDCT interfaces with many of Railinc's products for a near-seamless experience that facilitates better equipment management, improved rail safety, and reduced administrative costs.' This is followed by another paragraph: 'Damaged cars are handled in accordance with AAR Interchange Rule 107, and defective cars are handled in accordance with AAR Interchange Rules 1, 96, and 108. AAR Interchange Rule 95 is used for any damaged equipment that can be returned to service.' The final paragraph states: 'Demos and webinars below provide overviews of the most recent DDCT updates.'

Useful Links



- [DDCT User Guide](#)
 - [DDCT User Guide](#) (Spanish version)
 - [DDCT General FAQs](#)
 - [DDCT Car Owner FAQs](#)
 - [DDCT Car Hire/LCS FAQs](#)
 - [AAR Rule 107 Examples](#)
-
- These documents can be found on www.railinc.com

Railinc Keeps You Moving.

John Linge

Phone: 877-RAILINC

Email: csc@railinc.com

