

Damaged and Defective Car Tracking System for Handling Carriers

Presenter: John Linge

April 2026

Agenda



- DDCT Overview
- Incident Types
- FindUs.Rail
- Rule 1 Walkthrough
- Rule 107 Walkthrough
- Creating a Standalone Defect Card
- DDCT/Equipment Advisory/Car Hire
- Tips and Tricks

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DDCT Overview



- The Damaged and Defective Car Tracking System (DDCT) first went live on January 5, 2011.
 - Developed for the electronic transmission of damaged and defective equipment
 - Replaced physical defect card placed on cars
 - Manages information flow from incident to shop release
 - Utilizes FindUs.Rail to manage participation
- DDCT supports communication between Handling Carriers (HC) and Car Mark Owners (CMO) on damages or defects per AAR Interchange Rules 1, 95 A, 96, 102, 107 and 108.
- Standalone defect cards can be created per AAR Interchange Rule 102.

Permissions Needed



Role	Description
Handling Carrier Admin	Needs to work with all incidents. Only Handling Carrier Admins have the authority to offer settlement on a Rule 107 incident car.
Handling Carrier Field User	Users who need to create new incidents.
Handling Carrier RO User	Users who only need a read-only view of incidents.
HC Damaged Car User	Back office users who need to work with Rule 95/107 incidents.
HC Defective Car User	Back office users who need to work with Rule 1/96/108 incidents.

DDCT Utilizes Industry Applications



- DDCT interfaces with several industry applications at Railinc such as:
 - **Umler®** - used to verify equipment is registered and capture the stencil mark owner (SMOW)
 - **Industry Reference Files (IRF)** - reference files such as Standard Transportation Commodity Code (STCC) and Standard Point Location Code (SPLC)
 - **Event Repository (ER)** - used to verify HC has possession (TRAIN/EDI messages)
 - **Liability Continuity System (LCS)** - DDCT sends events related to the Car Hire process
 - **FindUs.Rail** - contact information for CMO, HC and Shop couplets to send notifications related to incidents
 - **Equipment Advisory** - displays equipment on DDCT-related Informational Notices (IN-3000, IN-3001, IN-3002, IN-3003 and IN-3004)
 - **Equipment Health Management System (EHMS)** - communicates the condition of equipment and sends alerts to the responsible parties when repairs are needed

DDCT & FindUs.Rail



- FindUs.Rail is required for DDCT to transmit notifications to the HC, CMO and Shop.
 - AAR Interchange Rule 114 mandates participation
- HCs and CMOs must list a primary contact and, if needed, a secondary contact(s) for the *Damaged Defective Car Tracking* category to receive notifications.
 - Category functions are:
 - Handling Carrier Damaged Car Management
 - Handling Carrier Defective Car Management
 - Handling Carrier ICB Management
 - Mark Owner Damaged Car Management
 - Mark Owner Defective Car Management
 - Mark Owner ICB Management
- Shops must list a contact in the *Repair Shop* category to have their shop listed in DDCT for disposition.
 - Category functions are:
 - Cleaning
 - Shop Contact (Please note that you will NOT receive emails without this category function.)
 - Tank Car

DDCT Incident Types



Damaged Incident Carrier Responsibility

Rule 107 – Major Damage

- Car Hire Implications
- Settlements can be offered
 - Dispositions made
- Defect Cards are created

Rule 95 – Minor Damage

- Defect Cards are created

Rule 102 – Defect Card

- Standalone Defect Card

Defective Incident Car Owner Responsibility

Rule 108 – Major Defects

- Car Hire Implications
- Dismantle can be authorized
 - Dispositions made
- Load up can be authorized

Rule 96 – Major Defects

- Dispositions made

Rule 1 – Minor Defects

- Car Hire Implications
- Dispositions made

Creating a Rule 1 Incident



A screenshot of the RAILINC web application interface. The top navigation bar is black with the RAILINC logo and the title 'Damaged and Defective Car Tracking System' in white. Below this is a grey navigation bar with links: Home, Search, Incidents (with a dropdown arrow), Damaged Cars (with a dropdown arrow), Defective Cars (with a dropdown arrow), Defect Cards (with a dropdown arrow), Shop (with a dropdown arrow), Tools (with a dropdown arrow), and Documentation (with a dropdown arrow). A dropdown menu is open under 'Incidents', showing 'Create Incident' (highlighted with a red box) and 'View Incident Drafts'. The main content area has a white background with a red heading 'Welcome to the Damaged and Defective Car Tracking System.' followed by a section titled 'News & Updates' and 'DDCT Resources Available'. A link 'Visit the DDCT resource page for more information and resources' is provided.

New Car Incident Page



New Car Incident

Incident Date *

04-01-2026

Location SPLC *

411657000

Equipment *

RAIL101

Interchange Rule *

AAR Interchange Rule 1 - Care of Freight Cars

Alert Type

(None)

* Required

Input the specific equipment initial and number for this incident. Multiple equipment IDs are not allowed for this interchange rule.

✕ Cancel

↺ Reset

✓ Continue

Alert Type

Equipment Advisory

Equipment Advisory Category *

Equipment Instructions

* Equipment Advisory Notice Number

0004

✕ Cancel

↺ Reset

✓ Continue

Alert Type

EHMS Alert

EHMS Alert Type

Truck Hunting

[A-Z]

A

+ Add Alert

* TRUCK

Possession Check





The following equipment was not found in possession of handling carrier RAIL on 04-13-2026. For defective incidents, the handling carrier must have the equipment in possession on the incident date. To proceed, you will need to override the DDCT possession check.



