

Overview of Car Repair Billing (CRB) Webinar

Presenter: Jordan Moser

June 2026

Agenda



- **CRB Overview**
- Billing Repair Card (BRC) Walkthrough
- CRB Data Exchange (DX) Process
 - Outbound Reporting
 - Error Codes
 - Understanding Your PDF Report
- Electronic Exceptions Overview
- Procedures Manual/Price Master/AAR Manuals/User Guide
- Tips and Tricks

Legal Disclaimer: Any actions taken in reliance on or pursuant to this webinar are subject to Railinc's Terms of Use, as set forth in <https://public.railinc.com/terms-use>, and all AAR rules.

What is the CRB Application?



- Car Repair Billing (CRB) is Railinc's system for managing car repair invoices.
- Railinc receives invoices containing specific car repair data throughout each month, then distributes the invoices each month during the CRB Data Exchange (DX).
- Inbound data (to Railinc) is received in one of two ways:
 - A 500-byte file sent via FTP
 - Invoices created through the CRB Billing Repair Card application

AAR Rules Regarding CRB



- Rule 112 of the Office Manual governs the CRB process.
- Rule 113 of the Office Manual specifies that participation in the CRBDX is mandatory and provides information on how to submit your billing data.
- Rule 114 of the Office Manual mandates the usage of FindUs.Rail by parties involved in the billing of car repairs.
- For the complete rules, please reference your copy of the Office and Field Manual.
- These publications can be purchased through www.aarpublications.com

CRB and FindUs.Rail



Category

Car Repair Billing



Primary



Category Role:

Category Functions:

- ☐ Billed Party
- ☐ Billing or Invoicing Party
- ☐ Counter Billing
- ☐ Inquiries
- ☐ Invoice Exceptions
- ☐ Remit To
- ☐ Remit To Canada
- ☐ Remit To Mexico
- ☐ Remit To USA

The contact to whom the Billing/Invoicing Party has directed the invoice for payment.

The contact who is responsible for submitting the invoice to the Billed Party for payment.

The billed party contact who is responsible for receiving CBA and other responses to submitted billing exceptions.

The Billing/Invoicing Party contact to inquire on the status of payments, issues, questions, other than exceptions received from the Billed Party.

The Billing/Invoicing Party contact who is responsible for addressing and replying to all invoice related exceptions taken by the Billed Party per AAR Rule 112.

The Billing/Invoicing Party contact who is responsible for processing an invoice remittance payment received from the Billed Party.

The Billing/Invoicing Party contact in Canada who is responsible for processing an invoice remittance payment received from the Billed Party.

The Billing/Invoicing Party contact in Mexico who is responsible for processing an invoice remittance payment received from the Billed Party.

The Billing/Invoicing Party contact in the United States who is responsible for processing an invoice remittance payment received from the Billed Party.

FindUs.Rail Contact Information Mandatory



Category
Car Repair Billing

Category Role: Primary

Category Functions:

- ☒ Billed Party
- ☒ Billing or Invoicing Party
- ☒ Counter Billing
- ☒ Inquiries
- ☒ Invoice Exceptions
- ☒ Remit To
- ☐ Remit To Canada
- ☐ Remit To Mexico
- ☐ Remit To USA

Category Specific Fields

*Taxpayer ID:

- Car Repair Billing (CRB) participants must enter contact information in FindUs.Rail for:
 - BP = Billed Party
 - IP = Billing/Invoicing Party
 - CB = Counter Billing
 - RT = Remit To
 - IQ = Inquires
 - EX = Exceptions
- Additionally, contact information must be verified in FindUs.Rail every 90 days.
- Submitted invoices will be rejected with 8P and/or 8R errors if this information is not in FindUs.Rail or is not verified.

Requirements to Participate



- **Submitter Requirements:**

- MARK or Company ID
 - The onboarding fee is \$525 if you do not have a Railinc identifier (MARK/Company ID)
- FTP Mailbox & CRB security setup OR Billing Repair Card permission
 - If you do not have an FTP Mailbox, one will be created for you at no charge
- FindUs.Rail contact information for CRB
- If submitting data via FTP, software to create and format 500-byte CRIP files

- **Receiver Requirements:**

- MARK or Company ID
- FTP Mailbox & CRB security setup
- FindUs.Rail contact information for CRB

What is a Billing Party? Billed Party?



Billing Party



A Billing/Invoicing Party is the party that is sending invoices to the Billed Party (for repairs they did on equipment controlled by the Billed Party).

Synonymous with “submitter”

Billed Party



A Billed Party is a MARK that is being charged for repairs done on equipment. Typically the controlling entity, meaning car owner or lessee.

