

## **FindUs.Rail**

**I am not a car owner or a railroad. However, I would like to receive notifications on cars that may be shopped, etc., because I am leasing cars and need to know this information.**

The lessor can send a [Letter of Authorization \(LOA\)](#) to Railinc that grants you the permission to register in [FindUs.Rail](#). If the car owner will allow this, they can send a LOA to Railinc granting you the permission to register in FindUs.Rail.

**I am a repair shop and need to register at Railinc to have cars sent to my shop. What do I do?**

In addition to registering for shop user for DDCT access, you also will need to register in FindUs.Rail and enter your contact information. Also, see the [Get Started with DDCT](#) section of the DDCT page on <https://www.railinc.com/>.

**Are there different categories for Rule 1 Car Disposition versus Rule 107 in FindUs.Rail?**

Yes. You will need to register in FindUs.Rail to receive notifications for defective equipment (Rules 1 and 108) and damaged equipment (Rules 95 and 107).

**What if I have questions about DDCT?**

For additional DDCT related documents, see the [DDCT page](#) on Railinc.com. Railinc's customer service team is available to answer your questions. For more information about the DDCT, contact the Railinc Customer Success Center toll free at (877) 724-5462 or via email at [csc@railinc.com](mailto:csc@railinc.com).

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