Override Possession Check

Override	Equipment ID
☒	RAIL112

 Cancel

☒ Override

DDCT will use Car Hire Events to determine if your road is in possession of the equipment.

Incident Details



Incident Details

Incident Date *

04-01-2026



Interchange Rule *

AAR Interchange Rule 1 - Care of Freight Cars



* Required

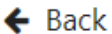
Location SPLC *

411657000



Handling Carrier: RAIL

Equipment ID	Equipment Group	Defects	Note	Action
RAIL112	TANK			▼



Back



Add Car



Save Draft



Next

Equipment Details: Adding a Defect



- You can choose from 22 defect codes.

Equipment Details

< Previous CarNext Car >

Please select at least one defect for each equipment.

The W-Equipment Advisory option has been pre-selected based upon your selection of Equipment Advisory option. When additional defects are selected, the incident will not close when the car is removed from respective EI, SH, or IN.

Equipment ID:

RAIL112

Equipment Group:

TANK

☐	Defect Code	Description
☒	A - Body	
☐	B - Braking System	
☐	C - Clean-out	
☐	D - Derailment/Accident	
☐	E - Doors	
☐	F - Draft System	

Note

✕ Cancel

✓ Save

Request Disposition



Request Disposition

* Required

Contact

Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Business Analyst

Contact Phone *

919.651.1234

Contact Email *

jane.smith@railinc.com

Request Disposition

☒	Equipment ID	Interchange Rule	Equipment Group	Incident Date	* Commodity/ STCC Code fill	Loaded/Empty	* Can Travel On Own Wheels? fill	Disposition Note fill
☒	RAIL112	Rule 1	TANK	04-01-2026	0113710		Yes	

×

 Need help?

×

 Cancel

☆ Request Disposition

- Required fields are indicated by a red asterisk.

Request Disposition

* Required

Contact

Information

Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Bus

Contact Phone *

Contact Email *

Confirmation

IMPORTANT:

Are you sure you want to request disposition for the following equipment(s)?

X

Confirmation required.

No

Yes

Request Disposition

☒	Equipment ID	Interchange Rule	Equipment Group	Incident Date	Community/ STCC Code fill	Loaded/Empty	Wheels? fill	Disposition Note fill
☒	RAIL112	Rule 1	TANK	04-01-2026	0113710 🔍	▼	Yes ▼	▼ Shop 🔍

Success!



✔ Your request for disposition for the following equipment has been sent to the car mark owner. You will be notified of disposition when provided by the car mark owner. ✕

Request Disposition

Contact

ℹ Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Business Analyst

Contact Phone *

🔍 919.651.1234

Contact Email *

jane.smith@railinc.com

Request Disposition

☐	Equipment ID	Interchange Rule	Equipment Group	Incident ID	Incident Date	CMO	Status	* Commodity/STCC Code fill	Loaded/Empty	* Can Travel On Own Wheels? fill	Disposition Note fill
☒	RAIL112	Rule 1	TANK	RAIL00770127	04-13-2026	RAIL	Disposition Requested	0113710 🔍	▼	Yes ▼	Shop 🔍

🏠 Done

Creating a Rule 107 Incident



A screenshot of the RAILINC web application interface. The top navigation bar is black with the RAILINC logo and the title 'Damaged and Defective Car Tracking System' in white. Below this is a grey navigation bar with links: Home, Search, Incidents (with a dropdown arrow), Damaged Cars (with a dropdown arrow), Defective Cars (with a dropdown arrow), Defect Cards (with a dropdown arrow), Shop (with a dropdown arrow), Tools (with a dropdown arrow), and Documentation (with a dropdown arrow). A dropdown menu is open under 'Incidents', showing 'Create Incident' (highlighted with a red box) and 'View Incident Drafts'. The main content area has a white background with a red heading 'Welcome to the Damaged and Defective Car Tracking System.' followed by a section titled 'News & Updates' and 'DDCT Resources Available'. A link 'Visit the DDCT resource page for more information and resources' is provided.

New Car Incident Page



New Car Incident

Incident Date *

04-01-2026

Location SPLC *

411613000

Equipment *

RAIL119

Interchange Rule *

AAR Interchange Rule 107 - Damaged or Destroyed Equipment

Incident Type *

Derailment

Rule 99 Non-Subscriber Responsibility

☐ Yes

☒ No

* Required

✕ Cancel

↺ Reset

✓ Continue

Complete all fields with the applicable incident information.

Incident Details



Incident Details

Incident Date *

04-01-2026

Location SPLC *

411613000

Interchange Rule *

AAR Interchange Rule 107 - Damaged or Destroyed Equipment

Incident Type *

Derailment

* Required

Handling Carrier: RAIL

Equipment ID	Equipment Group	Defects	Note	Action
RAIL119	TANK			Add/Edit Defects

← Back

+ Add Car

Save Draft

Click the cog wheel to add/edit defects.

Equipment Details: Adding a Defect



Equipment Details

< Previous CarNext Car >

Please select at least one defect for each equipment.

Equipment ID: RAIL119Equipment Group: TANK

☐	Defect Code	Description
☐	A - Body	
☐	B - Braking System	
☐	C - Clean-out	
☒	D - Derailment/Accident	
☐	E - Doors	
☐	F - Draft System	

Note

✕ Cancel

✓ Save

- You can select from 22 defect codes.