Synonymous with “receiver”

Submission Methods



- There are two ways to **submit data to the CRBDX**:
 - Submitting data in 500-byte format via FTP
 - Submitting data using the Billing Repair Card (BRC) module in the CRB application

Receiving Methods



There are two ways that CRB participants can **receive data from the CRBDX**:

- Receive data in 500-byte format via FTP
- Subscribe to the “Detailed PDF” report, which contains invoices in a user-friendly format

Agenda



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- CRB Data Exchange (DX) Process
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 - Understanding Your PDF Report
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- Procedures Manual/Price Master/AAR Manuals/User Guide
- Tips and Tricks

BRC Process



RAILINC | Car Repair Billing

[Home](#) [Billing Repair Card ▼](#) [Exceptions ▼](#) [Price Master ▼](#) [Data Exchange ▼](#) [Data Exchange Admin ▼](#) [Admin ▼](#) [Documentation](#)

Welcome to CRB - Car Repair Billing

The Railinc Internet Billing Repair system works in partnership with the Car Repair Billing (CRB) Data Exchange system to provide each participant the opportunity to electronically accumulate individual car repair costs for accounting, auditing, and analytical purposes. The Internet Billing Repair Card (BRC) system was designed to allow the BRC user to issue Car Repair Billing invoices in accordance with the AAR Field and Office Manuals of the AAR Interchange Rules.

The Car Repair Billing User Guide and other resources, such as the CRB Data Exchange Schedule, the CRB Procedures Manual, and the CRB Billing Repair Card webinar, can be found on the [Car Repair Billing](#) website.

Billing Information



RAILINC | Car Repair Billing

Home | Billing Repair Card ▾ | Exceptions ▾ | Price Master ▾ | Data Exchange ▾ | Data Exchange Admin ▾ | Admin ▾ | Documentation

View BRCs

Search BRCs

Enter New BRCs

Available for Rebuttal

Status Report

Invoice Summary

Billing Information

We - Car Repair Billing

The system works in partnership with the Car Repair Billing (CRB) Data Exchange system to provide each participant the opportunity to submit car repair costs for accounting, auditing, and analytical purposes. The Internet Billing Repair Card (BRC) system was designed to allow the submission of invoices in accordance with the AAR Field and Office Manuals of the AAR Interchange Rules.

and other resources, such as the CRB Data Exchange Schedule, the CRB Procedures Manual, and the CRB Billing Repair Card webinar, can be found on this website.

Important

FindUs.Rail for your company's *Billed Party, Inquiries, Remit To, Exceptions, and Billing/Invoicing Party* contact information.

What you need to do to ensure your billing is processed:

Ask your FindUs.Rail Administrator to ensure that your company's contact information for Car Repair Billing is complete and up to date. It must meet the following conditions:

- Contact information for all five contact types must exist in FindUs.Rail.
- The contact information in FindUs.Rail must be verified every three months.

If either of these conditions is not met, invoices sent to the Data Exchange will be rejected.

If you do not know who your FindUs.Rail Administrator is, contact [Railinc Customer Success](#).

Enter New BRC



A screenshot of the RAILINC Car Repair Billing web application. The top navigation bar is dark grey with the RAILINC logo and 'Car Repair Billing' text. Below it is a lighter grey navigation menu with links: Home, Billing Repair Card (with a dropdown arrow), Exceptions (with a dropdown arrow), Price Master (with a dropdown arrow), Data Exchange (with a dropdown arrow), Data Exchange Admin (with a dropdown arrow), Admin (with a dropdown arrow), and Documentation. The main content area has a white background. On the left, there is a sidebar menu with options: View BRCs, Search BRCs, Enter New BRCs (highlighted with a red rectangle), Available for Rebuttal, Status Report, Invoice Summary, and Billing Information. The main content area displays the title '- Car Repair Billing' in red. Below the title, there is a paragraph explaining the system's partnership with the Car Repair Billing (CRB) Data Exchange system. Further down, there is a section titled 'What you need to do to ensure your billing is processed:' followed by a list of conditions and a note about invoice rejection if conditions are not met. The footer of the page contains the copyright notice '© 2026 Railinc. All Rights Reserved.'

BRC – Main



Active Roadmark
RAIL

User
XXXXXXX

Billing Repair Card - Main

Car Initial*

Car Number*

Car Kind*

Billed Company*

L/E/U Indicator*

Repaired SPLC*

Detail Source*

Date Repaired*

Defect Card Party

Defect Card Date

Repair Facility Type

Currency to use*

Doc. Ref. Number

DDCT ID(XXXX9999999)

Specify the following for Manually Priced Job Codes

Use AAR Time Standard

☒ Yes

☐ No

Contract Labor Rate

This BRC is for a re-submit invoice

☐ Yes

☒ No

Original Invoice Number

Original Account Date

BRC – Main



CIF Fields(optional)

Repairing Party CIF

Billing Party CIF

Invoicing Party CIF

Defect Party CIF

Rebuttal

Repairing Party

Repairing Party Doc. Reference Nbr.

Repairing Party Invoice Nbr.