Incident Details Confirmation



Incident Details

Incident Date *

04-01-2026

Interchange Rule *

AAR Interchange Rule 107 - Damaged or Destroyed Equipment

Location SPLC *

411613000

Incident Type *

Derailment

Handling Carrier: RAIL

Equipment ID	Equipment Group	Defects	Note	Action
RAIL119	TANK	D - Derailment/Accident		

← Back

+ Add Car

Save Draft

✓ Create Incident

Confirm the information is correct and click “Create Incident.”

Create Incident Confirmation



Incident Details

Incident Date *

04-01-2026

Interchange Rule *

AAR Interchange Rule 107 - Damaged or Destroyed Equipment

Location SPLC *

411613000

Handling Carrier: RAIL

Equipment ID	Note	Action
RAIL119		

Back

Add Car

Save Draft

Create Incident

☒ Are you sure you want to create the incident?

Confirmation required.

No

Yes

Success!



Incident successfully created.



Incident Details

Incident ID	RAIL00770118	Interchange Rule	AAR Interchange Rule 107 - Damaged or Destroyed Equipment
Incident Date	04-01-2026		
Handling Carrier	RAIL	Incident Type	Derailment
Incident Status	Open		
Location SPLC	411613000	Wake Forest, NC	

Equipment ID	Equipment Group	Status	Mark Owner	Estimated Value	Defects	Note
RAIL119	TANK	New	RAIL	\$8,998 USD	D - Derailment/Accident	

Done

Edit

Requesting Disposition for Rule 107 / Rule 96



A screenshot of the RAILINC Damaged and Defective Car Tracking System web application. The top navigation bar is black with the RAILINC logo and the title "Damaged and Defective Car Tracking System" in white. Below this is a grey navigation bar with links: Home, Search, Incidents, Damaged Cars, Defective Cars, Defect Cards, Shop, Tools, and Documentation. The "Damaged Cars" link is highlighted with a red box, and its dropdown menu is open, showing three options: "Request Actual DV/Disposition" (highlighted with a red box), "Provide Actual DV/Disposition", and "Offer Settlement / Handling Carrier Repair". The main content area has a white background with a "Welcome to the Damaged and Defective Car Tracking System." message, a "News & Updates" section, and a "DDCT Resources Available" section with a link to the DDCT resource page.

Select “Request Actual DV/Disposition” from the Damaged Cars drop-down menu.

Request DV/Disposition



Request Actual DV/Disposition

* Required

Contact

i Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Business Analyst

Contact Phone *



919.651.1234

Contact Email *

jane.smith@railinc.com

+ Add Equipment

✕ Cancel

☆ Request Actual DV/Disposition

If the appropriate contact information does not populate automatically, enter the appropriate information and click “Add Equipment.”

Requesting Disposition: Add Equipment



- Enter the equipment ID(s) for which you are requesting disposition.

Request Actual DV/Disposition

Enter equipment(s) for which actual DV and disposition is to be requested.

Equipment *

RAIL112

Use commas or spaces to separate multiple equipment ID entries (e.g., BNSF1234, BNSF123458 bnsf124550). The alpha part of an ID has 2-4 characters. The numeric part has 1-6 digits. The maximum is 200 units.

Equipment for Actual DV/Disposition request:

RAIL112

✕ Cancel ✓ Submit

Requesting Disposition



Request Actual DV/Disposition

* Required

Contact

i Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Business Analyst

Contact Phone *



919.651.1234

Contact Email *

jane.smith@railinc.com

Request Actual DV/Disposition List

The following units have existing open incidents in the system. Select a unit for which you would like to request actual dv/disposition.

☒	Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	CMO	Estimated Value	Status	* Commodity/STCC Code fill	Loaded/Empty	* Can Travel On Own Wheels? fill	Disposition Note fill
☒	RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	\$8,998 USD	New	0113710		Yes	Shop

+ Add Equipment

✕ Cancel

☆ Request Actual DV/Disposition

Confirm Disposition



Request Actual DV/Disposition

✖ Required

Contact

ⓘ

Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Business Analyst

Contact Phone *

Contact Email *

smith@railinc.com

Request Actual DV/Disposition List

The following units have existing open incidents in the system. Select units to request Actual DV/Disposition.

☒	Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	CMO	Estimated Value	Status	Code	Loaded/Empty	* Can Travel On Own Wheels? fill	Disposition Note fill
☒	RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	\$8,998 USD	New	0113710		Yes	

+ Add Equipment

✖ Cancel

☆ Request Actual DV/Disposition

✖

☒ IMPORTANT: Are you sure you want to request Actual DV/Disposition for the selected equipment(s)?

Confirmation required.

No

Yes

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27

Success!



Your request for actual DV/Disposition for the following equipment has been sent to the car mark owner. You will be notified of the actual DV/Disposition when provided by the car mark owner.

Request Actual DV/Disposition

Contact

Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

Contact Name *

Jane Smith, Business Analyst

Contact Phone *

919.651.1234

Contact Email *

jane.smith@railinc.com

Request Actual DV/Disposition List

The following units have existing open incidents in the system. Select a unit for which you would like to request actual dv/disposition.

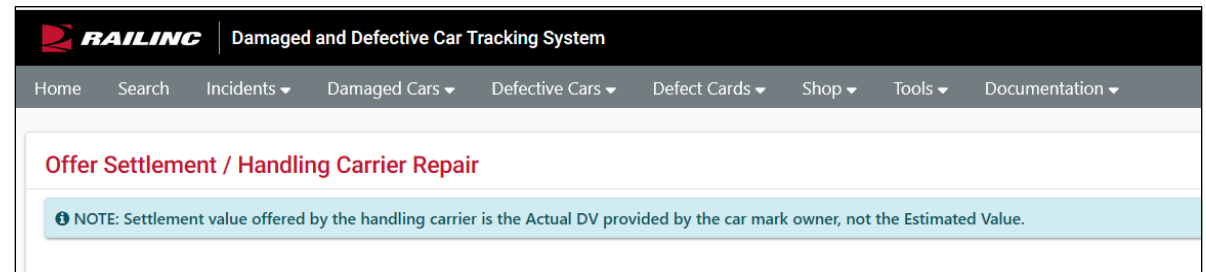
☐	Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	CMO	Estimated Value	Status	* Commodity/STCC Code fill	Loaded/Empty	* Can Travel On Own Wheels? fill	Disposition Note fill
☒	RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	\$8,998 USD	Actual DV/ Disposition Requested	0113710		Yes	 Shop

Done

Rule 107 - Offering Settlement



- In situations where the depreciated value of the damaged equipment is less than the cost of repairs, the Handling Carrier may choose to offer settlement.
- This step occurs after the Car Owner has provided the actual depreciated value of the equipment, or ADV, in addition to disposition.



Offering Settlement on a Rule 107 Incident



A screenshot of the RAILINC web application interface. At the top is a black header bar with the RAILINC logo on the left and the text "Damaged and Defective Car Tracking System" on the right. Below this is a grey navigation bar with links: Home, Search, Incidents, Damaged Cars, Defective Cars, Defect Cards, Shop, Tools, and Documentation. The "Damaged Cars" link is highlighted with a dropdown menu. The dropdown menu contains four options: "Request Actual DV/Disposition", "Provide Actual DV/Disposition", "Offer Settlement / Handling Carrier Repair" (which is highlighted with a red rectangular box), and "Reject Actual DV". The main content area of the page is white and contains sections for "Welcome to the Damaged and Defective Car Tracking System.", "News & Updates", and "DDCT Resources Available" with a link to the DDCT resource page.

To begin the offer settlement process, click the “Offer Settlement” option from the Damaged Cars drop-down menu.

Offering Settlement



Offer Settlement / Handling Carrier Repair

NOTE: Settlement value offered by the handling carrier is the Actual DV provided by the car mark owner, not the Estimated Value.

Search Use this Search field to find specific records in the result list.

Maximum 10 rows can be selected at a given time

Total items: 24 | Export CSV | Clear Filters

	Equipment ID	Equipment Group	Incident ID	Incident Date ↓	Car Mark Owner ▾	Interchange Rule	Location	Estimated Value	Actual DV	Status
☒	RAIL202401	BOXC	RAIL00758904	08-26-2025	RAIL	Rule 107	Chicago, IL	\$10,172 USD	\$1,990,000 USD	Actual DV/Disposition P...
☐	RAIL3344	HOPP	RAIL00746434	10-10-2024	RAIL	Rule 107	Nucor, UT	EDV Unknown	\$163,788 USD	Actual DV/Disposition P...
☐	RAIL108	BOXC	RAIL00744640	09-11-2024	RAIL	Rule 107	Nucor, UT	\$17,478 USD	\$15,603 USD	Actual DV/Disposition P...
☐	RAIL456	BOXC	RAIL00733260	02-15-2024	RAIL	Rule 107	Nucor, UT	\$79,516 USD	\$95,882 USD	Actual DV/Disposition P...
☐	RAIL456	VFLT	RAIL00733220	02-14-2024	RAIL	Rule 107	Rainbow, AK	\$46,599 USD	\$94,233 USD	Actual DV/Disposition P...
☐	RAIL11236	BOXC	RAIL00732982	02-07-2024	RAIL	Rule 107	Nucor, UT	\$9,495 USD	\$9,495 USD	Actual DV/Disposition P...
☐	RAIL6000	BOXC	RAIL00721808	06-23-2023	RAIL	Rule 107	Nucor, UT	\$15,300 USD	\$19,157 USD	Actual DV/Disposition P...
☐	RAIL6001	TANK	RAIL00721810	06-23-2023	RAIL	Rule 107	Nucor, UT	\$12,000 USD	\$12,000 USD	Actual DV/Disposition P...
☐	RAIL6002	BOXC	RAIL00721814	06-23-2023	RAIL	Rule 107	Nucor, UT	\$66,095 USD	\$65,441 USD	Actual DV/Disposition P...
☐	RAIL13800	VFLT-CO	RAIL00717317	04-10-2023	RAIL	Rule 107	Nucor, UT	EDV Unknown	\$50,000 USD	Actual DV/Disposition P...

1 2 3

10 50 100 250 500 1000

Done Offer Settlement Handling Carrier Repair

- Select the equipment for which you intend to offer settlement and click the “Offer Settlement” button.

Confirmation of Settlement



Are you sure you want to offer settlement to car mark owner?

NOTE: Settlement value offered by the handling carrier is the Actual DV provided by the car mark owner, not the Estimated Value.

Total items: 1

Equipment ID	Equipment Group	Incident ID	Incident Date	Car Mark Owner	Interchange Rule	Location	Estimated Value	Actual DV	Status
RAIL202401	BOXC	RAIL00758904	08-26-2025	RAIL	Rule 107	Chicago, IL	\$10,172 USD	\$1,990,000 USD	Actual DV/ Disposition Provided

Close

\$ Offer Settlement

Success!



✔ Settlement offer completed successfully on following equipment. Notification has been sent to the car mark owner.

ⓘ NOTE: Settlement value offered by the handling carrier is the Actual DV provided by the car mark owner, not the Estimated Value.