Job Codes

App. Job	Rem. Job	Loc.	Why Made	Qty.	Net Charge	Status	EHMS Sent Date
No Rows To Show							

Add Repair Line

Delete

Edit

BRC Job Couplet



Job Codes

App. Job	Rem. Job	Loc.	Why Made	Qty.	Net Charge	Status	EHMS Sent Date
No Rows To Show							

Add Repair Line

Delete

Edit

BRC Job Couplet

☐ Manually Priced

☐ Wrong Repair

Applied Job Code*

Q

Removed Job Code*

Cancel

Continue

Job Codes Search



×

Job Codes Search

Job Code

Rule Number

1 - Care of Freight Cars

Description

Cancel

Clear

Search

Search Result

Job Code	Description	Rule Number
☐ 1153	BODY MOUNTED BRAKES-TRUCK LEVER ...	11
☐ 1768	BOTTOM ROD SAFETY SUPPORT, AAR AP...	10
☐ 1770	BRAKE PIN LOCKING DEVICE	10
☐ 1792	BOTTOM ROD	11
☐ 1794	BOTTOM ROD-TRUCK MOUNTED	11
☐ 1796	TOP ROD, ANY SIZE DIAMETER	11
☐ 1800	BRAKE LEVER	11

⏮ ⏪ 1 2 3 4 5 ⏩ ⏭

10 25 50 100

Cancel

Select

BRC Job Couplet



Add Repair Line

Delete

Edit

BRC Job Couplet

☐ Manually Priced

☐ Wrong Repair

Applied Job Code*

Q

Removed Job Code*

Cancel

Continue

BRC Job Couplet



[Add Repair Line](#) [Delete](#) [Edit](#)

BRC Job Couplet

Applied Job Code* 1160		Removed Job Code* 1160	
Component Id	Location on Car	Quantity [PM Max: 4]*	Condition Code* ▼
Applied Qualifier	Removed Qualifier	Why Made Code* ▼	Responsibility Code* ▼
Applied Job Code Description ANGLE COCK, BALL TYPE		Narrative ANGLE COCK, BALL TYPE	

Pricing Information

\$ Material Price	\$ Labor Price	\$ Total
-------------------	----------------	----------

[Cancel](#) [Done](#)

Price & Save



Job Codes

App. Job	Rem. Job	Loc.	Why Made	Qty.	Net Charge	Status	EHMS Sent Date
☐ 1160	1160	1	01	1		Entered	

102550100

Add Repair Line

Delete

Edit

Back

Copy as New

Save Draft

Price & Save

Success!



Car:RAIL 000111Repair Date:2026-06-01Repaired At:411657000

Total Charge:\$81.77Status:Priced

Invoice Number:Not InvoicedInvoice Date:Not Invoiced

Car Initial*RAIL

Car Number*000111

Car KindB - Box

Billed Company*RAIL

L/E/U Indicator*Empty

Repaired SPLC*411657000

Detail Source*GB-Group Billable

Date Repaired*6/1/2026

Defect Card Party

Defect Card Date

Repair Facility Type*CS - Contract Shop

Currency to use*US

Doc. Ref. Number

DDCT ID(XXXX9999999)

Specify the following for Manually Priced Job Codes

Use AAR Time Standard

☒ Yes☐ No

Contract Labor Rate

This BRC is for a re-submit invoice

☐ Yes☒ No

Original Invoice Number

Original Account Date

CIF Fields(optional)

Repairing Party CIF

Billing Party CIF

Invoicing Party CIF

Defect Party CIF

Rebuttal

Repairing Party

Repairing Party Doc. Reference Nbr.

Repairing Party Invoice Nbr.

Job Codes

App. Job	Rem. Job	Loc.	Why Made	Qty.	Net Charge	Status	EHMS Sent Date
☐ 1160	1160	1	01	1	81.77	Priced	

BRC Invoice Creation



A screenshot of the RAILINC Car Repair Billing website. The top navigation bar is dark grey with the RAILINC logo and 'Car Repair Billing' text. Below it is a lighter grey navigation bar with links: Home, Billing Repair Card, Exceptions, Price Master, Data Exchange, Data Exchange Admin, Admin, and Documentation. A dropdown menu is open under 'Billing Repair Card', listing: View BRCs, Search BRCs, Enter New BRCs, Available for Rebuttal, Status Report, Invoice Summary, and Billing Information. The main content area has a heading 'We - Car Repair Billing' and text explaining the system's partnership with the CRB Data Exchange. Below this is a section titled 'What you need to do to ensure your billing is processed:' with a list of conditions and a note about invoice rejection if conditions are not met. The footer contains copyright information and contact details for Railinc Customer Success.

BRC Invoice Creation



Active BRCs

Priced BRCs

Total Items: 1

☒	Car ID	Billed company	Repair Date	SPLC	Total Charge	Status	Owned By	Last Updated By
☒	RAIL 000111	RAIL	06-01-2026	411657000	\$81.77	Priced	XXXXXXXX	XXXXXXXX

10

25

50

100

Delete Selected Items

Create Invoice

BRC – Create Invoices



As a reminder, please finalize and Submit all BRCs to Data Exchange by the last day of each month to be included in the current month's Data Exchange process.

For Account Month*

June

For Account Year*

2026

	Invoice Number *	Invoice Date (MM-DD-YYYY) *	Payment Due Date (MM-DD-YYYY) *	Payment Terms	Billed Company	Billed Party Contact *	Detail Lines	Total Charge	Misc. Charge	Grand Total
☒	123456	6/1/2026 	7/1/2026 		RAIL	International Bridg... 	1	\$ 81.77	0.00 	\$ 81.77
							Cancel Save as Draft Finalize and Send For Data Exchange			

BRC – Create Invoices



Car Repair Billing

BS

There was an error with this request. Please try again.

HomeBilling Repair Card▼Exceptions▼Survey▼Modapts▼Price Master▼File Maintenance▼Data Exchange▼Data Exchange Admin▼Reports▼Admin▼Documentation

Cannot validate the invoices

Invoice Number

ERRORED

Error Report

Car Id	Billed Company	Repair Date	SPLC	Total Charge	Status	Owned By	Last Updated By
RAIL 123	RAIL	2026-06-02	411657000	\$14.51	Priced		

Message

Car Initial/Car Number - Combination must be registered in Umler at time of repair. Tax Codes and Detail Sources CB, DE, DM and JD are excluded.

Repair Date (YYMMDD) - Cannot be greater than the Account Date. Must be within 4 months of current date when submitted with Detail Sources BR, GB, MA, DC, DE, DM. All other Detail Sources are excluded. If a resubmitted invoice, then must not be older than 24 months from the current date and not be in the future. Applies to repair dates January 1, 2022 and greater.

Repair Date (YYMMDD) - Cannot be greater than the Account Date. Must be within 7 months of current date when submitted with Detail Source BR and GB. All other Detail Sources are excluded. If a resubmitted invoice, then must not be older than 24 months from the current date and not be in the future.

As a reminder, please finalize and Submit all BRCs to Data Exchange by the last day of each month to be included in the current month's Data Exchange process.

For Account Month*
January

For Account Year*
2026

Invoice Number *	Invoice Date (MM-DD-YYYY) *	Payment Due Date (MM-DD-YYYY) *	Payment Terms	Billed Company	Billed Party Contact *	Detail Lines	Total Charge	Misc. Charge	Grand Total
☒ ERRORED	6/8/2026	7/30/2026		RAIL	TESTING - TEST	1	\$ 14.51	0.00	\$ 14.51

Cancel

Save as Draft

Finalize and Send For Data Exchange

BRC – Available for Rebuttal



Car Repair Billing

BS

✓ Saved and Sent for Data Exchange successfully!

Home

Billing Repair Card ▾

Exceptions ▾

Price Master ▾

Data Exchange ▾

Data Exchange Admin ▾

Admin ▾

Documentation

Active Roadmark
RAIL ▾

User
XXXXXXX ▾

Available for Rebuttal

Total Items: 3

☐ Car ID	Billed company	Repair Date	SPLC	Total Charge	Status	Owned By	Last Updated By
☐ TEST 003936	TEST	11-24-2009	689844000	\$9,804	Invoiced		
☐ RAIL 000111	RAIL	06-01-2026	411657000	\$14.51	Invoiced		
☐ RAIL 000111	RAIL	06-01-2026	411657000	\$81.77	Invoiced		BSJXM06

Agenda



- CRB Overview
- Billing Repair Card (BRC) Walkthrough
- **CRB Data Exchange (DX) Process**
 - Outbound Reporting
 - Error Codes
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CRBDX Process



- The CRBDX is a monthly cycle where invoices are sent to Railinc and then distributed on the **3rd business day** of every month.
- Repair data can be submitted to Railinc via FTP or by using the BRC function of CRB.
- **FTP Submitters** will receive an “Inbound Data Exchange Report” upon submission of a 500-byte file, known as a Car Repair Inbound File (CRIP file).
- Each **Billed Party** will receive a “Car Repair Outbound File,” also known as a CROP file, containing all invoices billed to your company.

CRBDX Notifications



- As part of the Data Exchange, the following outbound reports will be transmitted via email:
 - Each **Billing Party** will receive a “Billing Party Report” showing all distributed invoices and any held invoices.
 - Each **Billed Party** will receive an “Outbound Data Exchange Log Report” specifying details of the repair data they received.

CRB Contact Admin



[Home](#) [Billing Repair Card](#) [Exceptions](#) [Price Master](#) [Data Exchange](#) [Data Exchange Admin](#) [Admin](#) [Documentation](#)

Contact Admin

Contact Admin Page

RAIL is not set up as a PDF Invoice Detail Subscriber.

☐	Email Address*	☒ Data Exchange System Notifications	☒ Exceptions System Notifications	☒ Price Master Notifications	☐ PDF Invoice Detail Notifications
☐	Email Address*	☒ Data Exchange System Notifications	☒ Exceptions System Notifications	☒ Price Master Notifications	☐ PDF Invoice Detail Notifications

CRB Data Exchange Report Viewer Role



Car Repair Billing

CRB system provides functionality to create AAR and RAC pricemaster using quotes from quarterly price survey. It also provides online screens for repair shops and contract shops to submit invoices to responsible parties through Data Exchange.

1 Select Roles ————— 2 Confirm ————— 3 Done

☐ CRB Billing Repair Card User (MARK required)

Allows user to create Billing Repair Cards and invoices to submit to the CRB Data Exchange process.