Total items: 1

Equipment ID	Equipment Group	Incident ID	Incident Date	Car Mark Owner	Interchange Rule	Location	Estimated Value	Actual DV	Status
RAIL202401	BOXC	RAIL00758904	08-26-2025	RAIL	Rule 107	Chicago, IL	\$10,172 USD	\$1,990,000 USD	Settlement Offered

Close

Handling Carrier Repair



Offer Settlement / Handling Carrier Repair

NOTE: Settlement value offered by the handling carrier is the Actual DV provided by the car mark owner, not the Estimated Value.

Search

Use this Search field to find specific records in the result list.

Maximum 10 rows can be selected at a given time

Total items: 23 | Export CSV | Clear Filters

	Equipment ID	Equipment Group	Incident ID	Incident Date	Car Mark Owner	Interchange Rule	Location	Estimated Value	Actual DV	Status
☒	RAIL108	BOXC	RAIL00744640	09-11-2024	RAIL	Rule 107	Nucor, UT	\$17,478 USD	\$15,603 USD	Actual DV/Disposition P...
☐	RAIL11236	BOXC	RAIL00732982	02-07-2024	RAIL	Rule 107	Nucor, UT	\$9,495 USD	\$9,495 USD	Actual DV/Disposition P...
☐	RAIL1250	BOXC	RAIL00703919	08-11-2022	RAIL	Rule 107	Nucor, UT	\$12,660 USD	\$24,885 USD	Actual DV/Disposition P...
☐	RAIL1250	BOXC	RAIL00714087	02-01-2023	RAIL	Rule 107	Nucor, UT	\$12,660 USD	\$44,531 USD	Actual DV/Disposition P...
☐	RAIL13800	VFLT-CO	RAIL00717317	04-10-2023	RAIL	Rule 107	Nucor, UT	EDV Unknown	\$50,000 USD	Actual DV/Disposition P...
☐	RAIL23	BOXC	RAIL00713199	01-17-2023	RAIL	Rule 107	Canyon, AK	\$917,600 USD	\$45,880 USD	Actual DV/Disposition P...
☐	RAIL312	HOPP	RAIL00714550	02-08-2023	RAIL	Rule 107	Cary, NC	\$28,219 USD	\$37,486 USD	Actual DV/Disposition P...
☐	RAIL3344	HOPP	RAIL00746434	10-10-2024	RAIL	Rule 107	Nucor, UT	EDV Unknown	\$163,788 USD	Actual DV/Disposition P...
☐	RAIL456	VFLT	RAIL00733220	02-14-2024	RAIL	Rule 107	Rainbow, AK	\$46,599 USD	\$94,233 USD	Actual DV/Disposition P...
☐	RAIL456	BOXC	RAIL00733260	02-15-2024	RAIL	Rule 107	Nucor, UT	\$79,516 USD	\$95,882 USD	Actual DV/Disposition P...

1

2

3

10

50

100

250

500

1000

Done

Offer Settlement

Handling Carrier Repair

If you do not accept the ADV provided by the Car Mark Owner, you may select the equipment then click the “Handling Carrier Repair” button.

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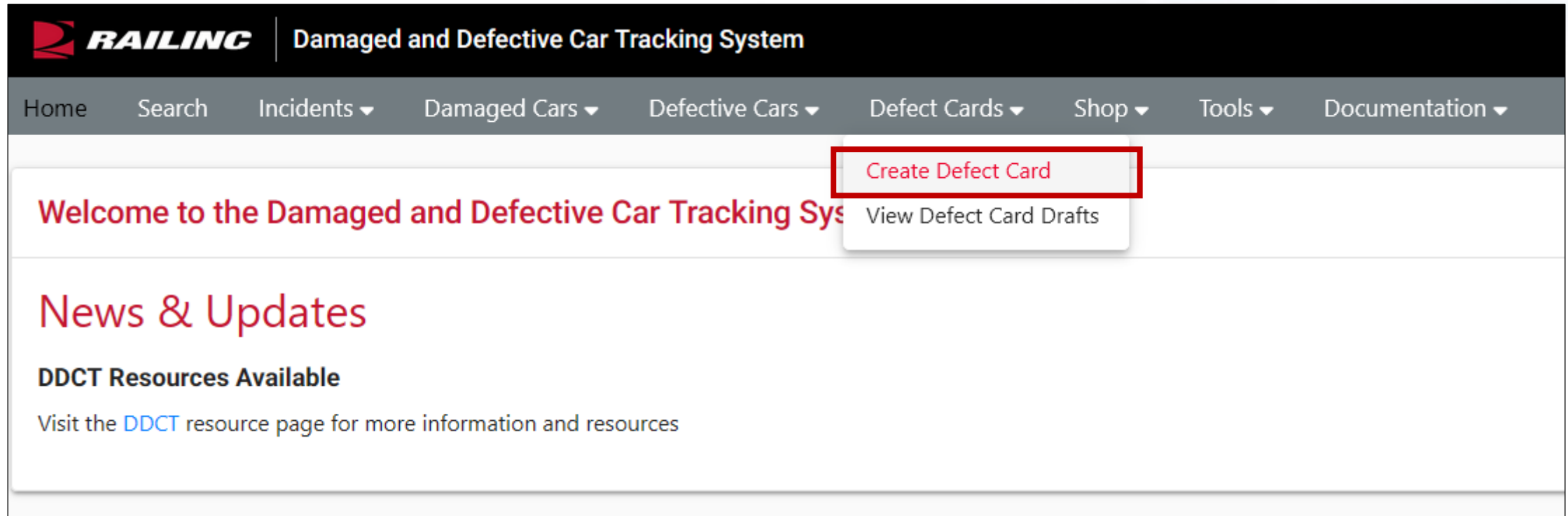
34

Agenda



- DDCT Overview
- Incident Types
- FindUs.Rail
- Rule 1 Walkthrough
- Rule 107 Walkthrough
- Creating a Standalone Defect Card
- DDCT/Equipment Advisory/Car Hire
- Tips and Tricks

Creating a Standalone Defect Card



To create a defect card, select “Create Defect Card” from the Defect Cards drop-down menu.