☐ CRB Contact Admin (MARK required)

This role allows CRB Users the ability to maintain system contact information for data exchange, exception, and Price Master notifications that are applicable to their Mark.

☐ CRB Data Exchange Report Viewer (MARK required)

CRB Data Exchange Report Viewer

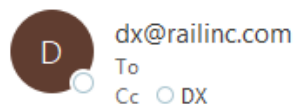
☐ CRB Data Exchange Submitter (MARK required)

Ability to view CRB Data Exchange submitter and receiver marks in the web based Billing Repair Card application.

Data Exchange File Process Status Report



CRB: Data Exchange File Process Status Report



Wed 6/10/2026 3:55 PM

Railinc CRB Data Exchange File Status: ACCEPTED

We have processed your car repair data file to be included in the monthly Railinc Data Exchange processing. All accepted records will be included in the outbound distribution (to participating receivers) upon completion of the current Car Repair Billing Data Exchange.

Note: If you make any changes to your file for this accounting period, you MUST resubmit the entire file with the exact same filename (inside the zip file) to Railinc. (Our system will overwrite the previously submitted file with the same name).

Link to xlsx report:

<https://crb.railinc.com/#/download/inbound/2026/06/>

Link to pdf report:

<https://crb.railinc.com/#/download/inbound/2026/06/>

Thanks,
CRB Data Exchange Manager, Railinc
Reply to: dx@railinc.com

Error Code reference: https://public.railinc.com/sites/default/files/documents/CRBDX_ErrorCodes.pdf

File Process Status Report Continued



Inbound Data Exchange Report

File Name: RAIL-2606-111111-RAIL-CRIP.zip
Submitting Party Mark: CRB
Inbound Status: Accepted

Processed Date: 2026-06-02 02:12 PM EDT
Received Date: 2026-06-02 02:12 PM EDT

[Click here for Error Codes Reference](#)

Billing Party Total							AAR Total		
Billing Party	Billed Party	DTL SRC	Account Date	Record Count	Labor Dollar	Misc Dollar	Record Count	Labor Dollar	Misc. Dollar
RAIL	RAIL	GB	2026-06	1	11.62	2.89	1	11.62	2.89

Records Received:	9	Invoices Received:	1
Format 1 Records Rcvd:	1	Accepted Invoices:	1
Format 1 Records Acc:	1	Rejected Invoices:	0
Total Material Charge:	2.89	Total Labor Charge:	11.62

The following non-critical error(s) were found: (Line Number, Car Init/Num, Billing Party, Billed Party, Repair Date, App. Job Code, Why Made Code, Error Codes)

000001, RAIL111, RAIL, RAIL, 260601, 1341, 02 1X

Error Codes and Descriptions

This document lists error codes and descriptions for the Car Repair Billing Data Exchange (CRBDX). For additional information, refer to the [Car Repair Billing Data Exchange](#) web page.

Error Code	Description
0	Quantity - Must not be greater than the quantity specified in the Price Master.
3	Repair Facility Arrival Date (YYMMDD) – If present, must not be greater than Repair Date.
5	SPLC - Must be numeric and greater than zero. Tax codes, DE, DM and CB will be excluded.
6	Repair Date (YYMMDD) - Must be numeric and a valid date (00-99 (Year-YY), 01-12 (Month-MM), and 01-31 (Day-DD)). Must be within 13 months of Accounting Month and must not be in the future. If a resubmitted invoice, then must not be older than 24 months from the current Accounting Month and not be in the future.
8	Material Charge - Must be Numeric.

Billing Party Report



Billing Party Log for Data Distributed by Railinc

Submitter:

Inbound File Name:

Billing Party	Billed Party	DTL SRC	Sent Date	Record Count	Labor Dollar	Misc Dollar	Invoice Number
		BR	2026-05-31	5	825.30	378.71	1326

Total Items:

1

Total Material

378.71

Total Labor Charge:

825.30

CRB: Data Exchange Billing Party Report



dx@railinc.com

To

Cc DX



Wed 6/3/2026 10:46 AM

Hi

Attached is the Invoice Summary by Billing Road Report from the Car Repair Billing System.

Link to PDF report:

<https://crb.railinc.com/#/download/billing/>

Link to XLSX report:

<https://crb.railinc.com/#/download/billing/>

Thank You,

CRB Data Exchange Manager, Railinc

crbdx@railinc.com

Outbound Data Exchange Log Report



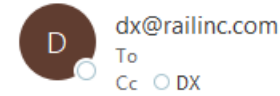
Outbound Data Exchange Log Report

File Name: Date Sent: 2026-06-03 10:05:48 AM EDT
Billed Party Mark: Total Charge: \$4,620.61

Billing Party	Billed Party	DTL SRC	Date	Record Count	Labor Dollar	Misc Dollar
	BR		2026-05-01	34	2403.43	680.40
	BR		2026-05-01	3	61.79	30.36
	GB		2026-05-01	2	36.66	4.75
	BR		2026-06-01	7	290.80	737.27
	BR		2026-05-01	1	42.24	41.07
	GB		2026-05-01	1	13.96	0.00
	BR		2026-05-01	2	112.04	41.07
	GB		2026-05-01	6	114.69	10.08

Total Records : 95 Total Items: 8
Total Material Charge: 1545.00 Total Labor Charge: 3075.61

CRB: Data Exchange Extract Complete



Dear Customer,

The outbound invoice file (CROP) has been sent to your company's FTP mailbox and is available at . Please use your FTP credentials to download the CROP file. Instructions for downloading the CROP file are available on our Car Repair Billing Data Exchange website. This file is only available to download for 14 days from today's date. Files can be resent prior to the next DX run, however, after that time there will be historical Data fees involved.