Add Defects to Defect Card



Create Defect Card

NOTE: To create a defect card that will be attached to an existing incident you must go to the Car Details page.

Equipment ID * RAIL118	Authorized Representative Name * Jane Smith
Create Date * 04-01-2026	Station * Cary
	City * Cary
	State/Province * NC - NORTH CAROLINA
	Third-Party Reference ID (This field will only be visible to the road creating this defect card.)
	Add at least one defect * + Add Defects

Cancel

Save Draft

Create Defect Card

- All required fields are indicated by an asterisk.

Manage Defects

- The Manage Defects functionality allows for up to 40 free-form entries.



Manage Defects

Item	Description
1	Top running boards and brackets bent and broken
2	A end draft sill twisted
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	

Create Defect Card



- Enter the equipment ID, create date, name of authorized representative, station, city, state/province, and at least one defect.

Create Defect Card

NOTE: To create a defect card that will be attached to an existing incident you must go to the Car Details page.

Equipment ID *

RAIL118

Create Date *

04-01-2026

Authorized Representative

Name *

Jane Smith

Station *

Cary

City *

Cary

State/Province *

NC - NORTH CAROLINA

Third-Party Reference ID

(This field will only be visible to the road creating this defect card.)

Add at least one defect *

+ Add Defects

Item	Description
1	Top running boards and brackets bent and broken
2	A end draft sill twisted

✕ Cancel

💾 Save Draft

✓ Create Defect Card

Defect Card Information



Defect Card Information

Equipment ID	Equipment Group	Car Mark Owner	Draft
RAIL118	TANK	RAIL	N

51025

Create Date: 04-01-2026

Handling Carrier: RAIL

Authorized Representative

Name: Jane Smith

Station: Cary

City: Cary

State / Province: NC

Defects:

Item	Description
1	Top running boards and brackets bent and broken
2	A end draft sill twisted

← Back

✕ Cancel

✓ Create Defect Card

Confirm Defect Card Information



Defect Card Information

Equipment ID	Equipment Group	Car Mark Owner	Draft
RAIL118	TANK	RAIL	N

51025

Create Date: 04-01-2026

Handling Carrier: RAIL

Authorized Representative

Name: Jane Smith

Station: Cary

Defects:

Item	Description
1	Top running board
2	A end draft sill twis

☒ IMPORTANT: The defect card will be final once created (non-editable). Are you sure you want to create the defect card(s)?

Confirmation required.

No

Yes

← Back

✕ Cancel

✓ Create Defect Card

Success!



✔ Defect Card successfully created for RAIL118. ✖

Defect Card Information

Equipment ID	Equipment Group	Defect Card ID	Car Mark Owner	Status
RAIL118	TANK	RAIL00770123	RAIL	New

51025

Create Date: 04-01-2026
Handling Carrier: RAIL

Authorized Representative
Name: Jane Smith
Station: Cary
City: Cary
State / Province: NC

Defects:

Item	Description
1	Top running boards and brackets bent and broken
2	A end draft sill twisted

🏠 Done

Search Results

Incident Results

Search

Total items: 1 | [Export CSV](#) [Clear Filters](#)

Equipment ID ↑	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status	Removal Reason
RAIL119	TANK	RAIL00770118	04-01-2026	RAIL	RAIL	Rule 107	D - Derailment/Accident	Wake Forest, NC	Actual DV/Disposition Requested	

Equipment Advisory

Query Equipment

Max Number of Results 1000

[EXPORT TO CSV](#) [REFRESH](#)

Equipment ID	Advisory ID	Equip Status	Assign Date	Sever...	Next Escalation Date	Location	Equipment ...	Mech Desig	Mark Owner
☐ RAIL0000000119	IN-3003	A	2026-04-13	A9			TANK	T	RAIL