If you encounter issues downloading the CROP file from your company's FTP mailbox, please contact the Railinc Customer Success Center by email at csc@railinc.com or by phone at 877-724-5462. You can also utilize the Car Repair Billing Data Exchange website for the CRB DX schedule, CRB Procedures Manual, Error Codes and FAQs.

Car Repair Billing Data Exchange website: <https://www.railinc.com/rportal/car-repair-billing-data-exchange>

Link to PDF report:
<https://crb.railinc.com/#/download/outbound/2026/05/>

Link to XLSX report:
<https://crb.railinc.com/#/download/outbound/2026/05/>

Thanks,
CRB Data Exchange Manager, Railinc

Detail PDF Report



May 2026 CRB Invoice Detail -

csc@railinc.com

To

Cc

164 KB

Reply

Reply All

Forward

Wed 6/3/2026 1:36 PM

Hello Car Repair Billing Data Exchange Receiver,

Attached you will find the Car Repair Billing invoice detail for May 2026 If you have any questions feel free to contact me using the contact information below.

Thanks,

Railinc Data Exchange
CSC@railinc.com
1-877-RAILINC

NS

Car Initial:
Car Number: 007701
Date Of Repair: 260502
Defect Card Party:

Kind: T
SPLC:
Repair Facility Type: LR
Defect Card Date: 000000

Loaded/Empty: E
Detail Source: BR
Month: 2605

Loc	Qty	CC	Job Code Applied	QFR	Description of Repairs Made	Why Made Code	Job Code Removed	QFR	Resp Code	AAR Component ID	Labor Charge	Material Charge	Net Charge	Price Master Currency Indicator
3	0001	F	3345		TURNED WHEEL SET 36 IN, 6 1/2 X 12 AXLE, UBR	09	3345		1		\$146.10	\$1156.86	\$1302.96	U

Agenda



- CRB & FindUs.Rail
- Billing Repair Card (BRC) Walkthrough
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- **Electronic Exceptions Overview**
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AAR Rules Regarding Exceptions



**AAR Office
Manual Rule
112.H
governs
exceptions**

- The AAR Office Manual will have the most complete and up-to-date information. Always defer to the Office Manual if you see conflicting documentation.
- The Railinc CRB Procedures Manual Appendix Y includes important excerpts from the AAR Office Manual.

AAR Rules Regarding Exceptions



**Exceptions
are defined
as:**

“A disagreement with a BRC line item, or to an entire BRC, that is brought to the attention of the Billing Party by the Billed Party. Billing exceptions may include, but are not limited to, such issues as incorrect car initials/numbers, incorrect repair dates, incorrect pricing, AAR Rule violations, invalid repairs based on car type or car configuration, repairs related to EHMS alerts where no alert is found, excessive quantities, excessive hours, or excessive material charges.”

Exceptions Process Updates



Previous Process

- Exceptions sent manually via letter format in email
- Required to email contact shown in FindUs.Rail with specific subject line and inclusions
- Responses to exception letters sent and tracked individually via email