Rules and Corresponding Informational Notices



RULE 1	=	IN-3000
RULE 95	=	IN-3001
RULE 96	=	IN-3002
RULE 107	=	IN-3003
RULE 108	=	IN-3004

DDCT and Car Hire



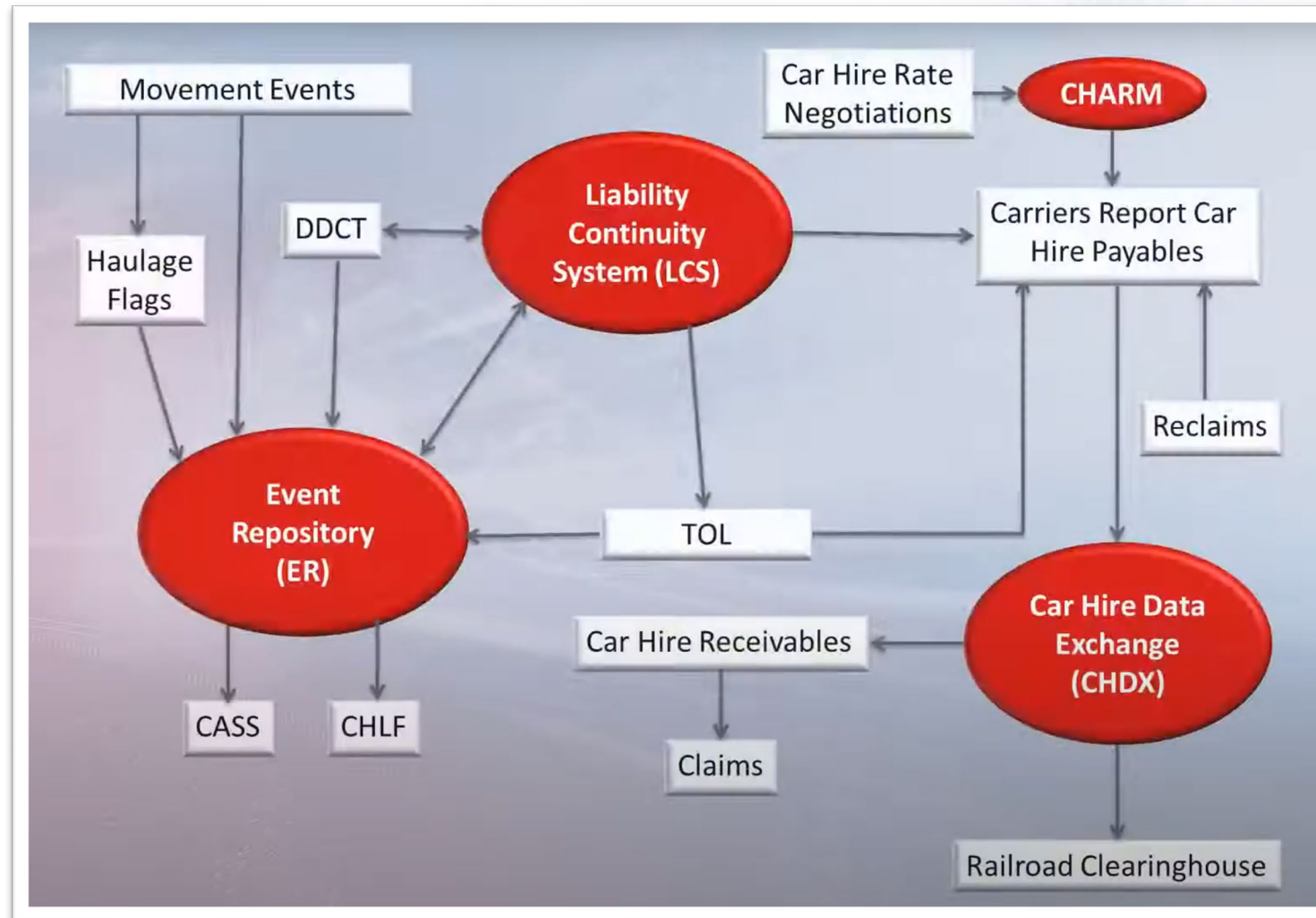
DDCT incidents affect how Car Hire is determined for a piece of equipment.

When an incident is created, the Liability Continuity System (LCS) turns off and DDCT LCS turns on and starts evaluating the equipment.

LCS — Liability Continuity System. A system that uses industry-approved rules to assess interchange and car movement events reported by carriers to determine car hire liability. LCS provides data to end users via the TRAINII system (TRAIN 61, 62, 63 and 69).

LCS is determined by, and changes based on, the incident rule number and the status of the incident.

DDCT and Car Hire



DDCT and Car Hire



Key	
Code	Description
DC	Damaging Carrier
HC	Handling Carrier
IC	Intermediate Carrier
DSP7	Car Owner DV/DISPO Rule 107
DVR7	Car Owner Rule 107
DSP8	Car Owner DV/DISPO Rule 108
DVR8	Car Owner Rule 108
SHP7	Equipment at Shop Rule 107
SHP8	Equipment at Shop Rule 108

DDCT and Car Hire



Search Result (101 results in 3.053 seconds)							Legend	Download C
Event	Event Time ^	From Road	To Road	Posting Road	Liabile Road	Location		
Filter Event		Filter From Roa	Filter To Roa	Filter Posting Road	Filter Liabile Road			
ARIL	10/04/2020 21:49	BNSF		BNSF	BNSF	TN, MEMPHIS	A	
ICHD	10/07/2020 00:25	DSP8	BNSF	AARG	BNSF	TN, MEMPHIS	G	
ICHR	10/07/2020 00:26	BNSF	CSXT	CSXT	CSXT	TN, MEMPHIS	R	
STOP	10/07/2020 00:26	AARL		AARG	AARL	TN, MEMPHIS	A	
ICHD	10/07/2020 00:27	CSXT	DSP8	AARG	DSP8	TN, MEMPHIS	G	
DFLC	10/07/2020 04:00	BNSF		BNSF	BNSF	TN, MEMPHIS	A	
ARIL	10/07/2020 04:01	BNSF		BNSF	BNSF	TN, MEMPHIS	A	

Tips & Tricks: Utilizing the Search Screen



Search As: ☐ HC ☐ CMO ☒ Both

Rule/Defect Card/Record: [Toggle all](#)

☒ Rule 1

☒ Rule 95

☒ Rule 96

☒ Rule 107

☒ Rule 108

☒ Defect Card

☒ ICB Record

Status: [Toggle all](#)

☒ Open

☒ Closed

Equipment Status: Note: Statuses marked with an asterisk (*) are in DDCT end state.