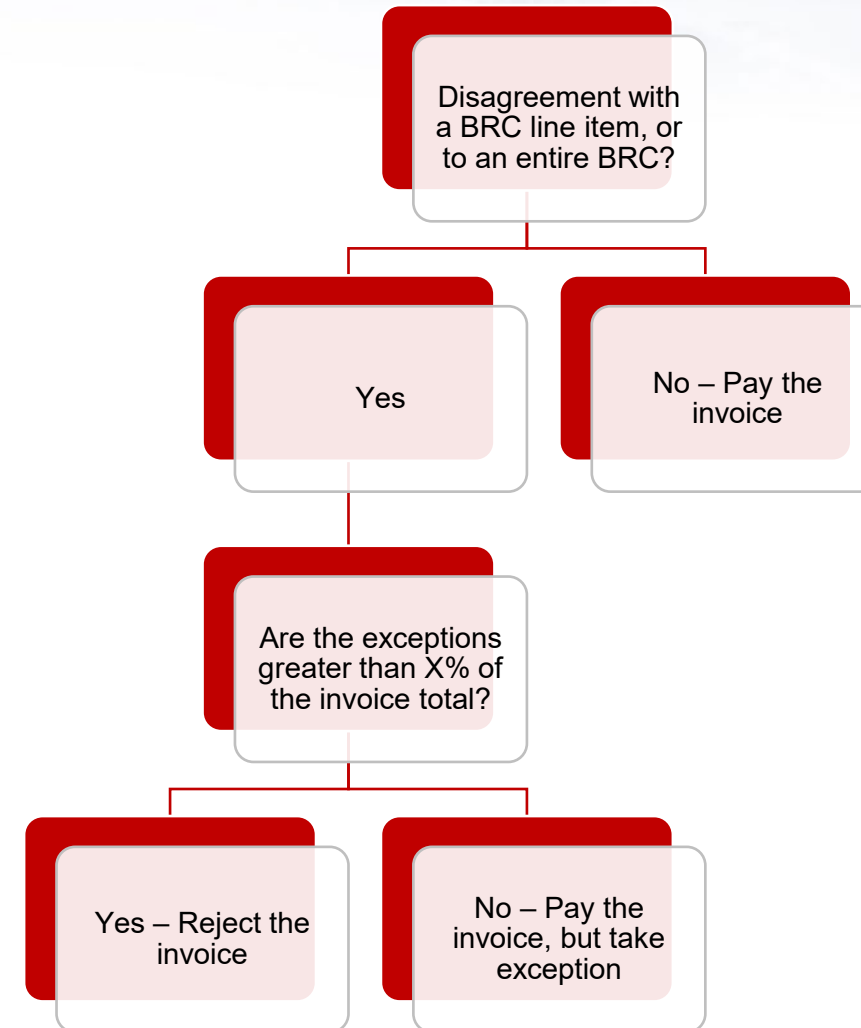
New Process January 1, 2026

- Exceptions and exception communications are handled in real time using the Car Repair Billing (CRB) Electronic Exceptions System
- Once validated, exception letters are automatically sent to the appropriate billing party
- Billing parties use this system to respond and either agree, partially agree, or disagree with each exception.
- Billing parties will use this system to issue Counter Billing Authority (CBA) to a billed party

Submitting Exceptions to a Billing Party



- Unpaid Invoices – follow AAR Rule 112.H
- Paid Invoices – follow AAR Rule 112.H.4



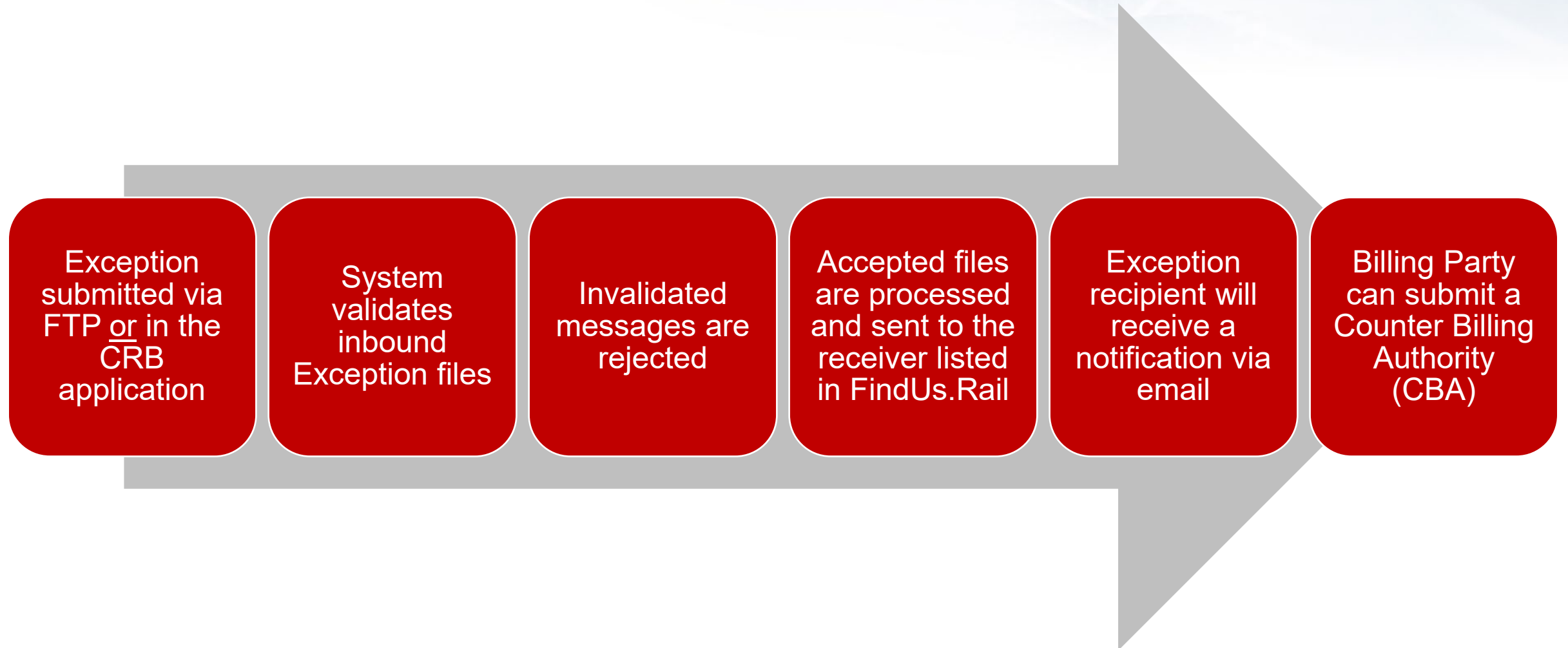
Submitting Exceptions to a Billing Party



- If your exception amounts do not exceed the percentage noted, you must pay the invoice in full and submit an exception.