[Toggle all](#)

☒ New

☒ Settlement Offered

☒ Actual DV/Disposition Requested

☒ Settlement Rejected

☒ Actual DV/Disposition Provided

☒ Handling Carrier Repair

☒ Disposition Requested

☒ Car On Hand

☒ Disposition Provided

☒ Intermediate Shop Complete

☒ Salvage Value Provided

[Toggle In Progress States](#)

☒ Settlement Accepted*

☒ Car Repairs Completed*

☒ Dismantled*

☒ Removed*

[Toggle End States](#)

All

Location SPLC

Incident Type

All

Defect Type

All

Removal Reasons: [Clear all](#)

Autoclose - 3 loaded moves

Autoclose - 48 months

Expired

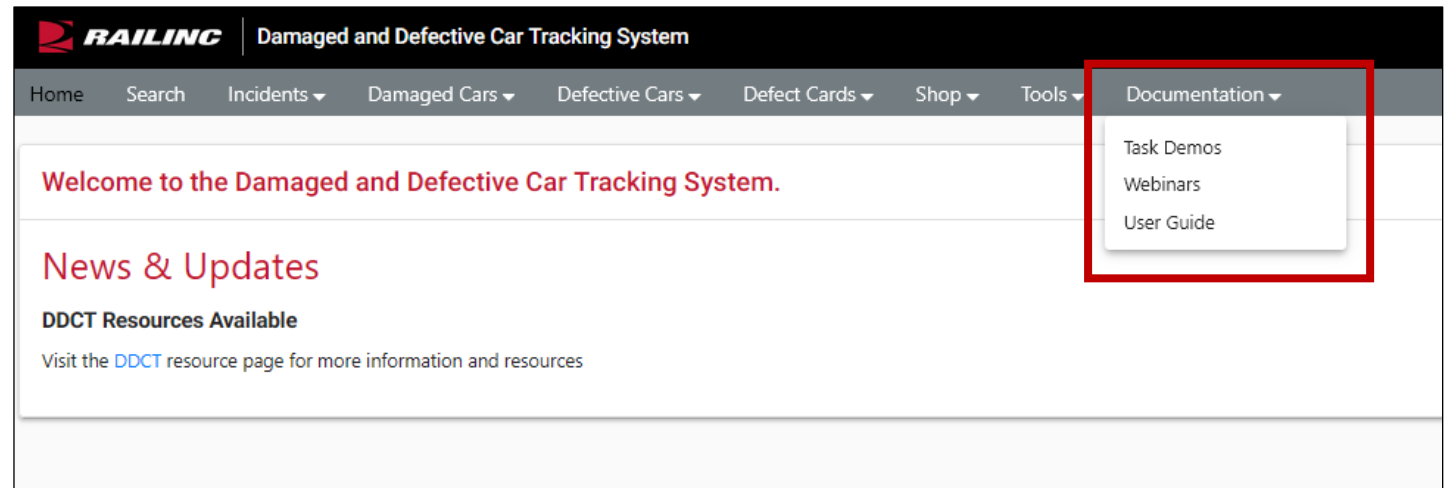
[Reset](#)

[Search](#)

Documentation Tab



- Clicking the “Documentation” tab from the menu bar will populate a drop-down menu with links to helpful documentation including DDCT task demos, webinars and the DDCT User Guide.



Railinc.com Product Training



The screenshot shows the Railinc.com website header with a dark blue background. The Railinc logo is on the left. The navigation menu includes 'Products & Services' (highlighted with a red box), 'Resources', 'Support' with a dropdown arrow, 'About Railinc' with a dropdown arrow, and 'Careers' with a dropdown arrow. Below the header is a breadcrumb trail: 'Home > Products & Services > Damaged and Defective Car Tracking'. The main content area has a large heading 'Damaged and Defective Car Tracking'. Below this is a paragraph: 'Users of Damaged and Defective Car Tracking (DDCT) can easily update, retrieve, and share information in a timely manner. DDCT interfaces with many of Railinc's products for a near-seamless experience that facilitates better equipment management, improved rail safety, and reduced administrative costs.' This is followed by another paragraph: 'Damaged cars are handled in accordance with AAR Interchange Rule 107, and defective cars are handled in accordance with AAR Interchange Rules 1, 96, and 108. AAR Interchange Rule 95 is used for any damaged equipment that can be returned to service.' The final paragraph states: 'Demos and webinars below provide overviews of the most recent DDCT updates.'

Reference Guides for DDCT



- The AAR Office and Field Manuals can assist users in understanding AAR rules that govern DDCT.
 - The Field Manual contains complete information on:
 - Rule 1, 95A, 96 and 108
 - The Office Manual contains complete information on:
 - Rule 107
 - Both the Field and Office Manual contain information on:
 - Rule 102
- DDCT industry participation and information is located in AAR Interchange Rule 115 (Office Manual).
- FindUs.Rail contact information is required for DDCT per AAR Interchange Rule 114 (Office Manual).

Useful Links



- [DDCT User Guide](#)
 - [DDCT User Guide](#) (Spanish version)
 - [DDCT General FAQs](#)
 - [DDCT Handling Carrier FAQs](#)
 - [DDCT Car Hire/LCS FAQs](#)
 - [AAR Rule 107 Examples](#)
 - [Car Hire Information Page](#)
-
- These documents can be found on www.railinc.com

Railinc Keeps You Moving.

John Linge

Phone: 877-RAILINC

Email: csc@railinc.com