Invoice Amount	Errors or Charges Must Exceed
\$10,000 or less	Disputed charges must exceed 10%
Between \$10,001 and \$200,000	Disputed charges must exceed 7.5% of total invoice amount
Greater than \$200,000	Disputed charges must exceed 5%

CRB Electronic Exception Process



Agenda



- CRB & FindUs.Rail
- Billing Repair Card (BRC) Walkthrough
- CRB Data Exchange (DX) Process
 - Outbound Reporting
 - Error Codes
 - Understanding Your PDF Report
- Electronic Exceptions Overview
- **Procedures Manual/Price Master/AAR Manuals/User Guide**
- Tips and Tricks

CRB Documentation



Home > Products & Services > Car Repair Billing

Car Repair Billing

Car Repair Billing (CRB) enables users to manage billing. Within CRB there are two methods for submitting invoices: the Car Repair Billing Data Exchange (CRBDX) and the Billing Repair Card (BRC) interface.

- **Car Repair Billing Data Exchange (CRBDX)** is a monthly exchange for receiving and transmitting invoices to registered billed parties. CRBDX utilizes industry rules and requirements to validate received invoices.
- **Billing Repair Card (BRC)** is a component of the Car Repair Billing system that provides an interface for receiving and transmitting invoices. The interface ensures that all required fields are populated before the BRC is submitted for pricing and performs basic validation on fields (such as checking that the repair date is not in the future).

The **Car Repair Billing Price Master** is a quarterly electronic publication with AAR-determined freight car repair charges for labor and material components. CRB users have the option of purchasing the Price Master directly from Railinc.

The **Car Repair Billing Webinar**, shown below, provides an overview of the Car Repair Billing process, including walk-throughs of the Billing Repair Card interface, the Car Repair Billing invoicing process, the Car Repair Billing Data Exchange process, and the Car Repair Billing Procedures Manual. Turn on/up your speakers to hear the presentation.

- [Click here to download the slides for this webinar.](#)

Related Support Documents

[Car Repair Billing: Billing Repair Card User Guide](#)

[Car Repair Billing Procedures Manual](#)

[Rule 83 FAQs](#)

[Car Repair Billing: Billing Repair Card FAQs](#)

[Car Repair Billing: Data Exchange Error Codes](#)

[Car Repair Billing: Data Exchange FAQs](#)

[Car Repair Billing Output \(CROP\) File Download Instructions](#)



Car Repair Billing (CRB):
Billing Repair Card (BRC) User Guide


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CRB Price Master



- The AAR Price Master file is the machine-readable, binary version of the Price Matrices located in the AAR Office Manual.
- The Price Master is distributed quarterly to subscribers and is only available via FTP.
 - If you do not have an FTP Mailbox, one will be created at no charge.
- Subscribers must have a valid MARK or Company ID and must be an active CRB participant.
 - If you are not an active CRB participant, you will be set up as part of your subscription purchase.

AAR Office Manual



ASSOCIATION OF AMERICAN RAILROADS

2024 Office Manual
OF THE
AAR Interchange Rules

-  Rule 111— Car Repair Pricing
-  Rule 112— Car Repair Billing
-  Rule 113— Car Repair Billing Data Exchange Procedures
-  Rule 114— Mandatory Contact List Requirements

AAR Field Manual



🔖 Rule 83— Preparation of Original Record of Repair and Billing Repair Data

Agenda



- CRB & FindUs.Rail
- Billing Repair Card (BRC) Walkthrough
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- **Tips and Tricks**

LOAs for CRB



- To submit and/or receive on behalf of another organization, an active LOA is required

Duplicate Files



- If your file is partially accepted, submitting a corrected file of the same name will overwrite the previously rejected file.
- If you submit a corrected file under a new file name, both the partially rejected file and the new file will be distributed during the monthly Data Exchange.

Changing Email Addresses



- The outbound reports distributed by the CRB system are sent to the email addresses in the CRB Contact Admin setup for 'Data Exchange System Notifications' of the Submitter MARK in question.
- If you need to change the email addresses that receive outbound reports, contact the CRB Contact Admin for your CRB Profile MARK/Company ID.

Need a File Resent?



- If you did not download your 500-byte file within the 14-day window, Railinc can resend your file for no cost before the next Data Exchange.
 - 500-byte CROP files will automatically delete if another user or system has downloaded the file. While you may request the file to be resent, it is best to check with users or systems who may have access to your FTP Mailbox.

Links to CRB Documentation



The following documentation is available on the Railinc CRB Product page:

- [Procedures Manual](#)
 - [CRB User Guide](#)
 - [CRB BRC FAQ](#)
 - [CRBDX Error Codes](#)
-
- You can Subscribe to AAR Manuals using the link below:
 - [Paper Field and Office Manuals](#)

Railinc Keeps You Moving.

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